## - Copystar

# CS 205c CS 255c 

## SERVICE MANUAL

Published in January 2011
2KZSM961
Second Edition-HQ

## CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

It may be illegal to dispose of this battery into the municipal waste stream. Check with your local solid waste officials for details in your area for proper disposal.

## ATTENTION

IL Y A UN RISQUE D'EXPLOSION SI LA BATTERIE EST REMPLACEE PAR UN MODELE DE TYPE INCORRECT. METTRE AU REBUT LES BATTERIES UTILISEES SELON LES INSTRUCTIONS DONNEES.

Il peut être illégal de jeter les batteries dans des eaux d'égout municipales. Vérifiez avec les fonctionnaires municipaux de votre région pour les détails concernant des déchets solides et une mise au rebut appropriée.

## Revision history

| Revision | Date | Replaced pages | Remarks |
| :---: | :---: | :---: | :---: |
| 1 | 17 January 2011 | $1-3-1,1-3-2,1-3-14,1-3-52,1-3-92$ |  |

## 

## Safety precautions

This booklet provides safety warnings and precautions for our service personnel to ensure the safety of their customers, their machines as well as themselves during maintenance activities. Service personnel are advised to read this booklet carefully to familiarize themselves with the warnings and precautions described here before engaging in maintenance activities.

## Safety warnings and precautions

Various symbols are used to protect our service personnel and customers from physical danger and to prevent damage to their property. These symbols are described below:

A DANGER: High risk of serious bodily injury or death may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

A WARNING: Serious bodily injury or death may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

A CAUTION: Bodily injury or damage to property may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

## Symbols

The triangle ( $\triangle$ ) symbol indicates a warning including danger and caution. The specific point of attention is shown inside the symbol.


General warning.


Warning of high temperature.

Q indicates a prohibited action. The specific prohibition is shown inside the symbol.

General prohibited action.


Disassembly prohibited.
indicates that action is required. The specific action required is shown inside the symbol.


General action required.


Remove the power plug from the wall outlet.

Always ground the copier.

## 1. Installation Precautions

## A WARNING

- Do not use a power supply with a voltage other than that specified. Avoid multiple connections to one outlet: they may cause fire or electric shock. When using an extension cable, always check that it is adequate for the rated current.

- Connect the ground wire to a suitable grounding point. Not grounding the copier may cause fire or electric shock. Connecting the earth wire to an object not approved for the purpose may cause explosion or electric shock. Never connect the ground cable to any of the following: gas pipes, lightning rods, ground cables for telephone lines and water pipes or faucets not approved by the proper authorities. $\qquad$



## ACAUTION:

- Do not place the copier on an infirm or angled surface: the copier may tip over, causing injury. $\qquad$

- Do not install the copier in a humid or dusty place. This may cause fire or electric shock. $\qquad$

- Do not install the copier near a radiator, heater, other heat source or near flammable material. This may cause fire. $\qquad$
- Allow sufficient space around the copier to allow the ventilation grills to keep the machine as cool as possible. Insufficient ventilation may cause heat buildup and poor copying performance. $\qquad$

- Always handle the machine by the correct locations when moving it.

- Always use anti-toppling and locking devices on copiers so equipped. Failure to do this may cause the copier to move unexpectedly or topple, leading to injury.

- Avoid inhaling toner or developer excessively. Protect the eyes. If toner or developer is accidentally ingested, drink a lot of water to dilute it in the stomach and obtain medical attention immediately. If it gets into the eyes, rinse immediately with copious amounts of water and obtain medical attention. $\qquad$

- Advice customers that they must always follow the safety warnings and precautions in the copier's instruction handbook.



## 2. Precautions for Maintenance

## A warning

- Always remove the power plug from the wall outlet before starting machine disassembly $\qquad$
- Always follow the procedures for maintenance described in the service manual and other related brochures. $\qquad$
- Under no circumstances attempt to bypass or disable safety features including safety mechanisms and protective circuits.

- Always use parts having the correct specifications. $\qquad$

- Always use the thermostat or thermal fuse specified in the service manual or other related brochure when replacing them. Using a piece of wire, for example, could lead to fire or other serious accident.

- When the service manual or other serious brochure specifies a distance or gap for installation of a part, always use the correct scale and measure carefully.

- Always check that the copier is correctly connected to an outlet with a ground connection. $\qquad$

- Check that the power cable covering is free of damage. Check that the power plug is dust-free. If it is dirty, clean it to remove the risk of fire or electric shock.

- Never attempt to disassemble the optical unit in machines using lasers. Leaking laser light may damage eyesight.

- Handle the charger sections with care. They are charged to high potentials and may cause electric shock if handled improperly.



## Acaution

- Wear safe clothing. If wearing loose clothing or accessories such as ties, make sure they are safely
secured so they will not be caught in rotating sections. ...........................................................................
- Use utmost caution when working on a powered machine. Keep away from chains and belts.

- Handle the fixing section with care to avoid burns as it can be extremely hot. $\qquad$
- Check that the fixing unit thermistor, heat and press rollers are clean. Dirt on them can cause abnormally high temperatures

- Do not remove the ozone filter, if any, from the copier except for routine replacement. $\qquad$
- Do not pull on the AC power cord or connector wires on high-voltage components when removing them; always hold the plug itself.

- Do not route the power cable where it may be stood on or trapped. If necessary, protect it with a cable cover or other appropriate item.

- Treat the ends of the wire carefully when installing a new charger wire to avoid electric leaks. $\qquad$
- Remove toner completely from electronic components.

- Run wire harnesses carefully so that wires will not be trapped or damaged. $\qquad$
- After maintenance, always check that all the parts, screws, connectors and wires that were removed, have been refitted correctly. Special attention should be paid to any forgotten connector, trapped wire and missing screws.

- Check that all the caution labels that should be present on the machine according to the instruction handbook are clean and not peeling. Replace with new ones if necessary.

- Handle greases and solvents with care by following the instructions below: $\qquad$
- Use only a small amount of solvent at a time, being careful not to spill. Wipe spills off completely. - Ventilate the room well while using grease or solvents.
- Allow applied solvents to evaporate completely before refitting the covers or turning the power switch on.
Always wash hands afterwards.
- Never dispose of toner or toner bottles in fire. Toner may cause sparks when exposed directly to fire in a furnace, etc.

- Should smoke be seen coming from the copier, remove the power plug from the wall outlet immediately.



## 3. Miscellaneous


#### Abstract

A WARNING - Never attempt to heat the drum or expose it to any organic solvents such as alcohol, other than the specified refiner; it may generate toxic gas.




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## 1-1-1 Specifications

## Machine

| Item |  | Specifications |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 20ppm |  | 25ppm |  |
| Type |  | Desktop |  |  |  |
| Printing method |  | Electrophotography by semiconductor laser, tandem (4) drum system |  |  |  |
| Originals |  | Sheet, Book, 3-dimensional objects (maximum original size: A3/Ledger) |  |  |  |
| Original feed system |  | Fixed |  |  |  |
| Paper weight | Cassette | 60 to $256 \mathrm{~g} / \mathrm{m}^{2}$ (Duplex: 60 to $220 \mathrm{~g} / \mathrm{m}^{2}$ ) |  |  |  |
|  | MP tray | 60 to $256 \mathrm{~g} / \mathrm{m}^{2}, 230 \mu \mathrm{~m}$ (Cardstock) |  |  |  |
| Paper type | Cassette | Plain, Recycled, Preprinted, Bond, Color (Colour), Letterhead, Thick, High quality, Custom 1 to 8 (Duplex: Same as simplex) |  |  |  |
|  | MP tray | Plain, Vellum, Recycled, Preprinted, Bond, Cardstock, Color (Colour), Letterhead, Thick, Envelope, Coated, High quality, Custom 1 to 8 |  |  |  |
|  | Cassette | A3, A4, A5, A6, B5, Ledger, Letter, Legal, Statement, Executive, Oficio II, Folio, 16K,Envelope C5, Custom |  |  |  |
| Paper size | MP tray | A3, A4, A5, A6, B5, ISO B5, B6, Ledger, Letter, Legal, Statement, Executive, Oficio II, Folio, 16K, Envelope \#10, Envelope \#9, Envelope \#6, Envelope Monarch, Envelope DL, Envelope C5, Postcards, Return postcard, Youkei 2, Youkei 4, Custom |  |  |  |
| Zoom level |  | $\left.\begin{array}{rl}\text { Manual mode: (When using the DP) } 25 \text { to } 400 \%, 1 \% \text { increments } \\ \text { (When the DP is not used) } 25 \text { to } 400 \%, 1 \% \text { increments }\end{array}\right\}$ |  |  |  |
| Copying speed (Simplex) |  | Color | B/W | Color | B/W |
|  | A4/Letter | 20 sheets/min | 20 sheets/min | 25 sheets/min | 25 sheets/min |
|  | A4R/LetterR | 14 sheets/min | 14 sheets/min | 17 sheets/min | 17 sheets/min |
|  | A3/Ledger | 8 sheets/min | 10 sheets/min | 8 sheets/min | 13 sheets/min |
|  | B4/Legal | 8 sheets/min | 10 sheets/min | 8 sheets/min | 13 sheets/min |
|  | B5 | 20 sheets/min | 20 sheets/min | 25 sheets/min | 25 sheets/min |
|  | B5R | 14 sheets/min | 14 sheets/min | 17 sheets/min | 17 sheets/min |
|  | A5R | 10 sheets/min | 10 sheets/min | 13 sheets/min | 13 sheets/min |
| First copy time (A4, feed from cassette) |  | B/W $: 11.7$ s or less <br> Color $: 13.6$ s or less |  |  |  |
| Warm-up time ( $22^{\circ} \mathrm{C} / 71.6^{\circ} \mathrm{F}, 60 \% \mathrm{RH}$ ) |  | Power on : 50 s or less <br> Sleep mode : 23 s or less |  | Power on : 40 s or lessSleep mode : 23 s or less |  |
| Paper capacity | Cassette | 500 sheets ( $80 \mathrm{~g} / \mathrm{m}^{2}$ ) |  |  |  |
|  | MP tray | 100 sheets ( $80 \mathrm{~g} / \mathrm{m}^{2}$, plain paper, A4/Letter or less) 25 sheets ( $80 \mathrm{~g} / \mathrm{m}^{2}$, plain paper, A4/Letter or more) |  |  |  |
| Output tray capacity |  | Inner tray $: 250$ sheets $\left(80 \mathrm{~g} / \mathrm{m}^{2}\right)$Job separator $: 150$ sheets $\left(80 \mathrm{~g} / \mathrm{m}^{2}\right)$ |  |  |  |



Document processor

| Item | Specifications |
| :---: | :--- |
| Original feed method | Automatic feed |
| Supported original types | Sheet originals |
| Original sizes | Maximum: A3/Ledger <br> Minimum : A5/Statement |
| Original weights | Simplex: 45 to $160 \mathrm{~g} / \mathrm{m}^{2}$ <br> Duplex : 50 to $120 \mathrm{~g} / \mathrm{m}^{2}$ |
| Loading capacity | 50 sheets $\left(50\right.$ to $\left.80 \mathrm{~g} / \mathrm{m}^{2}\right)$ or less |
| Dimensions $(\mathbf{W} \times \mathbf{D} \times \mathbf{H})$ | $590 \times 489 \times 123 \mathrm{~mm} / 23 \mathrm{l} / 4^{\prime \prime} \times 19 \mathrm{1} / 4^{\prime \prime} \times 4 \mathrm{13} / 16 "$ |
| Weight | $7 \mathrm{~kg} / 15.4 \mathrm{lb}$ or less |

Printer

| Item |  | Specifications |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 20ppm |  | 25ppm |  |
| Printing speed (Simplex) |  | Color | B/W | Color | B/W |
|  | A4/Letter | 20 sheets/min | 20 sheets/min | 25 sheets/min | 25 sheets/min |
|  | A4R/LetterR | 14 sheets/min | 14 sheets/min | 17 sheets/min | 17 sheets/min |
|  | A3/Ledger | 10 sheets/min | 10 sheets/min | 13 sheets/min | 13 sheets/min |
|  | B4/Legal | 10 sheets/min | 10 sheets/min | 13 sheets/min | 13 sheets/min |
|  | B5 | 20 sheets/min | 20 sheets/min | 25 sheets/min | 25 sheets/min |
|  | B5R | 14 sheets/min | 14 sheets/min | 17 sheets/min | 17 sheets/min |
|  | A5R | 10 sheets/min | 10 sheets/min | 13 sheets/min | 13 sheets/min |
| Printing speed (Duplex) |  | Color | B/W | Color | B/W |
|  | A4/Letter | 16 sheets/min | 16 sheets/min | 20 sheets/min | 25 sheets/min |
|  | A4R/LetterR | 11 sheets/min | 11 sheets/min | 14 sheets/min | 14 sheets/min |
|  | A3/Ledger | 8 sheets/min | 8 sheets/min | 10 sheets/min | 10 sheets/min |
|  | B4/Legal | 8 sheets/min | 8 sheets/min | 10 sheets/min | 10 sheets/min |
|  | B5 | 16 sheets/min | 16 sheets/min | 20 sheets/min | 20 sheets/min |
|  | B5R | 14 sheets/min | 11 sheets/min | 14 sheets/min | 14 sheets/min |
|  | A5R | 8 sheets/min | 8 sheets/min | 10 sheets/min | 10 sheets/min |
| First print time (A4, feed from cassette) |  | 20ppm B/W : 11.0 s or less20ppm Color : 14.0 s or less |  | 25 ppm B/W : 10.0 s or less <br> 25ppm Color: 12.0 s or less |  |
| Resolution |  | $600 \times 600 \mathrm{dpi}$ |  |  |  |
| Operating system |  | Windows 2000, Windows XP, Windows XP Professional, Windows Server 2003, Windows Server $2003 \times 64$ Edition, Windows Vista $\times 86$ Edition, Windows Vista $\times 64$ Edition, Windows 7 x86 Edition, Windows $7 \times 64$ Edition, Windows Server 2008, Windows Server $2008 \times 64$ Edition, Apple Macintosh OS 10.x |  |  |  |
| Interface |  | USB interface connector: 1 (USB Hi-speed) Network interface: 1 (10BASE-T/100/1000BASE-TX) |  |  |  |
| Page description language |  | PRESCRIBE |  |  |  |

Scanner

| Item |  | Specifications |
| :---: | :---: | :---: |
| Operating system |  | Windows 2000 (Service Pack 2), Windows XP, Windows Vista, Windows 7, Windows Server 2003, Windows Server 2008 |
| System requirements |  | IBM PC/AT compatible CPU: Celeron 600 MHz or higher RAM: 128 MB or more HDD free space: 20 MB or more Interface: Ethernet |
| Resolution |  | $600 \mathrm{dpi}, 400 \mathrm{dpi}, 300 \mathrm{dpi}, 200 \mathrm{dpi}$, $200 \times 100 \mathrm{dpi}$, $200 \times 400 \mathrm{dpi}$ |
| File format |  | JPEG, TIFF, PDF, XPS |
| Scanning speed | Simplex | B/W : 40 images/min <br> Color: 40 images/min <br> (A4 landscape,300 dpi, Image quality: Text/Photo original) |
|  | Duplex | B/W : 14 images/min <br> Color: 14 images/min <br> (A4 landscape, 300 dpi, Image quality: Text/Photo original) |
| Interface |  | Ethernet (10 BASE-T/100 BASE-TX) |
| Network protocol |  | TCP/IP |
| Transmission system |  | PC transmission <br> SMB Scan to SMB <br> FTP Scan to FTP, FTP over SSL <br> E-mail transmission <br> SNTP Scan to E-mail <br> TWAIN scan*1 <br> WIA scan*2 |

[^0]NOTE: These specifications are subject to change without notice.

## 1-1-2 Parts names

## (1) Machine (front side)



Figure 1-1-1

1. Cassette
2. Paper width guides
3. Paper length guide
4. MP (multi purpose) tray
5. MP tray extension
6. MP Paper width guides
7. Inner tray
8. Operation panel
9. DP top cover
10. DP paper feed roller
11. DP forwarding roller
12. DP separation pully
13. DP original width guides
14. Original table
15. USB memory slot


Figure 1-1-2
16. Front cover
17. Duct cover
18. Waste toner box
19. Right cover 1
20. MP paper feed roller
21. Right registration roller
22. Secondary transfer roller
23. Feed shift guide
24. Fuser unit
25. Toner container / $Y$
26. Toner container /C
27. Toner container /M
28. Toner container /K
29. Drum unit /Y
30. Drum unit /C
31. Drum unit / $M$
32. Drum unit/K
33. Developer unit $/ Y$
34. Developer unit /C
35. Developer unit /M
36. Developer unit/K
37. Duct holder

## (2) Machine (rear side)



Figure 1-1-3
38. Main power switch
39. Scanner lock lever
40. DP interface connector
41. Controller box cover
42. DF interface connector
43. Cassette heater switch (cover)
44. Outlet connector
45. Inlet connector
46. Option interface slot 1
47. Network interface connector
48. USB port
49. USB interface connector
50. Option interface slot 2

## (3) Operation panel



Figure 1-1-4

1. Message display
2. Interrupt key / LED
3. Numeric keys
4. Logout key / LED
5. Energy saver / LED
6. Reset key
7. Power key / LED
8. Main power LED
9. Clear key
10. Quick No.search key
11. Enter key
12. Start key / LED
13. Stop key
14. System menu/Counter key / LED
15. Status/Job cancel / LED
16. Copy key / LED
17. Favorite key / LED
18. Send key / LED
19. Document box key / LED
20. FAX key / LED
21. Job separator LED
22. Auto color key / LED
23. Full color key / LED
24. Black \& white key / LED
25. Processing LED
26. Memory LED
27. Attention LED

## 1-1-3 Machine cross section



Figure 1-1-5

1. Cassette
2. Cassette paper feed section
3. MP tray paper feed section
4. Conveying section
5. Primary transfer section
6. Secondary transfer section / Separation sections
7. Fuser unit
8. Eject section
9. Duplex/conveyning section
10. Image scanner unit (ISU)
11. Charger roller unit
12. Toner container /YCMK
13. Developer unit $/ Y$
14. Developer unit /C
15. Developer unit /M
16. Developer unit /K
17. Drum unit $/ Y$
18. Drum unit /C
19. Drum unit /M
20. Drum unit $/ K$
21. Laser scanner unit (LSU) /YCMK
22. Document processor (DP)

## 1-2-1 Installation environment

1. Temperature: 10 to $32.5^{\circ} \mathrm{C} / 50$ to $90.5^{\circ} \mathrm{F}$
2. Humidity: 15 to $80 \%$ RH
3. Power supply: $120 \mathrm{~V} \mathrm{AC}, 12.0 \mathrm{~A}$
220-240 V AC, 6.5 A
4. Power supply frequency: $50 \mathrm{~Hz} \pm 2 \% / 60 \mathrm{~Hz} \pm 2 \%$
5. Installation location

Avoid direct sunlight or bright lighting. Ensure that the photoconductor will not be exposed to direct sunlight or other strong light when removing paper jams.
Avoid locations subject to high temperature and high humidity or low temperature and low humidity; an abrupt change in the environmental temperature; and cool or hot, direct air.
Avoid places subject to dust and vibrations.
Choose a surface capable of supporting the weight of the machine.
Place the machine on a level surface (maximum allowance inclination: $1^{\circ}$ ).
Avoid air-borne substances that may adversely affect the machine or degrade the photoconductor, such as mercury, acidic of alkaline vapors, inorganic gasses, NOx, SOx gases and chlorine-based organic solvents.
Select a well-ventilated location.
6. Allow sufficient access for proper operation and maintenance of the machine.


Figure 1-2-1

## 1-2-2 Unpacking and installation

## (1) Installation procedure




Figure 1-2-2

1. Bottom case
2. Bottom pad R
3. Bottom pad L
4. Machine cover
5. Machine
6. Inner case R
7. Inner case L
8. Spacer A
9. Plastic bag $(540 \times 950)$
10. Outer case
11. Upper pad R
12. Upper pad L
13. Toner container /YCM
14. Toner container /K
15. Plastic bag $(250 \times 650)$
16. CD-ROM *1
17. Installation guide, etc.
18. Plastic bag
19. Job separator tray
20. Plastic bag $(400 \times 600)$
21. Power cord
22. Hinge joints
23. Quick installation guide
24. Reinforcement parts
25. Plastic bag
26. Lower pad
27. Front pad
28. Desiccant
*1 Excluding 230V AC model
Place the machine on a level surface.

## Remove the tapes and spacer

1. Remove four tapes.


Figure 1-2-3
2. Open the DP top cover.
3. Slide two DP original width guides and then remove the pad.
4. Close the DP top cover.


Figure 1-2-4
5. Open the DP.
6. Remove the protective sheet and paper.


Figure 1-2-5
7. Remove the paper.
8. Close the DP.


Figure 1-2-6
9. Remove the tape.


Figure 1-2-7
10. Peel off two protective sheets.
11. Remove the spacer.


Figure 1-2-8

## Install the job separator tray

1. Gently push the job separator tray into the machine along the guides.


Figure 1-2-9

## Release the scanner lock lever

1. Pull the scanner lock lever in the direction of the arrow. This will unlock the scanner mechanism.


Figure 1-2-10

## Install the optional paper feeder

1. Install the optional paper feeder as required.

## Load paper

1. Pressing the paper width adjusting tab as shown, move the paper width guides to fit the paper size.


Figure 1-2-11


Figure 1-2-12
2. Adjust the paper length guide to fit the paper size.


Figure 1-2-13
3. Align the paper so that it is abut with the right end of the cassette.
4. Insert the cassette size plate.
5. Gently push the cassette back in.


Figure 1-2-14

## Install the toner container

1. Open the front cover.
2. Hold the toner container vertically and tap the upper part five times or more. Turn the toner container upside down and tap the upper part five times or more.


Figure 1-2-15
3. Shake the toner container up and down five times or more.
Turn the toner container upside down and shake it five times or more.


Figure 1-2-16
4. Shake the toner container approximately five or six times in the horizontal direction to stir toner.


Figure 1-2-17
5. Gently push the toner container into the machine.
Push the container all the way into the machine until it locks in place.


Figure 1-2-18

## Switch the cassette heater switch

1. Release the hook and then remove the switch cover.
2. Turn the cassette heater switch on. Note: When the cassette heater is used, it turns it on.
3. Refit the switch cover.


Figure 1-2-19

## Install the other optional devices

1. Install the optional devices (Document finisher, Fax kit, etc.) as required.

## Connect the power cord

1. Connect the power cord to the connector on the machine.
2. Insert the power plug into the wall outlet.

## Installing toner

1. Turn the main power switch on.

The machine automatically starts to feed toner in the developer unit.
Note: When the main power switch is turned on for the first time, it takes about one minute until entering the state that can be copied.
2. The drive chain is disengaged when toner installation is completed.

Output an own-status report (maintenance item U000)

1. Enter 000 using the numeric keys and press the start key.
2. Select Maintenance and press the start key to output a list of the current settings of the maintenance items.
3. Press the stop key.

Exit maintenance mode

1. Enter 001 to exit maintenance mode.

Print out a user setting list

1. Select [Report Print] to print a user setting list.

Make test copies

1. Place an original and make test copies.

Attaching the language label (Excluding 240V AC)

1. Attach the corresponding language label as required.

Installation is completed.

## (2) Setting initial copy modes

Factory settings are as follows:

| Maintenance <br> item No. | Contents | Factory setting |
| :---: | :--- | :---: |
| U253 | Switching between double and single counts | Double count <br> (A3/Ledger) |
| U260 | Selecting the timing for copy counting | Eject |
| U285 | Setting service status page | On |
| U326 | Setting the black line cleaning indication | On/8 |
| U343 | Switching between duplex/simplex copy mode | Off |

## 1-2-3 Install the expansion memory (option)

## Procedure

1. Turn off the main power switch. Caution: Do not insert or remove expansion memory while machine power is on.
Doing so may cause damage to the machine and the expansion memory.
2. Release four hooks and then remove the controller box cover.
3. Remove two screws.


Figure 1-2-20
4. Remove the memory slot cover.
5. Insert the expansion memory into the memory socket so that the notches on the memory align with the corresponding protrusions in the slot.
6. Refit the memory slot cover.
7. Refit two screws.
8. Refit the controller box cover.
9. Print a status page to check the memory expansion.(See 1-3-98)
If memory expansion has been properly performed, information on the installed memory is printed with the total memory capacity has been increased. Standard memory capacity is 1024 MB .


Figure 1-2-21

## 1-3-1 Maintenance mode

The machine is equipped with a maintenance function which can be used to maintain and service the machine.

## (1) Executing a maintenance item



## (2) Maintenance modes item list

| Section | Item <br> No. | Content of maintenance item | Initial setting |
| :---: | :---: | :---: | :---: |
| General | U000 | Outputting an own-status report | - |
|  | U001 | Exiting the maintenance mode | - |
|  | U002 | Setting the factory default data | - |
|  | U004 | Setting the machine number | - |
|  | U019 | Displaying the ROM version | - |
| Initialization | U021 | Memory initializing | - |
| Drive, paper feed and paper conveying system | U030 | Checking the operation of the motors | - |
|  | U031 | Checking switches and sensors for paper conveying | - |
|  | U032 | Checking the operation of the clutches | - |
|  | U033 | Checking the operation of the solenoids | - |
|  | U034 | Adjusting the print start timing Leading edge registration Center line | $\begin{gathered} 0 / 0 / 0 \\ 0 / 0 / 0 / 0 / 0 \end{gathered}$ |
|  | U035 | Setting the printing area for folio paper | 330/210 |
|  | U037 | Checking the operation of the fan motors | - |
|  | U051 | Adjusting the deflection in the paper | 0/0/0/0 |
|  | U053 | Setting the adjustment of the motor speed | -/0/5/5/0/5/10/0/0 |
| Optical | U063 | Adjusting the shading position | 0 |
|  | U065 | Adjusting the scanner magnification | 0/0 |
|  | U066 | Adjusting the scanner leading edge registration | 0/0 |
|  | U067 | Adjusting the scanner center line | 0/0 |
|  | U068 | Adjusting the scanning position for originals from the DP | 0/0 |
|  | U070 | Adjusting the DP magnification | 0/0 |
|  | U071 | Adjusting the DP scanning timing | 0/0/0/0 |
|  | U072 | Adjusting the DP center line | 0/0 |
|  | U074 | Adjusting the DP input light luminosity | 0 |
|  | U089 | Outputting a MIP-PG pattern | - |
|  | U099 | Adjusting original size detection | $\begin{aligned} & 40 / 30 / 20 / 19 \\ & 50 / 50 / 50 / 49 \end{aligned}$ <br> (When DP is installed.) |


| Section | Item <br> No. | Content of maintenance item | Initial setting |
| :---: | :---: | :---: | :---: |
| High voltage | U100 | Setting the main high voltage | 145/145/145/145 |
|  | U101 | Setting the voltage for the primary transfer | $\begin{gathered} 55 / 35 \\ 0 / 15 / 5 / 20 \\ -3 /-3 /-3 /-3 \\ 10 \end{gathered}$ |
|  | U106 | Setting the voltage for the secondary transfer | $60 / 60 / 45 / 40$ $80 / 82 / 55 / 40$ $53 / 55 / 41 / 35$ $47 / 52 / 39 / 32$ $45 / 48 / 38 / 30$ $43 / 45 / 35 / 27$ $35 / 45 / 35 / 35 / 25 / 30$ $55 / 45 / 40 / 65 / 55 / 38$ $50 / 41 / 32 / 50 / 40 / 30$ $40 / 38 / 27 / 37 / 36 / 25$ |
|  | U107 | Setting the voltage for the intermediate transfer cleaning | - |
|  | U108 | Setting separation shift bias | - |
|  | U111 | Checking the drum drive time | - |
|  | U118 | Displaying the drum history | - |
|  | U127 | Checking/clearing the transfer count | - |
| Developer | U135 | Checking toner motor operation | - |
|  | U136 | Setting toner near end detection | 0/0 |
|  | U139 | Displaying the temperature and humidity outside the machine | - |
|  | U140 | Setting developer bias | $450 / 150 / 36 / 27 / 1400$ $480 / 180 / 36 / 27 / 1400$ $480 / 180 / 36 / 27 / 1400$ $450 / 150 / 36 / 27 / 1400$ $50 / 150 / 36 / 27 / 1000$ $50 / 150 / 36 / 27 / 1000$ $50 / 150 / 36 / 27 / 1000$ $50 / 150 / 36 / 27 / 1000$ $350 / 180 / 36 / 27 / 1200$ $350 / 180 / 36 / 27 / 1200$ $350 / 180 / 36 / 27 / 1200$ $350 / 180 / 36 / 27 / 1200$ $0 / 0$ $0 / 0$ $0 / 0$ $0 / 0$ |
|  | U147 | Setting for toner applying operation | 0/60 |
|  | U150 | Checking sensors for toner | - |
|  | U157 | Checking the developing drive time | 0/0/0/0 |



| Section | Item <br> No. | Content of maintenance item | Initial setting |
| :---: | :---: | :---: | :---: |
| Image processing | U402 | Adjusting margins of image printing | 3.0/2.5/2.5/5.0 |
|  | U403 | Adjusting margins for scanning an original on the contact glass | 2.0/2.0/2.0/2.0 |
|  | U404 | Adjusting margins for scanning an original from the DP | 3.0/2.5/3.0/4.0 |
|  | U407 | Adjusting the leading edge registration for memory image printing | 0 |
|  | U411 | Adjusting the scanner automatically | - |
|  | U425 | Setting the target <br> White <br> Black <br> Gray1 <br> Gray2 <br> Gray3 <br> C <br> M <br> Y <br> R <br> G <br> B <br> Adjust original | $93.6 / 0.9 /-0.4$ $10.6 /-0.2 /-0.7$ $76.2 /-0.2 / 1.2$ $25.2 /-0.2 /-0.2$ $51.3 /-0.3 / 0.3$ $72.6 /-32.8 /-11.5$ $48.1 / 69.9 /-6.1$ $86.2 /-18.6 / 81.7$ $46.7 / 54.2 / 38.6$ $67.8 /-51.3 / 48.9$ $388 / 25.3 /-22.8$ $5 / 10.0 / 190.0$ |
|  | U429 | Setting the offset for the color balance Text+Photo <br> Photo <br> Text <br> Graphics/Map <br> Copy/Printout | 0/0/0/0/0 <br> 0/0/0/0/0 <br> 0/0/0/0/0 <br> 0/0/0/0/0 <br> 0/0/0/0/0 |
|  | U432 | Setting the center offset for the exposure | 0/0/0 |
|  | U464 | Setting the ID correction operation | $\begin{gathered} \hline \text { On/On } \\ 10 / 20 \\ 935 / 400 \\ 895 / 200 \\ 885 / 200 \\ 846 / 130 \end{gathered}$ |
|  | U470 | Setting the JPEG compression ratio Copy Send Photo <br> Text <br> HC-PDF <br> System | $\begin{gathered} 85 / 85 / 85 / 85 \\ 30 / 40 / 51 / 70 / 90 \\ 30 / 40 / 51 / 70 / 90 \\ 30 / 40 / 51 / 70 / 90 \\ 30 / 40 / 51 / 70 / 90 \\ 15 / 25 / 60 \\ 15 / 25 / 60 \\ 90 / 90 \end{gathered}$ |
|  | U473 | Adjusting laser power output | 92/92/92/50 |



## (3) Contents of the maintenance mode items




Figure 1-3-1

| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| U000 | Detail of event log |  |  |  |  |
|  | No. | Items | Description |  |  |
|  | (1) | System version |  |  |  |
|  | (2) | System date |  |  |  |
|  | (3) | Engine soft version |  |  |  |
|  | (4) | Engine boot version |  |  |  |
|  | (5) | Operation panel mask version |  |  |  |
|  | (6) | Machine serial number |  |  |  |
|  | (7) | Paper Jam Log | \# | Count. | Event |
|  |  |  | Remembers 1 to 16 of occurrence. If the occurrence of the previous paper jam is less than 16, all of the paper jams are logged. When the occurrence excesseds 16, the oldest occurrence is removed. | The total page count at the time of the paper jam. | Log code (hexadecimal, 5 categories) <br> (a) Cause of a paper jam <br> (b) Paper source <br> (c) Paper size <br> (d) Paper type <br> (e) Paper eject |
|  |  |  | (a) Cause of paper jam (Hexadecimal) |  |  |
|  |  |  | Refer to P.1-4-1 for paper jam location <br> 0000: Initial jam <br> 0100: Secondary paper feed request time out <br> 0101: Waiting for process package to be ready <br> 0104: Waiting for conveying package to be ready <br> 0106: Paper feeding request for duplex printing time out <br> 0107: Waiting for fuser package to be ready <br> 0110: Right cover open <br> 0111: Front cover open <br> 0120: Receiving a duplex paper feeding request while paper is empty <br> 0121: Exceeding number of duplex pages circulated <br> 0210: Right lower cover open <br> 0501: No paper feed from cassette 1 <br> 0502: No paper feed from cassette 2 <br> 0503: No paper feed from cassette 3 <br> 0508: No paper feed from duplex section <br> 0509: No paper feed from MP tray <br> 0511: Multiple sheets in cassette 1 <br> 0512: Multiple sheets in cassette 2 <br> 0513: Multiple sheets in cassette 3 <br> 0518: Multiple sheets in duplex section <br> 0519: Multiple sheets in MP tray <br> 1403: PF feed sensor 1 non arrival jam <br> 1413: PF feed sensor 1 stay jam <br> 4002: Registration sensor non arrival jam (cassette 2) <br> 4003: Registration sensor non arrival jam (cassette 3) |  |  |


| Item No. |  |  | Description |
| :---: | :---: | :---: | :---: |
| U000 |  |  |  |
|  | No. | Items | Description |
|  | (7) cont. | Paper Jam Log | 4012: Registration sensor stay jam (cassette 2) <br> 4013: Registration sensor stay jam (cassette 3) <br> 4201: Eject sensor non arrival jam (cassette 1) <br> 4202: Eject sensor non arrival jam (cassette 2) <br> 4203: Eject sensor non arrival jam (cassette 3) <br> 4208: Eject sensor non arrival jam (duplex) <br> 4209: Eject sensor non arrival jam (Mp tray) <br> 4211: Eject sensor stay jam (cassette 1) <br> 4212: Eject sensor stay jam (cassette 2) <br> 4213: Eject sensor stay jam (cassette 3) <br> 4218: Eject sensor stay jam (duplex) <br> 4219: Eject sensor stay jam (MP tray) <br> 4301: Duplex sensor non arrival jam (cassette 1) <br> 4302: Duplex sensor non arrival jam (cassette 2) <br> 4303: Duplex sensor non arrival jam (cassette 3) <br> 4309: Duplex sensor non arrival jam (MP tray) <br> 4311: Duplex sensor stay jam (cassette 1) <br> 4312: Duplex sensor stay jam (cassette 2) <br> 4313: Duplex sensor stay jam (cassette 3) <br> 4319: Duplex sensor stay jam (MP tray) <br> 4901: Bridge conveying sensor 1 non arrival jam (cassette 1) <br> 4902: Bridge conveying sensor 1 non arrival jam (cassette 2) <br> 4903: Bridge conveying sensor 1 non arrival jam (cassette 3) <br> 4908: Bridge conveying sensor 1 non arrival jam (duplex) <br> 4909: Bridge conveying sensor 1 non arrival jam (MP tray) <br> 4911: Bridge conveying sensor 1 stay jam (cassette 1) <br> 4912: Bridge conveying sensor 1 stay jam (cassette 2) <br> 4913: Bridge conveying sensor 1 stay jam (cassette 3) <br> 4918: Bridge conveying sensor 1 stay jam (duplex) <br> 4919: Bridge conveying sensor 1 stay jam (MP tray) <br> 5001: Bridge conveying sensor 3 non arrival jam (cassette 1) <br> 5002: Bridge conveying sensor 3 non arrival jam (cassette 2) <br> 5003: Bridge conveying sensor 3 non arrival jam (cassette 3) <br> 5008: Bridge conveying sensor 3 non arrival jam (duplex) <br> 5009: Bridge conveying sensor 3 non arrival jam (MP tray) <br> 5011: Bridge conveying sensor 3 stay jam (cassette 1) <br> 5012: Bridge conveying sensor 3 stay jam (cassette 2) <br> 5013: Bridge conveying sensor 3 stay jam (cassette 3) <br> 5018: Bridge conveying sensor 3 stay jam (duplex) <br> 5019: Bridge conveying sensor 3 stay jam (MP tray) <br> 6023: Staple cover open <br> 6043: DF top cover open6103: DF paper conveying sensor non arrival jam <br> 6113: DF paper conveying sensor stay jam <br> 6123: DF paper conveying sensor remaining jam <br> 6413: DF eject paper sensor stay jam <br> 6423: DF eject paper sensor remaining jam <br> 6803: Front adjustment plate operation ON error |


| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| U000 |  |  |  |  |  |
|  | No. | Items | Description |  |  |
|  | (7) cont. | Paper Jam Log | 6813: Front adjustment plate operation OFF error <br> 6903: Rear adjustment plate operation ON error <br> 6913: Rear adjustment plate operation OFF error <br> 7013: Staple operation error <br> 7023: Staple initial operation error <br> 7913: Sequence error 1 (operation prohibited) <br> 7923: Sequence error 2 (initialoperation error) <br> 7933: Sequence error 3 (Error in the reception of backup data) <br> 7943: Sequence error 4 (standby) <br> 7953: Sequence error 5 (Error in between copies) <br> 9000: No original feed <br> 9001: DP original conveying jam <br> 9004: DP original swichback jam <br> 9010: DP open <br> 9011: DP top cover open <br> 9110: DP paper feed sensor stay jam <br> 9200: DP registration sensor non arrival jam <br> 9400: DP timing sensor non arrival jam <br> 9410: DP timing sensor stay jam |  |  |
|  |  |  | (b) Detail of paper source (Hexadecimal) |  |  |
|  |  |  | 00: MP tray <br> 01: Cassette 1 <br> 02: Cassette 2 (paper feeder 1) <br> 03: Cassette 3 (paper feeder 2) <br> 04 to 09: Reserved |  |  |
|  |  |  | (c) Detail of paper size (Hexadecimal) |  |  |
|  |  |  | 00: (Not specified) 01: Monarch 02: Business 03: International DL 04: International C5 05: Executive 06: Letter-R 86: Letter-E 07: Legal 08: A4R 88: A4E 09: B5R 89: B5E 0A: A3 | OB: B4 <br> OC: Ledger <br> OD: A5R <br> OE: A6 <br> 0F: B6 <br> 10: Commercial \#9 <br> 11: Commercial \#6 <br> 12: ISO B5 <br> 13: Custom size <br> 1E: C4 <br> 1F: Postcard <br> 20: Reply-paid postcard <br> 21: Oficio II | 22: Special 1 <br> 23: Special 2 <br> 24: A3 wide <br> 25: Ledger wide <br> 26: Full bleed paper <br> ( $12 \times 8$ ) <br> 27: 8 K <br> 28: 16K-R <br> A8: 16K-E <br> 32: Statement-R <br> B2: Statement-E <br> 33: Folio <br> 34: Western type 2 <br> 35: Western type 4 |


| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  | (7) cont. | Paper Jam Log | (d) Detail of paper type (Hexadecimal) |  |  |
|  |  |  | 01: Plain | 0A: Color | 15: Custom 1 |
|  |  |  | 02: Transparency | OB: Prepunched | 16: Custom 2 |
|  |  |  | 03: Preprinted | OC: Envelope | 17: Custom 3 |
|  |  |  | 04: Labels | 0D: Cardstock | 18: Custom 4 |
|  |  |  | 05: Bond | 0E: Coated | 19: Custom 5 |
|  |  |  | 06: Recycled | 0F: 2nd side | 1A: Custom 6 |
|  |  |  | 07: Vellum | 10: Media 16 | 1B: Custom 7 |
|  |  |  | 08: Rough | 11: High quality | 1C: Custom 8 |
|  |  |  | 09: Letterhead |  |  |
|  |  |  | (e) Detail of paper eject location (Hexadecimal) |  |  |
|  |  |  | 01: Face down (FD) <br> 02: Face up (FU)/Document finisher face up (FU)/ <br> 03: Document finisher face down (FD) |  |  |
|  | (8) | Service Call Log | \# | Count. | Service Code |
|  |  |  | Remembers 1 to 8 of occurrence of self diagnostics error. If the occurrence of the previous diagnostics error is less than 8 , all of the diagnostics errors are logged. | The total page count at the time of the self diagnostics error. | Self diagnostic error code (See page 1-4-9) <br> Example: <br> 01.6000 <br> 01: Self diagnostic error 6000: Self diagnostic error code number |
|  | (9) | Maintenance Log | Remembers 1 to 8 of occurrence of replacement. If the occurrence of the previous replacement of toner container is less than 8 , all of the occurrences of replacement are logged. | Count. | Item |
|  |  |  |  | The total page count at the time of the replacement of the toner container. | Code of maintenance replacing item (1 byte, 2 categories) <br> First byte (Replacing item) <br> 01: Toner container <br> Second byte <br> (Type of replacing item) <br> 00: Black <br> First byte (Replacing item) <br> 02: Maintenance kit <br> Second byte <br> (Type of replacing item) <br> 01: MK-895A <br> 02: MK-895B |


| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  | (10) | Unknown Toner Log | \# | Count. | Item |
|  |  |  | Remembers 1 to 5 of occurrence of unknown toner detection. If the occurrence of the previous unknown toner detection is less than 5 , all of the unknown toner detection are logged. | The total page count at the time of the toner empty error with using an unknown toner container. | Unknown toner log code <br> (1 byte, 2 categories) <br> First byte <br> 01: Toner container <br> (Fixed) <br> Second byte <br> 00: Black |
|  | (11) | Counter Log | (f) Paper jam | (g) Self diagnostic error | (h) Maintenance item replacing |
|  |  | Comprised of three log counters including paper jams, self diagnostics errors, and replacement of the toner container. | Indicates the log counter of paper jams depending on location. <br> Refer to Paper Jam Log. <br> All instances including those are not occurred are displayed. | Indicates the log counter of self diagnostics errors depending on cause. <br> (See page 1-3-9) <br> Example: <br> C6000: 4 <br> Self diagnostics error 6000 has happened four times. | Indicates the log counter depending on the maintenance item for maintenance. <br> T: Toner container 00: Black <br> M: Maintenance kit <br> 01: MK-477/475/479 <br> Example: <br> T00: 1 <br> The toner container has |


| Item No. | Description |
| :---: | :---: |
| U001 | Exiting the maintenance mode <br> Description <br> Exits the maintenance mode and returns to the normal copy mode. <br> Purpose <br> To exit the maintenance mode. <br> Method <br> Press the start key. The normal copy mode is entered. |
| U002 | Setting the factory default data <br> Description <br> Restores the machine conditions to the factory default settings. <br> Purpose <br> To move the mirror frame of the scanner to the position for transport <br> Method <br> 1. Press the start key. <br> 2. Select [Mode1(AII)]. <br> 3. Press the start key. <br> The mirror frame of the scanner returns to the position for transport. <br> 4. Turn the main power switch off and on. <br> * : An error code is displayed in case of an initialization error. <br> When errors occurred, turn main power switch off then on, and execute initialization using maintenance item U002. <br> Error codes |
|  | Codes  <br> 0001 Entity error <br> 0002 Controller error <br> 0020 Engine error <br> 0040 Scanner error |



| Item No. | Description |
| :---: | :---: |
| U019 | Displaying the ROM version <br> Description <br> Displays the part number of the ROM fitted to each PWB. <br> Purpose <br> To check the part number or to decide, if the newest version of ROM is installed. <br> Method <br> 1. Press the start key. The ROM version are displayed. <br> 2. Change the screen using the cursor up/down keys. |
|  | Display $\quad$ Description |
|  | Main Main ROM <br> MMI Operation ROM <br> Engine Engine ROM <br> Engine Boot Engine booting <br> RFID RFID ROM <br> IO CPU IO CPU ROM <br> IO CPU Boot IO CPU booting <br> Option Language Optional language ROM <br> Dictionary - <br> DP Document processor ROM <br> DP Boot Document processor booting <br> PF Paper feeder ROM <br> PF Boot Paper feeder booting <br> DF Document finisher ROM <br> DF Boot Document finisher booting <br> AK Bridge ROM <br> AK Boot Bridge booting <br> Fax APL Fax control PWB APL <br> Fax Boot Fax control PWB booting <br> Fax IPL Fax control PWB IPL |
|  | Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U021 | Memory initializing <br> Description <br> Initializes all settings, except those pertinent to the type of machine, namely each counter, service call history and mode setting. Also initializes backup RAM according to region specification selected in maintenance item U252 Setting the destination. <br> Purpose <br> To return the machine settings to their factory default. <br> Method <br> 1. Press the start key. <br> 2. Select [Execute]. <br> 3. Press the start key. All data other than that for adjustments due to variations between machines is initialized based on the destination setting. <br> 4. Turn the main power switch off and on. <br> * : An error code is displayed in case of an initialization error. <br> When errors occurred, turn main power switch off then on, and execute initialization using maintenance item U021. <br> Error codes |
|  | Codes Description |
|  | 0001 Entity error <br> 0002 Controller error <br> 0020 Engine error <br> 0040 Scanner error |




| Item No. | Description |
| :---: | :---: |
| U032 | Checking the operation of the clutches <br> Description <br> Turns each clutch on. <br> Purpose <br> To check the operation of each clutch. <br> Method <br> 1. Press the start key. <br> 2. Select the clutch to be operated. <br> 3. Press the start key. The operation starts. <br> 4. Press the stop key. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U033 | Checking the operation of the solenoids <br> Description <br> Turns each solenoid on. <br> Purpose <br> To check the operation of each solenoid. <br> Method <br> 1. Press the start key. <br> 2. Select the solenoid to be operated. <br> 3. Press the start key. The operation starts. <br> 4. Press the stop key. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |




| Item No. | Description |
| :---: | :---: |
| U034 | 5. Change the setting value using the cursor left/right keys or numeric keys. <br> For output example 1, increase the value. For output example 2, decrease the value. <br> Figure 1-3-3 <br> 6. Press the start key. The value is set. <br> Caution <br> Check the copy image after the adjustment. If the image is still incorrect, perform the following adjustments in maintenance mode. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U035 | Setting the printing area for folio paper <br> Description <br> Changes the printing area for copying on folio paper. <br> Purpose <br> To prevent cropped images on the trailing edge or left/right side of copy paper by setting the actual printing area for folio paper. <br> Setting <br> 1. Press the start key. <br> 2. Select the item to be set. <br> 3. Change the setting value using the cursor left/right keys. <br> 4. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U037 | Checking the operation of the fan motors <br> Description <br> Drives each fan motor. <br> Purpose <br> To check the operation of each fan motor. <br> Method <br> 1. Press the start key. <br> 2. Select the fan motor to be operated. <br> 3. Press the start key. The operation starts. <br> To stop operation, press the stop key. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U051 | Adjusting the deflection in the paper <br> Description <br> Adjusts the deflection in the paper at the registration roller. <br> Purpose <br> Make the adjustment if the leading edge of the copy image is missing or varies randomly, or if the copy paper is Z-folded. <br> Adjustment <br> 1. Press the start key. <br> 2. Press the system menu key. <br> 3. Place an original and press the start key to make a test copy. <br> 4. Press the system menu key. <br> 5. Select the item to be adjusted. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | MPT <br> Cassette <br> PF <br> Duplex | Paper feed from MP tray <br> Paper feed from cassette 1 <br> Paper feed from paper feeder <br> Duplex mode (second) | $\begin{aligned} & -30 \text { to } 20 \\ & -30 \text { to } 20 \\ & -30 \text { to } 20 \\ & -30 \text { to } 20 \end{aligned}$ | $\begin{aligned} & 0 \\ & 0 \\ & 0 \\ & 0 \end{aligned}$ |
|  | 6. Change the setting value using the cursor left/right keys or numeric keys. <br> For output example 1, increase the value. For output example 2, decrease the value. The greater the value, the larger the deflection; the smaller the value, the smaller the deflection. <br> Original <br> Copy example 1 <br> Copy example 2 <br> Figure 1-3-4 <br> 7. Press the start key. The value is set. <br> Completion <br> Press the stop key. The indication for selecting a maintenance item No. appears. |  |  |  |



| Item No. | Adjustment <br> 1. Press the system menu key. <br> 2. Press the start key to output an A3/Ledger VTC pattern. |
| :---: | :--- | :--- |


| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| U063 | Adjusting the shading position <br> Description <br> Changes the shading position of the scanner. <br> Purpose <br> Used when the white line continue to appear longitudinally on the image after the shading plate is cleaned. <br> This is due to flaws or stains inside the shading plate. To prevent this problem, the shading position should be changed so that shading is possible without being affected by the flaws or stains. <br> Setting <br> 1. Press the start key. <br> 2. Select [Position]. <br> 3. Change the setting value using the cursor left/right keys or numeric keys. |  |  |  |  |
|  | Display | Description | Setting range | Initial setting | Change in value per step |
|  | Position | Shading position | -6 to 18 | 0 | 0.091 mm |
|  | Increasing the value moves the shading position toward the machine left, and decreasing it moves the position toward the machine right. <br> 4. Press the start key. The value is set. <br> Supplement <br> While this maintenance item is being executed, copying from an original is available in interrupt copying mode (which is activated by pressing the system menu key). <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |  |



Figure 1-3-6
2. Press the start key. The value is set.

| Item No. | Description |
| :---: | :---: |
| U065 | Adjustment: [X Scan Zoom] <br> 1. Change the setting value using the cursor left/right keys or numeric keys. <br> For copy example 1, increase the value. For copy example 2, decrease the value. <br> Original <br> Copy example 1 <br> Copy <br> example 2 <br> Figure 1-3-7 <br> 2. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |




Figure 1-3-9
7. Press the start key. The value is set.

## Caution

Check the copy image after the adjustment. If the image is still incorrect, perform the following adjustments in maintenance mode.


## Completion

Press the stop key. The screen for selecting a maintenance item No. is displayed.

| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| U068 | Adjusting the scanning position for originals from the DP <br> Description <br> Adjusts the position for scanning originals from the DP. Performs the test copy at the four scanning positions after adjusting. <br> Purpose <br> Used when the image fogging occurs because the scanning position is not proper when the DP is used. Run U071 to adjust the timing of DP leading edge when the scanning position is changed. <br> Setting <br> 1. Press the start key.l |  |  |  |  |
|  | Display | Description | Setting range | Initial setting | Change in value per step |
|  | DP Read <br> Black Line | Starting position adjustment for scanning originals <br> Scanning position for the test copy originals | $-55 \text { to } 55$ <br> 0 to 3 | $0$ <br> 0 | $0.091 \text { mm }$ |
|  | 2. Select [DP Read]. <br> 3. Change the setting using the cursor left/right keys or numeric keys. When the setting value is increased, the scanning position moves to the right and it moves to the left when the setting value is decreased. <br> 4. Press the start key. The value is set. <br> 5. Select [Black Line]. <br> 6. Change the setting using the cursor left/right keys or numeric keys. <br> 7. Press the start key. The value is set. <br> 8. Set the original (the one which density is known) in the DP and press the system menu key. <br> 9. Press the start key. Test copy is executed. <br> 10. Perform the test copy at each scanning position with the setting value from 0 to 3 and check that no black line appears and the image is normally scanned. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |  |


| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| U070 | Adjusting the DP <br> Description <br> Adjusts the DP ori <br> Purpose <br> Perform this adjus the DP is used. <br> Adjustment <br> 1. Press the start <br> 2. Press the syst <br> 3. Place an origin <br> 4. Press the syst <br> 5. Select the item | magnification <br> nal scanning speed. <br> ment if the magnification is incorre <br> key. <br> m menu key. <br> on the DP and press the start ke <br> m menu key. <br> to be adjusted.I | ct in the auxili <br> $y$ to make a | ary scann <br> est copy. | ing direction when |
|  | Display | Description | Setting range | Initial setting | Change in value per step |
|  | Y Scan Zoom | Magnification in the main scanning direction <br> Magnification in the auxiliary scanning direction | -125 to 125 -125 to 125 | 0 0 | $\begin{aligned} & 0.02 \% \\ & 0.02 \% \end{aligned}$ |
|  | Adjustment: [Y Scan Zoom] <br> 1. Change the setting value using the cursor left/right keys or numeric keys. For copy example 1, increase the value. For copy example 2, decrease the value. |  |  |  |  |
|  |  |  <br> Copy example 1 | Copy example 2 |  |  |

Figure 1-3-10




Figure 1-3-13
2. Press the start key. The value is set.

## Caution

If the first side is adjusted, check the second side and if adjustment is required, carry out the adjustment.
Check the copy image after the adjustment. If the image is still incorrect, perform the following adjustments in maintenance mode.


## Completion

Press the stop key. The screen for selecting a maintenance item No. is displayed.





| Item No. |  | Description |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U100 | Setting the main high voltage <br> Description <br> Performs main charging. <br> Purpose <br> To check main charging. <br> Setting: [IDC Bias] <br> 1. Select an item to be set. <br> 2. Change the setting value using the cursor left/right keys or numeric keys.I |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | 1st <br> 2nd <br> 3rd <br> 4th | Set value of the MC DC bias (Yellow) Set value of the MC DC bias (Cyan) Set value of the MC DC bias (Magenta) Set value of the MC DC bias (Black) | 0 to 250 <br> 0 to 250 <br> 0 to 250 <br> 0 to 250 | $\begin{aligned} & 145 \\ & 145 \\ & 145 \\ & 145 \end{aligned}$ |
|  | 3. Press the start key. The value is set. <br> Completion <br> Press the stop key when main charger output stops. The screen for selecting a maintenance item No. is displayed. |  |  |  |


| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U101 | Setting the voltage for the primary transfer <br> Description <br> Sets the control voltage for the primary transfer. <br> Purpose <br> To change the setting when any density problems, such as too dark or light, occur. <br> Method <br> 1. Press the start key. <br> 2. Select the item. The screen for executing each item is displayed. |  |  |  |
|  | Display <br> Base <br> 1st side <br> 2nd side <br> B/W | Standard value <br> Correction value of single-side printing <br> Correction value of duplex printing <br> Correction value of monochrome printing |  |  |
|  | Setting: [Base] <br> 1. Select the item to be set. <br> 2. Change the setting value using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | Full <br> Half | Full speed printing Half speed printing | $\begin{array}{\|l\|} \hline 0 \text { to } 100 \\ 0 \text { to } 100 \end{array}$ | $\begin{aligned} & 55 \\ & 35 \end{aligned}$ |
|  | 3. Press the start key. The value is set. <br> Setting: [1st side/02nd side] <br> 1. Select the item to be set. <br> 2. Change the setting value using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | 1 st 2nd 3 rd 4 th | Correction value (Yellow) <br> Correction value (Cyan) <br> Correction value (Magenta) <br> Correction value (Black) | $\begin{aligned} & -50 \text { to } 50 \\ & -50 \text { to } 50 \\ & -50 \text { to } 50 \\ & -50 \text { to } 50 \end{aligned}$ | $\begin{aligned} & \hline 0 /-3 \\ & 15 /-3 \\ & 5 /-3 \\ & 20 /-3 \end{aligned}$ |
|  | 3. Press the start key. The value is set. |  |  |  |


| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U101 | Setting: [B/W] <br> 1. Select the item to be set. <br> 2. Change the setting value using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | Value | Correction value | -50 to 50 | 10 |
|  | 3. Press the start <br> Completion <br> Press the stop key | The value is set. <br> screen for selecting a main | No. is displa |  |



| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U106 | Setting:[OHP/Coated] <br> 1. Select the item to be set. <br> 2. Change the setting value using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | $\left\lvert\, \begin{aligned} & \text { Width<160 } \\ & 160<=\text { Width<220 } \\ & 220<=\text { Width }\end{aligned}\right.$ | width of paper<160 $160<=$ width of paper <220 $220<=$ width of paper | $\begin{aligned} & 0 \text { to } 200 \\ & 0 \text { to } 200 \\ & 0 \text { to } 200 \end{aligned}$ | $\begin{aligned} & 35 / 45 \\ & 35 / 35 \\ & 25 / 30 \end{aligned}$ |
|  | 3. Press the start key. The value is set. <br> Method:[B/W] <br> 1. Select the item. The screen for executing each item is displayed. |  |  |  |
|  | Display |  | Description |  |
|  | Light/Normal1 <br> Heavy1 <br> Heavy2-3 | Weight of paper (light to usual 1) <br> Weight of paper (heavy 1) <br> Weight of paper (heavy 2 to 3 ) |  |  |
|  | Method: [Light/Normal1 / Heavy1 / Heavy2-3] <br> 1. Select the item. The screen for executing each item is displayed. |  |  |  |
|  | Display |  | Description |  |
|  | 1st side <br> 2nd side | Correction value of single-side printing Correction value of duplex printing |  |  |
|  | Setting:[1st side/2nd side] <br> 1. Select the item to be set. <br> 2. Change the setting value using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | Width<160 $160<=$ Width<220 $220<=$ Width | width of paper<160 <br> $160<=$ width of paper <220 <br> $220<=$ width of paper | 0 to 200 <br> 0 to 200 <br> 0 to 200 | $\begin{aligned} & \hline 55 / 45 / 40 \\ & 65 / 55 / 38 \\ & 50 / 41 / 32 \\ & 50 / 40 / 30 \\ & 40 / 38 / 27 \\ & 3736 / 25 \end{aligned}$ |
|  | 3. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |



| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U108 | Setting separation shift bias <br> Description <br> Adjusts output of separation shift bias and ON/OFF timing. <br> Purpose <br> To set when the separated malfunction of the paper occurs. <br> Method <br> 1. Press the start key. <br> 2. Select the item. The screen for executing each item is displayed. |  |  |  |
|  | Display <br> Light/Normal1 <br> Normal2/3 <br> Heavy1 <br> Coated <br> Timing | Weight of paper (light to usual 1) <br> Weight of paper (usual 2 to 3 ) <br> Weight of paper (heavy 1) <br> Kind of paper (Coated paper) <br> Setting of the separation timing |  |  |
|  | Method <br> 1. Select the item. The screen for executing each item is displayed. |  |  |  |
|  | Display <br> 1st side <br> 2nd side | Correction value of single-side printing Correction value of duplex printing |  |  |
|  | Setting <br> 1. Select the item to be set. <br> 2. Change the setting value using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | Add Normal <br> Lead <br> On Timing 1 <br> On Timing 2 <br> Off Timing | for the leading edge on paper <br> Adjustment of the ON Timing 1 <br> Adjustment of the ON Timing 2 <br> Adjustment of the OFF Timing | $\begin{aligned} & 0 \text { to } 20 \\ & -100 \text { to } 100 \\ & -100 \text { to } 100 \\ & -100 \text { to } 100 \end{aligned}$ |  |
|  | 3. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |


| Item No. | Description |
| :---: | :---: |
| U111 | Checking the drum drive time <br> Description <br> Displays the drum drive time for checking a figure, which is used as a reference when correcting the high voltage based on time. <br> Purpose <br> To check the drum status. <br> Method <br> 1. Press the start key. <br> 2. Select the item. The drum drive time is displayed. |
|  | Display Description |
|  | C Cyan drum drive time <br> M Magenta drum drive time <br> Y Yellow drum drive time <br> K Black drum drive time |
|  | Setting <br> 1. Change the drum drive time using the cursor left/right keys or numeric keys. <br> 2. Press the start key. The drum drive time is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U118 | Displaying the drum history <br> Description <br> Displays the past record of machine number and the drum counter. <br> Purpose <br> To check the count value of machine number and the drum counter. <br> Method <br> 1. Press the start key. The each history displayed by five cases. <br> 2. The history of a machine number and a drum counter for each color is displayed by three cases.T <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U123 | Displaying the transfer belt unit history <br> Description <br> Displays the past record of machine number and the transfer belt unit counter. <br> Purpose <br> To check the count value of machine number and the transfer counter. <br> Method <br> 1. Press the start key. <br> The history of a machine number and a transfer belt unit counter for each color is displayed by three cases. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :--- | :--- |
| U127 | Checking/clearing the transfer count <br> Description <br> Displays and clears the counts of the transfer counter. <br> Purpose <br> To check the count after replacement of the transfer belt unit or transfer roller. Also to clear the <br> counts after replacing transfer roller. <br> Method |
|  | 1. Press the start key. The current counts of the transfer counter is displayed. |
| Display Did Trans <br> 2nd Trans  <br> Cnt  | Transfer belt unit counter value |
| Clearing |  |
| 1. Select [Clear]. |  |
| 2. Press the start key. The counter value is cleared. |  |
| Setting |  |
| 1. Change the counter value using the cursor left/right keys or numeric keys. |  |
| 2. Press the start key. The counter value is set. |  |
| Completion |  |
| Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |


| Item No. | Description |
| :---: | :---: |
| U136 | Setting toner near end detection <br> Description <br> Sets the level that indicates the number of sheets that can be printed from occurrence of toner near end to toner empty. <br> Purpose <br> To change the setting to advance detection of near end if the interval from toner near end to toner empty seems too short. <br> Setting <br> 1. Press the start key. <br> 2. Select the item to be set. <br> 3. Change the setting value using the cursor left/right keys or numeric keys. <br> Increasing the setting makes the interval from toner near end to toner empty longer. Decreasing the setting makes the interval from toner near end to toner empty shorter. If 0 is set, toner near end will not be detected. <br> *: The change is not in the level of set value 5 to 10. <br> 4. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U139 | Displaying the temperature and humidity outside the machine <br> Description <br> Displays the detected temperature and humidity outside the machine. <br> Purpose <br> To check the temperature and humidity outside the machine. <br> Method <br> 1. Press the start key. The detected temperature and humidity are displayed. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |



| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U140 | Setting: [On Timing/On Timing] <br> 1. Select the item to be set. <br> 2. Change the setting value using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | 1st <br> 2nd <br> 3rd <br> 4th | Setting the value of yellowt. Setting the value of cyan. Setting the value of magenta. Setting the value of black. | -500 to 500 -500 to 500 -500 to 500 -500 to 500 | $0 / 0$ $0 / 0$ $0 / 0$ $0 / 0$ |
|  | 3. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |
| U147 | Setting for toner applying operation <br> Description <br> Sets the mode for removing charged toner in the developer unit (T7 control: Toner applying operation). <br> Purpose <br> Changing settings are not required. However, when the documents with lower print density (e.g. less than $2 \%$ ) should customarily printed in a great volume, mode must be changed. <br> If the charged toner stays inside the developer unit, density decreases. <br> Setting <br> 1. Press the start key <br> 2. Select the item to be set. <br> 3. Change the setting value using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | T7 <br> Drum T7 | T7 Operational mode <br> Drum T7 operational mode | $\begin{aligned} & 0 \text { to } 1 \\ & 0 \text { to } 255 \end{aligned}$ | $\begin{aligned} & \hline 0 \\ & 60 \end{aligned}$ |
|  | 4. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |


| Item No. | Description |
| :---: | :---: |
| U150 | Description <br> Displays the on-off status of each sensor or switch related to toner. <br> Purpose <br> To check if the sensors and switches operate correctly. <br> Method <br> 1. Press the start key. <br> 2. Select the item. The screen for executing each item is displayed. |
|  | Display Description <br> T/C Displays the state of the toner sensor. <br> Waste Box Displays the state of the waste toner box. |
|  | Method: [T/C] <br> 1. Turn each switch or sensor on and off manually to check the status. When a switch or sensor is detected to be in the ON position, the display for that switch or sensor will be "1" |
|  | Display $\quad$ Switches and sensors |
|  | T/C Sensor 1st Displays the state of the toner sensor (Yellow). <br> T/C Sensor 2nd Displays the state of the toner sensor (Cyan). <br> T/C Sensor 3rd Displays the state of the toner sensor (Magenta). <br> T/C Sensor 4th Displays the state of the toner sensor (Black). <br> Motor Drives developer motor, developer clutch. |
|  | Method: [Waste Box] <br> 1. Turn each switch or sensor on and off manually to check the status. When a switch or sensor is detected to be in the ON position, the display for that switch or sensor will be "1" |
|  | Display Switches and sensors |
|  | Waste Box Sensor <br> Motor Displays the state of the waste toner box. <br> Drives developer motor, developer clutch. |
|  | 2. To stop motor driving, press the stop key. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |



| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U161 | Description <br> Changes the fuser control temperature and control temperature correction value and other set values. <br> Purpose <br> Normally no change is necessary. However, this mode can be used to prevent curling or creasing of paper, or solve a fuser problem on thick paper. <br> Setting <br> 1. Press the start key. <br> 2. Select the item to be set. <br> 3. Change the setting value using the cursor left/right keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | Copy <br> Curb(Edge) <br> Curb(Edge) | Prevention temperature of overtemperature rise under copy <br> Prevention temperature of overtemperature rise | $\begin{aligned} & 100 \text { to } 250 \\ & 100 \text { to } 250 \end{aligned}$ | 210 |
|  | Return(Edge) | Return temperature of overtemperature rise | 100 to 250 | 190 |
|  | Ready(Edge) | Ready display temperature | 0 to 200 | 140 |
|  | Pressure(Press) | Pressurizing beginning temperature | 0 to 200 | 100 |
|  | High speed(Center) | Full speed shift temperature | $0 \text { to } 200$ | 130 |
|  | Ready(Center) | Ready display temperature | 100 to 200 | 150 |
|  | Drive(Center) | The second stability temperature | 100 to 200 | 160 |
|  | Full speed(Center) | Print control temperature | 100 to 200 | 160 |
|  | Wait(Center) | Control temperature when being standing by | 100 to 200 | 130 |
|  | WarmUp <br> Curb(Center) | Electric power control temperature at start-up | 0 to 200 | 160 |
|  | Curb(Center) | Prevention temperature of overtemperature rise | 170 to 250 | 240 |
|  | Low power(Center) | Low electric power control temperature | 0 to 200 | 90 |
|  | Ready(Press) | Ready display temperature | 0 to 200 | 60 |
|  | Curb (Press) | Prevention temperature of overtemperature rise | 170 to 250 | 240 |
|  | Wait Offset(Press) | Correction temperature when being standing by | 0 to 200 | 100 |


| Item No. | Description |
| :---: | :---: |
| U161 | Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U167 | Checking/clearing the fuser count <br> Description <br> Displays and clears the fuser count for checking. <br> Purpose <br> To check or clear the fuser count after replacement of the fuser unit. Also to clear the counts after replacing unit. <br> Method <br> 1. Press the start key. The fuser count is displayed. <br> Setting:[Cnt] <br> 1. Press [Cnt]. <br> 2. Change the setting using the cursor left/right keys or numeric keys. <br> 3. Press the start key. The setting is set. <br> Clearing <br> 1. Press [Clear]. <br> 2. Press the start key. The count is cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U169 | Confirmation/setting the fuser power supply <br> Description <br> Displays and settings the specification of fuser power supply for checking. <br> Purpose <br> To check or set the specification of fuser power supply after replacement of the fuser power supply. <br> Method <br> 1. Press the start key. The specification of fuser power supply is displayed. <br> Setting <br> 1. Change the setting using the cursor left/right keys or numeric keys. <br> 2. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U199 | Displaying fuser heater temperature <br> Description <br> Displays the detected fuser temperature. <br> Purpose <br> To check the fuser temperature. <br> Method <br> 1. Press the start key. The current setting is displayed. <br> Completion <br> Press the stop key. The screen for selecting a maintenance mode No. is displayed. |
| U201 | Initializing the touch panel <br> Description <br> Automatically correct the positions of the X - and Y -axes of the touch panel. <br> Purpose <br> To automatically correct the display positions on the touch panel after it is replaced. <br> Method <br> 1. Press the start key. <br> 2. Select the [Initialize] or [Check]. <br> Method: [Initialize] <br> 1. Press the start key. <br> 2. Press the center of the + keys. Be sure to press three + keys displayed in order. <br> The touch panel is adjusted automatically. <br> 3. Press the indicated three + keys, and then check the display. <br> 4. Press the stop key. The screen for selecting a maintenance item No. is displayed. <br> Method: [Check] <br> 1. Press the start key. <br> 2. Press the indicated three + keys, and then check the display. <br> When adjusting the display, press [Initialize] to execute the adjustment automatically. <br> 3. Press the stop key. The screen for selecting a maintenance item No. is displayed. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |




| Item No. | Description |
| :---: | :---: |
| U243 | Checking the operation of the DP motors <br> Description <br> Turns the motors or clutches in the DP on. <br> Purpose <br> To check the operation of the DP motors and clutches. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be operated. <br> 3. Press the start key. The operation starts. |
|  | Display ${ }^{\text {D }}$ Description |
|  | Conv Motor DP paper feed motor (DPPFM) is turned on <br> Rev Motor DP switchback motor (DPSBM) is turned on <br> Feed Clutch DP paper feed clutch (DPPFCL) is turned on <br> Regist Clutch DP registration clutch (DPRCL) is turned on |
|  | 4. To turn each motor off, press the stop key. <br> Completion <br> Press the stop key when operation stops. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U244 | Checking the DP switches <br> Description <br> Displays the status of the respective switches in the DP. <br> Purpose <br> To check if the respective switches in the DP operate correctly. <br> Method <br> 1. Press the start key. <br> 2. Turn each switch or sensor on and off manually to check the status. <br> When a switch or sensor is detected to be in the ON position, the display for that switch or sensor will be "1". <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U250 | Checking/clearing the maintenance cycle <br> Description <br> Changes preset values for maintenance cycle and automatic grayscale adjustment. <br> Purpose <br> Provides changing the time when the message to acknowledge to conduct maintenance and automatic grayscale adjustment is periodically displayed. <br> Setting <br> 1. Press the start key. <br> 2. Select the item to be changed. <br> 3. Change the setting using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | M.Cnt A <br> M.Cnt B <br> M.Cnt HT | Preset values for maintenance cycle (A) Preset values for maintenance cycle (B) Preset values for automatic grayscale adjustment | 0 to 9999999 <br> 0 to 9999999 <br> 0 to 9999999 | $\begin{aligned} & 200000 \\ & 200000 \\ & 0 \end{aligned}$ |
|  | 4. Press the start key. The setting value is set. <br> Clearing <br> 1. Select [Clear]. <br> 2. Press the start key. The setting value is cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |


| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U251 | Checking/clearing the maintenance counter <br> Description <br> Displays and clears or changes the maintenance count and automatic grayscale adjustment count. <br> Purpose <br> To verify the maintenance counter count and automatic grayscale count. Also to clear the count during maintenance service. <br> Setting <br> 1. Press the start key. <br> 2. Select the item to be changed. <br> 3. Change the setting using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | M.Cnt A <br> M.Cnt B <br> M.Cnt HT | Count value for maintenance cycle (A) Count value for maintenance cycle (B) Automatic grayscale adjustment count | $\begin{aligned} & 0 \text { to } 9999999 \\ & 0 \text { to } 9999999 \\ & 0 \text { to } 9999999 \end{aligned}$ | $\begin{aligned} & 0 \\ & 0 \\ & 0 \end{aligned}$ |
|  | 4. Press the start key. The setting value is set. <br> Clearing <br> 1. Select [Clear]. <br> 2. Press the start key. The setting value is cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |



| Item No. | Description |
| :---: | :---: |
| U253 | Switching between double and single counts <br> Description <br> Switches the count system for the total counter and other counters. <br> Purpose <br> Used to select, according to the preference of the user (copy service provider), if folio size paper is to be counted as one sheet (single count) or two sheets (double count). <br> Setting <br> 1. Press the start key. <br> 2. Select the item to set. <br> 3. Select the count system. <br> * : Initial setting: DBL (A3/Ledger) <br> 4. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U260 | Selecting the timing for copy counting <br> Description <br> Changes the copy count timing for the total counter and other counters. <br> Purpose <br> To be set according to user request. <br> Setting <br> 1. Press the start key. <br> 2. Select the copy count timing. <br> * : Initial setting: Eject <br> 3. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |



| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U326 | Description <br> Sets whether to display the cleaning guidance when detecting the black line. <br> Purpose <br> Displays the cleaning guidance in order to make the call for service with the black line decrease by the rubbish on the contact glass when scanning from the DP. |  |  |  |
|  | Display <br> Black Line Mode <br> Black Line Cnt | Black line cleaning guidance ON/OFF setting Setting counts of the cleaning guidance indication |  |  |
|  | Setting: [Black Line Mode] <br> 1. Select [On] or [Off]. |  |  |  |
|  | Display | Description |  |  |
|  | On <br> Off | Displays the cleaning guidance Not to display the cleaning guidance |  |  |
|  | * : Initial setting: On <br> 2. Press the start key. The setting is set. <br> Setting: [Black Line Cnt] <br> 1. Select [Cnt]. <br> 2. Change the setting value using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | Cnt | Setting counts of the cleaning guidance indication (x 1000 sheets) | 0 to 255 | 8 |
|  | *: When setting is 0 , the black line cleaning indication is displayed only if the black line is detected. <br> 3. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |



| Item No. | Description |
| :---: | :---: |
| U343 | Switching between duplex/simplex copy mode <br> Description <br> Switches the initial setting between duplex and simplex copy. <br> Purpose <br> To be set according to frequency of use: set to the more frequently used mode. <br> Setting <br> 1. Press the start key. <br> 2. Select [On] or [Off]. <br> * : Initial setting: Off <br> 3. Press the start key. The setting is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U345 | Setting the value for maintenance due indication <br> Description <br> Sets when to display a message notifying that the time for maintenance is about to be reached, by setting the number of copies that can be made before the current maintenance cycle ends. When the difference between the number of copies of the maintenance cycle and that of the maintenance count reaches the set value, the message is displayed. <br> Purpose <br> To change the time for maintenance due indication. <br> Setting <br> 1. Press the start key. <br> 2. Select [Cnt]. <br> 3. Change the setting using the cursor left/right keys or numeric keys. <br> 4. Press the start key. The value is set. <br> Clearing <br> 1. Select [Clear]. <br> 2. Press the start key. The value is cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| U402 | Adjusting margins of image printing <br> Description <br> Adjusts margins for image printing. <br> Purpose <br> Make the adjustment if margins are incorrect. <br> Adjustment <br> 1. Press the start key. <br> 2. Press the system menu key. <br> 3. Press the start key to output a test pattern. <br> 4. Press the system menu key. <br> 5. Select the item to be adjusted. |  |  |  |  |
|  | Display | Description | Setting range | Initial setting | Change in value per step |
|  | Lead <br> A Margin <br> C Margin <br> Trail | Printer leading edge margin <br> Printer left margin <br> Printer right margin <br> Printer trailing edge margin | $\begin{aligned} & 0 \text { to } 10.0 \\ & 0 \text { to } 10.0 \\ & 0 \text { to } 10.0 \\ & 0 \text { to } 10.0 \end{aligned}$ | $\begin{aligned} & 3.0 \\ & 2.5 \\ & 2.5 \\ & 5.0 \end{aligned}$ | 0.1 mm <br> 0.1 mm <br> 0.1 mm <br> 0.1 mm |

6. Change the setting value using the cursor left/right keys or numeric keys. Increasing the value makes the margin wider, and decreasing it makes the margin narrower.


Figure 1-3-15
7. Press the start key. The value is set.

## Caution

Check the copy image after the adjustment. If the image is still incorrect, perform the following adjustments in maintenance mode.


## Completion

Press the stop key. The screen for selecting a maintenance item No. is displayed.

| Item No. | Description |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| U403 | Adjusting margins for scanning an original on the contact glass <br> Description <br> Adjusts margins for scanning the original on the contact glass. <br> Purpose <br> Perform the adjustment if margins are incorrect. <br> Adjustment <br> 1. Press the start key. <br> 2. Press the system menu key. <br> 3. Place an original and press the start key to make a test copy. <br> 4. Press the system menu key. <br> 5. Select the item to be adjusted. |  |  |  |  |
|  | Display | Description | Setting range | Initial setting | Change in value per step |
|  | A Margin ${ }^{\text {B Margin }}$ C ${ }^{\text {C Margin }}$ ( ${ }^{\text {D Margin }}$ | Scanner left margin <br> Scanner leading edge margin <br> Scanner right margin <br> Scanner trailing edge margin | 0 to 10.0 <br> 0 to 10.0 <br> 0 to 10.0 <br> 0 to 10.0 | $\begin{aligned} & 2.0 \\ & 2.0 \\ & 2.0 \\ & 2.0 \end{aligned}$ | 0.5 mm <br> 0.5 mm <br> 0.5 mm <br> 0.5 mm |

6. Change the setting value using the cursor left/right keys or numeric keys. Increasing the value makes the margin wider, and decreasing it makes the margin narrower.


Figure 1-3-16
7. Press the start key. The value is set.

## Caution

Check the copy image after the adjustment. If the image is still incorrect, perform the following adjustments in maintenance mode.


## Completion

Press the stop key. The indication for selecting a maintenance item No. appears.


Figure 1-3-17
7. Press the start key. The value is set.

## Completion

Press the stop key. The screen for selecting a maintenance item No. is displayed.


| Item No. | Description |
| :---: | :---: |
| U411 | Adjusting the scanner automatically <br> Description <br> Uses a specified original and automatically adjusts the following items in the scanner and the DP scanning sections. <br> Scanner section: Original size magnification, leading edge timing, center line, input gamma, input gamma in monochrome mode and matrix <br> DP scanning section: Original size magnification, leading edge timing, center line <br> Purpose <br> To perform automatic adjustment of various items in the scanner and the DP scanning sections. <br> Method <br> 1. Press the start key. <br> 2. Select the item. |
|  | Display Description Original to be used <br> for adjustment (P/N) |
|  | Table Automatic adjustment in the scanner sec- <br> tion 7505000005 <br> DP Automatic adjustment in the DP scanning <br> section: $303 \mathrm{LJ57010}$ <br> All Performs automatic adjustment in the DP <br> scanning section following automatic <br> adjustment in the scanner section <br> Set-up for obtaining the target value $7505000005 /$ <br> 303LJ57010 |
|  | Method: Table <br> To manually enter the target value <br> 1. Enter the target values which are shown on the specified original (P/N: 7505000005) executing maintenance item U425. <br> 2. Set a specified original (P/N: 7505000005) on the platen. <br> 3. Enter maintenance item U411. <br> 4. Select [Target]. <br> 5. Select [U425] using the cursor left/right keys. <br> 6. Select [Table]. <br> 7. Press the start key. Auto adjustment starts. <br> To manually enter the target value <br> The accuracy of adjustment is worse than the manual entry. <br> 1. Set a specified original (P/N: 7505000005) on the platen. <br> 2. Enter maintenance item U411. <br> 3. Select [Target]. <br> 4. Select [Auto] using the cursor left/right keys. <br> 5. Select [Table]. <br> 6. Press the start key. Auto adjustment starts. <br> * : When automatic adjustment has normally completed, [OK] is displayed. If a problem occurs during auto adjustment, [NG XX] (XX is replaced by an error code) is displayed and operation stops. Should this happen, determine the details of the problem and repeat the procedure from the beginning. |


| Item No. |  | Description |
| :---: | :---: | :---: |
| U411 | Method: DP <br> 1. Select [D <br> 2. Set a spe <br> 3. Press the <br> * : When occurs and op the pro <br> Error Co | ]. <br> cified original (P/N: 303LJ57010) in the DP. <br> start key. Auto adjustment starts. <br> automatic adjustment has normally completed, $[\mathrm{OK}]$ is displayed. If a problem during auto adjustment, [ $N G X X$ ] ( XX is replaced by an error code) is displayed eration stops. Should this happen, determine the details of the problem and repeat cedure from the beginning. <br> es |
|  | Codes | Description |
|  | 00 | Automatic adjustment success |
|  | 01 | Black band detection error (scanner leading edge registration) |
|  | 03 | Black band detection error (scanner main scanning direction magnification) |
|  | 04 | Black band is not detected (scanner leading edge registration) |
|  | 05 | Black band is not detected (scanner center line) |
|  | 06 | Black band is not detected (scanner main scanning direction magnification) |
|  | 07 | Black band is not detected (scanner auxiliary scanning direction magnification) |
|  | 08 | Black band is not detected (DP main scanning direction magnification far end) |
|  | 09 | Black band is not detected (DP main scanning direction magnification near end) |
|  | 0a | Black band is not detected (DP auxiliary scanning direction magnification leading edge) |
|  | Ob | Black band is not detected (DP auxiliary scanning direction magnification leading edge original check) |
|  | 0c | Black band is not detected (DP auxiliary scanning direction trailing edge) |
|  | Od | White band is not detected (DP auxiliary scanning direction trailing edge 2) |
|  | Oe | DMA time out |
|  | Of | Auxiliary scanning direction magnification error |
|  | 10 | Auxiliary scanning direction leading edge detection error |
|  | 11 | Auxiliary scanning direction trailing edge detection error |
|  | 12 | Auxiliary scanning direction skew 1.5 error |
|  | 13 | Maintenance request error |
|  | 14 | Main scanning direction center line error |
|  | 15 | Main scanning direction skew 1.5 error |
|  | 16 | Main scanning direction magnification error |
|  | 17 | Service call error |
|  | 18 | DP paper misfeed error |





Figure 1-3-19

## Completion

Press the stop key. The screen for selecting a maintenance item No. is displayed.

| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U429 | Setting the offset for the color balance <br> Description <br> Displays and changes the density for each color during copying in the various image quality modes. <br> Purpose <br> To change the balance for each color. <br> Method <br> 1. Press the start key. <br> 2. Select the image quality mode. The setting screen for the selected item is displayed. |  |  |  |
|  | Display <br> Text + Photo <br> Photo <br> Text <br> Graphics/Map <br> Copy/Print out | Density of each color in the text \& photo mode <br> Density of each color in the photo mode <br> Density of each color in the text mode <br> Density of each color in the graphics/map mode <br> Density of each color in the printed document mode |  |  |
|  | Setting <br> 1. Select the item to be set. <br> 2. Change the setting value using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | C $M$ $Y$ $K$ | Value of the cyan setting Value of the magenta setting Value of the yellow setting Value of the black setting | $\begin{aligned} & -5 \text { to } 5 \\ & -5 \text { to } 5 \\ & -5 \text { to } 5 \\ & -5 \text { to } 5 \end{aligned}$ | 0 0 0 0 |
|  | Increasing the value darkens the density and decreasing it lightens the density. <br> 3. Press the start key. The value is set. <br> Supplement <br> While this maintenance item is being executed, copying from an original is available in interrupt copying mode (which is activated by pressing the system menu key). <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |


| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U432 | Setting the center offset for the exposure <br> Description <br> Sets the offset value for the setting data for exposure centering adjustment under user simulation. For example, if the value for the exposure centering adjustment is set to -1 and you change the offset value to +2 , image processing is performed as though the exposure centering adjustment setting is +1 . <br> Purpose <br> Set according to the preference of the user. <br> Setting <br> 1. Press the start key. <br> 2. Select the item to be set. The setting screen for the selected item is displayed. <br> 3. Select image quality mode to be set. <br> 4. Change the setting value using the cursor left/right keys or numeric keys. <br> *: If the setting value is increased to increase the exposure centering adjustment value, images is darker. <br> If the setting value is decreased to decrease the exposure centering adjustment value, images is lighter. <br> 5. Press the start key. The value is set. <br> Supplement <br> While this maintenance item is being executed, copying from an original is available in interrupt copying mode (which is activated by pressing the system menu key). <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |



| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U464 | Setting: [Bias Target/Gamma Target] <br> 1. Select the item to be set. <br> 2. Change the setting value using the $+/$ - or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | $\begin{aligned} & \hline \text { 1st } \\ & \text { 2nd } \\ & 3 \mathrm{rd} \\ & \text { 4th } \end{aligned}$ | Setting of target (Yellow) <br> Setting of target (Cyan) <br> Setting of target (Magenta) <br> Setting of target (Black) | 10 to 1000 <br> 10 to 1000 <br> 10 to 1000 <br> 10 to 1000 | $\begin{array}{\|l\|} \hline 935 / 400 \\ 895 / 200 \\ 885 / 200 \\ 846 / 130 \end{array}$ |
|  | 3. Press the start <br> Method: [Calib] <br> 1. Select the item <br> 2. Press the start | The value is set. <br> set The operation starts. |  |  |
|  | - Display |  | tion |  |
|  | Regist <br> Gamma <br> Paper Int <br> Color Regist | Executes the calibration <br> Executes the calibratio <br> Executes the calibrati <br> Executes the calibrati | ct registratio tities of light paper. registration. |  |
|  | To stop operation, p <br> Completion <br> Press the stop key. | the stop key. <br> screen for selecting a mainte | No. is displa |  |


| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U470 | Description <br> Sets the compression ratio for JPEG images in each image quality mode. <br> Purpose <br> To change the setting in accordance with the image that the user is copying. For example, in order to soften the coarseness of the image when making copies at over $200 \%$ magnification, change the level of compression by raising the value. Lowering the value will increase the compression and thereby lower the image quality; Raising the value will increase image quality but lower the image processing speed. <br> Method <br> 1. Press the start key. <br> 2. Select the item to be set. |  |  |  |
|  | Display <br> Copy <br> Send <br> System | Compression ratio for copying <br> Compression ratio for sending <br> Compression ratio for temporary storage in system |  |  |
|  | Setting: [Copy] <br> 1. Select the item to be set. |  |  |  |
|  | Display | Description |  |  |
|  | Photo <br> Text <br> 2. Select the item <br> 3. Change the setti | Compression ratio in the photo Compression ratio in the text m | Compression ratio in the photo mode Compression ratio in the text mode |  |
|  | Display | Description | Setting range | Initial setting |
|  | Y <br> CbCr | Compression ratio of brightness <br> Compression ratio of color differential | $\begin{aligned} & 1 \text { to } 100 \\ & 1 \text { to } 100 \end{aligned}$ | $\begin{aligned} & 85 \\ & 85 \end{aligned}$ |
|  | 4. Press the start key. The value is set. |  |  |  |



| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U473 | Adjusting laser power output <br> Description <br> Adjusts the laser output power for each color. <br> Purpose <br> Enter the exposure density correction data after replacing the laser scanner unit. <br> Setting <br> 1. Press the start key. <br> 2. Select the item to be set. <br> 3. Change the setting value using the cursor left/right keys or numeric keys. |  |  |  |
|  | Display | Description | Setting range | Initial setting |
|  | 1st <br> 2nd <br> 3rd <br> 4th | Setting the LSU laser power (Yellow) Setting the LSU laser power (Cyan) Setting the LSU laser power (Magenta) Setting the LSU laser power (Black) | 0 to 255 <br> 0 to 255 <br> 0 to 255 <br> 0 to 255 | $\begin{aligned} & 92 \\ & 92 \\ & 92 \\ & 50 \end{aligned}$ |
|  | 4. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |


| Item No. | Description |
| :---: | :---: |
| U901 | Checking copy counts by paper feed locations <br> Description <br> Displays or clears copy counts by paper feed locations. <br> Purpose <br> To check the time to replace consumable parts. Also to clear the counts after replacing the consumable parts. <br> Method <br> 1. Press the start key. The counts by paper feed locations are displayed. |
|  | Display ${ }^{\text {a }}$ Description |
|  | MPT MP tray <br> Cassette1 Cassette 1 <br> Cassette2 Cassette 2 (optional paper feeder) <br> Cassette3 Cassette 3 (optional paper feeder) <br> Duplex Duplex unit |
|  | * : When an optional paper feed device is not installed, the corresponding count is not displayed. <br> Clearing <br> 1. Select the counts to be cleared. <br> [Cassette2] and [Cassette3] cannot be cleared. <br> 2. Select the counts for all and press [Clear]. <br> 3. Press the start key. The counter value is cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |



| Item No. | Description |
| :---: | :---: |
| U904 | Checking/clearing the call for service counts <br> Description <br> Displays or clears the service call code counts by types. <br> Purpose <br> To check the service call code status by types. <br> Also to clear the service call code counts after replacing consumable parts. <br> Method <br> 1. Press the start key. <br> 2. Select the item. |
|  | Display ${ }^{\text {a }}$ Description |
|  | Cnt Displays/clears the call for service counts <br> Total Cnt Displays the total call for service counts |
|  | Method: [Cnt] <br> 1. Select [Cnt]. The count for service call detection by type is displayed. Codes for which the count value is 0 are not displayed. <br> 2. Change the screen using the cursor up/down keys. <br> 3. Select the count value for service call code and press [Clear]. The individual counter cannot be cleared. <br> 4. Press the start key. The counter value is cleared. <br> Method: [Total Cnt] <br> 1. Select [Total Cnt]. The total number of service call counts by type is displayed. <br> 2. Change the screen using the cursor up/down keys. <br> The total number of service call count cannot be cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |


| Item No. | Description |
| :---: | :---: |
| U905 | Checking counts by optional devices <br> Description <br> Displays the counts of document processor or document finisher. <br> Purpose <br> To check the use of document processor or document finisher. <br> Method <br> 1. Press the start key. <br> 2. Select the device to be checked. The count of the selected device is displayed. <br> DP <br> DF <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |
| U910 | Clearing the print coverage data <br> Description <br> Clears the accumulated data for the print coverage per A4 size paper. <br> Purpose <br> To clear data as required at times such as during maintenance service. <br> Method <br> 1. Press the start key. <br> 2. Select [Execute]. <br> 3. Press the start key. The print coverage data is cleared. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |



| Item No. | Description |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| U917 | Error Codes |  |  |  |
|  | Codes | Description | Codes | Description |
|  | e002 | Parameter error | e31e | User managements error |
|  | e003 | File write error | e31f | User managements open error |
|  | e004 | File initialization error | e320 | User managements error |
|  | e005 | File error | e321 | User managements open error |
|  | e006 | Processing error | e322 | User managements list error |
|  | e010 | Address book clear error (contact) | e323 | User managements list error |
|  | e011 | Address book open error (contact) | e324 | Shortcut open error |
|  | e012 | Address book list error (contact) | e325 | Shortcut list error |
|  | e013 | Address book list error (contact) | e326 | Shortcut list error |
|  | e014 | Address book clear error (group) | e410 | Box file open error |
|  | e015 | Address book open error (group) | e411 | Box error in writing |
|  | e016 | Address book list error (group) | e412 | Box error in reading |
|  | e017 | Address book list error (group) | e413 | Box list error |
|  | e110 | Job accounting clear error | e414 | Box list error |
|  | e111 | Job accounting open error | e415 | Box error |
|  | e112 | Job accounting open error | e416 | Box error |
|  | e113 | Job accounting error in writing | e417 | Box open error |
|  | e114 | Job accounting list error | e418 | Box close error |
|  | e115 | Job accounting list error | e419 | Box creation error |
|  | e210 | One-touch open error | e41a | Box creation error |
|  | e211 | One-touch list error | e41b | Box deletion error |
|  | e212 | One-touch list error | e41c | Box movement error |
|  | e310 | User managements backup error | e510 | Program error in writing |
|  | e311 | User managements clear error | e511 | Program error in reading |
|  | e312 | User managements open error | e710 | Fax memory open error |
|  | e313 | User managements open error | e711 | Fax memory initialization error |
|  | e314 | User managements open error | e712 | Fax memory list error |
|  | e315 | User managements error in writing | e713 | Fax memory error |
|  | e316 | User managements list error | e714 | Fax memory error |
|  | e317 | User managements list error | e715 | Fax memory mode error |
|  | e318 | User managements list error | e716 | Fax memory error |
|  | e319 | User managements list error | e717 | Fax memory error |
|  | e31a | User managements open error | e718 | Fax memory mode error |
|  | e31b | User managements error | e910 | File reading error |
|  | e31c | User managements error | e911 | File writing error |
|  | e31d | User managements open error | e912 | Data mismatch |



| Item No. | Description |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| U942 | Setting of deflection for feeding from DP <br> Description <br> Adjusts the deflection generated when the document processor is used. <br> Purpose <br> Use this mode if an original non-feed jam, oblique feed or wrinkling of original occurs when the document processor is used. <br> Setting <br> 1. Press the start key. <br> 2. Press the system menu key. <br> 3. Place an original on the DP and press the start key to make a test copy. <br> 4. Press the system menu key. <br> 5. Select the item to be adjusted. <br> 6. Change the setting value using the cursor left/right keys or numeric keys.l |  |  |  |  |  |
|  | Display | Description |  | Setting range | Initial setting | Change in value per step |
|  | Front | Deflection of DP paper feed motor (DPPFM) <br> Deflection of DP switchback motor (DPSBM) |  | -50 to 50 -50 to 50 | 0 <br> 0 | 0.119 mm <br> 0.119 mm |
|  | *: The greater the value, the larger the deflection; the smaller the value, the smaller the deflection. <br> If an original non-feed jam or oblique feed occurs, increase the setting value. If wrinkling of original occurs, decrease the value. <br> 7. Press the start key. The value is set. <br> Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |  |  |
| U984 | Checking the developing unit number |  |  |  |  |  |
|  | Description <br> Displays the developing unit number. <br> Purpose <br> To check the developing unit number. <br> Method <br> 1. Press the start key. The developing unit number for each color is displayed. |  |  |  |  |  |
|  | Display |  |  | Description |  |  |
|  | $\begin{array}{\|l\|} \hline \mathrm{C} \\ \mathrm{M} \\ \mathrm{Y} \\ \mathrm{~K} \\ \hline \end{array}$ |  | Cyan developing unit number <br> Magenta developing unit number <br> Yellow developing unit number <br> Black developing unit number |  |  |  |
|  | Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |  |  |  |  |  |


| Item No. | Description |
| :---: | :---: |
| U985 | Displaying the developer history <br> Description <br> Displays the past record of machine number and the developer counter. <br> Purpose <br> To check the count value of machine number and the developer counter. <br> Method <br> 1. Press the start key. <br> 2. Select the color to check. |
|  | Display Description |
|  | C Cyan developing unit past record <br> M Magenta developing unit past record <br> Y Yellow developing unit past record <br> K Black developing unit past record |
|  | 3. The history of a machine number and a developing counter for each color is displayed by three cases. |
|  | DisplayDescription |
|  | Machine History 1-3 Historical records of the machine number <br> Cnt History 1-3 Historical records of developer counter |
|  | Completion <br> Press the stop key. The screen for selecting a maintenance item No. is displayed. |

## 1-3-2 Service mode

The machine is equipped with a maintenance function which can be used to maintain and service the machine.

## (1) Printing the service status page



| Service items | Description |
| :---: | :--- |
| Service Status | Printing a status page for service purpose <br>  <br>  <br>  <br>  <br>  <br>  <br>  <br>  <br> Description <br> Prints a status page for service purpose. The status page includes various settings and <br> service cumulative. <br> Purpose <br> To acquire the current printing environmental parameters and cumulative information. <br> Method <br> 1. Select [Service status]. <br> 2. Select [YES]. <br> Two pages will be printed. <br> Completion <br> Press the System Menu/Counter key. |
|  |  |



Figure 1-3-20

| Service items | Description |
| :---: | :---: |
|  | Service status page (2) |
|  | Service Status Page <br> MFP <br> Firmware version 2KZ_2000.000.000 2010.10.10 <br> [xxxxxxxx] [xxxxxxxx] [xxxxxxxx] |
|  | 1/2 (33) (34) <br> (35) 100/100 <br> (36) 0/0/0/0/0 <br> (37) 0\%/0/0/0 <br> (38) 0/0/0/0/0/0/0/ <br> (39) 0000000/0000000/0000000/0000000/0000000/0000000/ 0000000/0000000/0000000/0000000/ Foo/U00/0/0/0/0/30/30/70/70/0/0/abcde/1/0 (40) (41) (42) (43) (44) (45) (46) (47) (48) (49) (50) (51) (52) (53) (54) <br> (55) 0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/ 0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/ <br> (56) 0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/ 0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/ <br> (57) 12345678/11223344/00001234abcd567800001234abcd5678/01234567890123456789012345678901/0008/00/07 12345678/11223344/00001234abcd567800001234abcd5678/01234567890123456789012345678901/0008/00/07 12345678/11223344/00001234abcd567800001234abcd5678/01234567890123456789012345678901/0008/00/07 12345678/11223344/00001234abcd567800001234abcd5678/01234567890123456789012345678901/0008/00/07 2KV_D100.001.005/0/ (58) (59) [3NN_9000.001.016] (60) <br> [2KX_81BR.001.010] [ABCDEFGHIJ] [ABCDEFGHIJ] (61) (62) (63) 0000000000/F80C001A37/302A183C00/000100013D/8791BEC305/0000000000/0000000000/00 (64) 0/3/ (65) (66) <br> ABCDEFGHIJKL/ABCDEFGHIJKL/ABCDEFGHIJKL/ABCDEFGHIJKL/ (67) |

Figure 1-3-21

| Service items | Description |  |
| :---: | :--- | :--- |
|  | Detail of service status page | Supplement |
|  | No. | Description |
| $(1)$ | Firmware version | - |
| $(2)$ | System date | - |
| $(3)$ | Engine soft version | - |
| $(4)$ | Engine boot version | - |
| $(5)$ | Operation panel mask version | - |
| $(6)$ | Machine serial number | - |
| $(7)$ | Standard memory size | - |
| $(8)$ | Optional memory size | - |
| $(9)$ | Total memory size | - |
| $(10)$ | Local time zone | - |
| $(11)$ | Report output date | Day/Month/Year hour:minute |
| $(12)$ | NTP server name | - |
| $(13)$ | Presence or absence of the <br> optional paper feeder | Paper feeder 1/Paper feeder 2/Not Installed |
| $(14)$ | Presence or absence of the <br> optional IC card authentication <br> kit | Installed/Not Installed/Trial |
| $(15)$ | Page of relation to the A4/Letter | - |
| $(16)$ | Average coverage for total | Black/Cyan/Magenta/Yellow |
| $(17)$ | Average coverage for copy | Black/Cyan/Magenta/Yellow |
| $(18)$ | Average coverage for printer | Black/Cyan/Magenta/Yellow |
| $(19)$ | Average coverage for fax | Black/Cyan/Magenta/Yellow |
| $(20)$ | Cleared date and output date | - |
| $(21)$ | Coverage on the final output <br> page | - |
| $(22)$ | Number of rings | 0 to 15 |
| $(23)$ | Number of rings before auto- <br> matic switching | 0 to 15 |
| $(24)$ | Number of rings before connect- <br> ing to answering machine | 0 to 15 |
| $(25)$ | Optional DIMM size | - |
| $(26)$ | FRPO setting | - |
|  |  |  |


| Service items | Description |  |
| :---: | :---: | :---: |
| No. | Description | Supplement |
| (27) | NV RAM version | - 1F3 1225 - 1F3 1225 <br> (a) (b) (c) (d) (e) (f) <br> (a) Consistency of the present software version and the database _ (underscore): OK <br> * (Asterisk): NG <br> (b) Database version <br> (c) The oldest time stamp of database version <br> (d) Consistency of the present software version and the ME firmware version <br> _ (underscore): OK <br> * (Asterisk): NG <br> (e) ME firmware version <br> (f) The oldest time stamp of the ME database version <br> Normal if (a) and (d) are underscored, and (b) and (e) are identical with (c) and (f). |
| (28) | Fax firmware version | - |
| (29) | Mac address | - |
| (30) | Number of original feed from DP | - |
| (31) | The last sent date and time | - |
| (32) | Transmission address | - |
| (33) | Destination information | - |
| (34) | Area information | - |
| (35) | Margin settings | Top margin/Left margin |
| (36) | Top offset for each paper source | MP tray/Paper feeder 1/Paper feeder 2/Duplex/ Page rotation |
| (37) | Left offset for each paper source | MP tray/Paper feeder 1/Paper feeder 2/Duplex/ Page rotation |
| (38) | Margin/Page length/Page width settings | Top margin integer part/Top margin decimal part/ Left margin integer part/Left margin decimal part/ Page length integer part/Page length decimal part/ Page width integer part/Page width decimal part |
| (39) | Life counter (The first line) | Machine life/MP tray/Cassette/Paper feeder 1/ Paper feeder 2 /Duplex |
|  | Life counter (The second line) | Drum unit K/Drum unit C/Drum unit M/Drum unit Y/ Intermediate transfer unit/Developer unit K/ Developer unit C/Developer unit M/Developer unit Y/Maintenance kit |
| (40) | Panel lock information | 0: OFF/1: Partial lock/2: Full lock |


| Service items | Description |  |
| :---: | :---: | :---: |
| No. | Description | Supplement |
| (41) | USB information | U00: Not installed/U01: Full speed/U02: Hi speed |
| (42) | Paper handling information | 0 : Paper source unit select/1: Paper source unit |
| (43) | Color printing double count mode | 0 : All single counts <br> 3: Folio, Single count, Less than 330 mm (length) |
| (44) | Black and white printing double count mode | 0 : All single counts <br> 3: Folio, Single count, Less than 330 mm (length) |
| (45) | Billing counting timing | - |
| (46) | Temperature (machine inside) | - |
| (47) | Temperature (machine outside) | - |
| (48) | Relative temperature (machine outside) | - |
| (49) | Absolute temperature (machine outside) | - |
| (50) | Thermistor temperature (LSU) | - |
| (51) | Thermistor temperature (LSU2) | - |
| (52) | Fixed assets number | - |
| (53) | Job end judgment time-out time | - |
| (54) | Job end detection mode | - |
| (55) | Media type attributes 1 to 28 (Not used: 18, 19, 20) | Weight settings Fuser settings <br> 0: Light 0: High <br> 1: Normal 1 1: Middle <br> 2: Normal 2 2: Low <br> 3: Normal 3 3: Vellum <br> 4: Heavy 1 Duplex settings <br> 5: Heavy 2 0: Disable <br> 6: Heavy 3 1: Enable <br> 7: Extra Heavy  |
| (56) | IO calibration information | - |
| (57) | RFID information | - |
| (58) | RFID reader/writer version information | - |
| (59) | Toner install mode information | $\begin{aligned} & \text { 0: Off } \\ & \text { t: On } \end{aligned}$ |
| (60) | Soft version of the optional paper feeder | Paper feeder 1/Paper feeder 2 |
| (61) | Version of the optional message | - |



## (2) Executing a service mode



## (3) Description of service mode

| Service items | Description |
| :--- | :--- |
| Enable <br> Repaired Unit | Release the disconnection of the cassette and the document feeder. <br> Description <br> Restore the system control when the defective unit is replaced to enable the unit. <br> The menu is displayed only when the unit is detached for failure. |
| Purpose <br> Perform when the defective unit is replaced. <br> Method <br> 1. Enter the service menu. <br> 2. Select [Enable Repaired Unit]. <br> 3. Press [Start]. <br> Completion <br> The unit is automatically powered after execution. |  |


| Service items |  |
| :--- | :--- |
| Maintenance (A) | Reset the counter of the maintenance kit(A). <br> Description <br> Reset the kit counter when replacing the maintenance kit. <br> The menu is displayed only when replacing the maintenance kit. |
|  | Purpose <br> Perform when the maintenance kit is replaced. <br> Method <br> 1. Enter the service menu. <br> 2. Select [Maintenance (A)]. <br> 3. Press [Start]. <br> Completion <br> Automatically completes when the confirmation display is shown. |
| Maintenance (B) | Reset the counter of the maintenance kit(B). <br> Description <br> Reset the kit counter when replacing the maintenance kit. <br> The menu is displayed only when replacing the maintenance kit. <br> Purpose <br> Perform when the maintenance kit is replaced. <br> Method <br> 1. Enter the service menu. <br> 2. Select [Maintenance (B)]. <br> 3. Press [Start]. <br> Completion <br> Automatically completes when the confirmation display is shown. |


| Service items | Description |
| :--- | :--- |
| Center line | Alignment of the cassette and MP tray and duplex <br> Description <br> Perform settings for the center line adjustment. <br> Purpose <br> Perform if the alignment has not been obtained after the center line adjustment. <br> Method <br> 1. Enter the service menu. <br> 2. Select [Center Line Adjustment]. <br> 3. Press [Save]. <br> Completion <br> Press the Save key in the setting display. |
| Developer | Perform the toner installation of the developer unit. <br> Description <br> Perform the toner installation when the developer unit has been replaced. <br> Purpose <br> Perform when the developer unit is replaced. <br> Method <br> 1. Enter the service menu. <br> 2. Select [Developer unit]. <br> 3. Press [Start] in the confirmation display. <br> Completion <br> The toner installation is performed when power is turned on and off. |



| Service items | Description |
| :---: | :---: |
| FAX call Setting | FAX call setting <br> Description <br> Selects if a fax is to be connected to either a PBX or public switched telephone network. <br> Selects the mode to connect an outside call when connected to a PBX. <br> Access code registration for connection to PSTN. <br> Purpose <br> To be executed as required. <br> Method <br> 1. Enter the Service Setting menu. <br> 2. Select [FAX Call Set.] using the cursor up/down keys. <br> 3. Press the start key. <br> Setting the connection to PBXIPSTN <br> 1. Select [Exchange Select.] using the cursor up/down keys. <br> 2. Press the start key. <br> 3. Select [PBX] or [PSTN] using the cursor up/down keys. <br> 4. Press the start key. The setting is set. <br> Setting for PBX <br> 1. Select [PBX Setting] using the cursor up/down keys. <br> 2. Press the start key. <br> 3. Select [Loop], [Flash] or [Earth] using the cursor up/down keys. <br> 4. Press the start key. The setting is set. <br> Setting access code to PSTN <br> 1. Select [Dial No. to PSTN] using the cursor up/down keys. <br> 2. Press the start key. <br> 3. Enter access code using the numeric keys. (0 to 9, 00 to 99) <br> 4. Press the start key. The setting is set. <br> Completion <br> Press the stop key. |

## 1-4-1 Paper misfeed detection

## (1) Paper misfeed indication

When a paper misfeed occurs, the machine immediately stops copying and displays the jam location on the operation panel.
Paper misfeed counts sorted by component can be checked by maintenance item U903.
To remove the paper jammed in the machine, open the right cover and pull the cassette out.
To remove the original jammed in DP or the document finisher, open the top cover.
Paper misfeed can be reset by opening and closing the respective covers.


Figure 1-4-1
(A) Misfeed in the MP tray
(B) Misfeed in right cover 1
(C) Misfeed in cassette 1
(D) Misfeed in right cover 3
(E) Misfeed in cassette 2
(F) Misfeed in cassette 3
(G) Misfeed in the document finisher
(H) Stapler problem
(I) Misfeed in the bridge
(J) Misfeed in the document processor
(2) Paper misfeed detection component


Figure 1-4-2

| Code | Contents | Conditions | Jam location* |
| :---: | :---: | :---: | :---: |
| 0000 | Initial jam | The power is turned on when a sensor in the conveying system is on. | - |
| 0100 | Secondary paper feed request time out | Secondary paper feed request given by the controller is unreachable. | B |
| 0101 | Waiting for process package to be ready | Process package won't be ready. | B |
| 0104 | Waiting for conveying package to be ready | Conveying package won't be ready. | B |
| 0106 | Paper feeding request for duplex printing time out | Paper feeding request for duplex printing given by the controller is unreachable. | B |
| 0107 | Waiting for fuser package to be ready | Fuser package won't be ready. | - |
| 0110 | Right cover open | The right cover is opened during printing. | - |
| 0111 | Front cover open | The front cover is opened during printing. | - |
| 0120 | Receiving a duplex paper feeding request while paper is empty | Paper feed request was received from the duplex section despite the absence of paper in the duplex section. | B |
| 0121 | Exceeding number of duplex pages circulated | The controller issued the duplex section a request for more pages than the duplex print cycle contains. | B |
| 0210 | Right lower cover open | The right lower cover is opened during printing. | - |
| 0501 | No paper feed from cassette 1 | The registration sensor (RS) does not turn on during paper feed from cassette 1. | C |
| 0502 | No paper feed from cassette 2 | PF feed sensor 1 (PFFS1) does not turn on during paper feed from cassette 2 (Retry 1 times). | E |
| 0503 | No paper feed from cassette 3 | PF feed sensor 2 (PFFS2) does not turn on during paper feed from cassette 3 (Retry 1 times). | F |
| 0508 | No paper feed from duplex section | The registration sensor (RS) does not turn on during paper feed from the duplex section. | B |
| 0509 | No paper feed from MP tray | The registration sensor (RS) does not turn on during paper feed from the MP tray. | A |
| 0511 | Multiple sheets in cassette 1 | The registration sensor (RS) does not turn off during paper feed from cassette 1. | C |
| 0512 | Multiple sheets in cassette 2 | PF feed sensor 1 (PFFS1) does not turn off during paper feed from cassette 2. | E |
| 0513 | Multiple sheets in cassette 3 | PF feed sensor 2 (PFFS2) does not turn off during paper feed from cassette 3. | F |
| 0518 | Multiple sheets in duplex section | The registration sensor (RS) does not turn off during paper feed from the duplex section. | B |
| 0519 | Multiple sheets in MP tray | The registration sensor (RS) does not turn off during paper feed from theMP tray. | A |

[^1]| Code | Contents | Conditions | Jam location* |
| :---: | :---: | :---: | :---: |
| 1403 | PF feed sensor 1 non arrival jam | PF feed sensor 1 (PFFS1) does not turn on during paper feed from cassette 3. | D |
| 1413 | PF feed sensor 1 stay jam | PF feed sensor 1 (PFFS1) does not turn off during paper feed from cassette 3. | D |
| 4002 | Registration sensor non arrival jam | The registration sensor (RS) does not turn on during paper feed from cassette 2. | D |
| 4003 |  | The registration sensor (RS) does not turn on during paper feed from cassette 3. | D |
| 4012 | Registration sensor stay jam | The registration sensor (RS) does not turn off during paper feed from cassette 2. | D |
| 4013 |  | The registration sensor (RS) does not turn off during paper feed from cassette 3. | D |
| 4101 | Fuser pre sensor non arrival jam | The fuser pre sensor (FUPS) does not turn on during paper feed from cassette 1. | B |
| 4102 |  | The fuser pre sensor (FUPS) does not turn on during paper feed from cassette 2. | B |
| 4103 |  | The fuser pre sensor (FUPS) does not turn on during paper feed from cassette 3. | B |
| 4109 |  | The fuser pre sensor (FUPS) does not turn on during paper feed from duplex section. | B |
| 4110 |  | The fuser pre sensor (FUPS) does not turn on during paper feed from MP tray. | B |
| 4111 | Fuser pre sensor stay jam | The fuser pre sensor (FUPS) does not turn off during paper feed from cassette 1. | B |
| 4112 |  | The fuser pre sensor (FUPS) does not turn off during paper feed from cassette 2. | B |
| 4113 |  | The fuser pre sensor (FUPS) does not turn off during paper feed from cassette 3. | B |
| 4118 |  | The fuser pre sensor (FUPS) does not turn off during paper feed from the duplex section. | B |
| 4119 |  | The fuser pre sensor (FUPS) does not turn off during paper feed from the MP tray. | B |

[^2]| Code | Contents | Conditions | Jam location* |
| :---: | :---: | :---: | :---: |
| 4201 | Eject sensor non arrival jam | The eject sensor (ES) does not turn on during paper feed from cassette 1. | B |
| 4202 |  | The eject sensor (ES) does not turn on during paper feed from cassette 2. | B |
| 4203 |  | The eject sensor (ES) does not turn on during paper feed from cassette 3. | B |
| 4208 |  | The eject sensor (ES) does not turn on during paper feed from duplex section. | B |
| 4209 |  | The eject sensor (ES) does not turn on during paper feed from MP tray. | B |
| 4211 | Eject sensor stay jam | The eject sensor (ES) does not turn off during paper feed from cassette 1. | B |
| 4212 |  | The eject sensor (ES) does not turn off during paper feed from cassette 2. | B |
| 4213 |  | The eject sensor (ES) does not turn off during paper feed from cassette 3. | B |
| 4218 |  | The eject sensor (ES) does not turn off during paper feed from the duplex section. | B |
| 4219 |  | The eject sensor (ES) does not turn off during paper feed from the MP tray. | B |
| 4301 | Duplex sensor non arrival jam | The duplex sensor (DUS) does not turn on during paper feed from cassette 1. | B |
| 4302 |  | The duplex sensor (DUS) does not turn on during paper feed from cassette 2. | B |
| 4303 |  | The duplex sensor (DUS) does not turn on during paper feed from cassette 3. | B |
| 4309 |  | The duplex sensor (DUS) does not turn on during paper feed from the MP tray. | B |
| 4311 | Duplex sensor stay jam | The duplex sensor (DUS) does not turn off during paper feed from cassette 1. | B |
| 4312 |  | The duplex sensor (DUS) does not turn off during paper feed from cassette 2. | B |
| 4313 |  | The duplex sensor (DUS) does not turn off during paper feed from cassette 3. | B |
| 4319 |  | The duplex sensor (DUS) does not turn off during paper feed from the MP tray. | B |

[^3]| Code | Contents | Conditions | Jam location* |
| :---: | :---: | :---: | :---: |
| 4901 | Bridge conveying sensor 1 non arrival jam | The bridge conveying sensor 1 (BRCS1) does not turn on during paper feed from cassette 1. | B |
| 4902 |  | The bridge conveying sensor 1 (BRCS1) does not turn on during paper feed from cassette 2. | B |
| 4903 |  | The bridge conveying sensor 1 (BRCS1) does not turn on during paper feed from cassette 3. | B |
| 4908 |  | The bridge conveying sensor 1 (BRCS1) does not turn on during paper feed from duplex section. | B |
| 4909 |  | The bridge conveying sensor 1 (BRCS1) does not turn on during paper feed from the MP tray. | B |
| 4911 | Bridge conveying sensor 1 stay jam | The bridge conveying sensor 1 (BRCS1) does not turn off during paper feed from cassette 1. | I |
| 4912 |  | The bridge conveying sensor 1 (BRCS1) does not turn off during paper feed from cassette 2. | I |
| 4913 |  | The bridge conveying sensor 1 (BRCS1) does not turn off during paper feed from cassette 3. | I |
| 4918 |  | The bridge conveying sensor 1 (BRCS1) does not turn off during paper feed from duplex section. | I |
| 4919 |  | The bridge conveying sensor 1 (BRCS1) does not turn off during paper feed from the MP tray. | I |
| 5001 | Bridge conveying sensor 3 non arrival jam | The bridge conveying sensor 3 (BRCS3) does not turn on during paper feed from cassette 1. | I |
| 5002 |  | The bridge conveying sensor 3 (BRCS3) does not turn on during paper feed from cassette 2. | I |
| 5003 |  | The bridge conveying sensor 3 (BRCS3) does not turn on during paper feed from cassette 3. | I |
| 5008 |  | The bridge conveying sensor 3 (BRCS3) does not turn on during paper feed from the duplex section. | I |
| 5009 |  | The bridge conveying sensor 3 (BRCS3) does not turn on during paper feed from theMP tray. | I |
| 5011 | Bridge conveying sensor 3 stay jam | The bridge conveying sensor 3 (BRCS3) does not turn off during paper feed from cassette 1. | I |
| 5012 |  | The bridge conveying sensor 3 (BRCS3) does not turn off during paper feed from cassette 2. | I |
| 5013 |  | The bridge conveying sensor 3 (BRCS3) does not turn off during paper feed from cassette 3 . | I |
| 5018 |  | The bridge conveying sensor 3 (BRCS3) does not turn off during paper feed from duplex section. | I |
| 5019 |  | The bridge conveying sensor 3 (BRCS3) does not turn off during paper feed from the MP tray. | I |

[^4]| Code | Contents | Conditions | Jam location* |
| :---: | :---: | :---: | :---: |
| 6023 | Staple cover open | The staple cover is opened during operation. | G |
| 6043 | DF top cover open | The DF top cover is opened during operation. | G |
| 6103 | DF paper conveying sensor non arrival jam | The paper conveying sensor (PCS) does not turned on even if a specified time has elapsed after the machine eject signal was received. | I |
| 6113 | DF paper conveying sensor stay jam | The paper conveying sensor (PCS) does not turn off within the specified time of its turning on. | G |
| 6123 | DF paper conveying sensor remaining jam | The paper conveying sensor (PCS) does not turned on when the power is turned on or the cover is closed. | G |
| 6413 | DF eject paper sensor stay jam | The eject paper sensor (EPS) does not turn off within the specified time. | G |
| 6423 | DF eject paper sensor remaining jam | The eject paper sensor (EPS) does not turned on when the power is turned on or the cover is closed. | G |
| 6803 | Front adjustment plate operation ON error | The adjustment sensor 1 (ADS1) does turned on when the job is executed. | H |
| 6813 | Front adjustment plate operation OFF error | The adjustment sensor 1 (ADS1) does not turned off when the job is executed. | H |
| 6903 | Rear adjustment plate operation ON error | The adjustment sensor 2 (ADS2) does not turned on when the job is executed. | H |
| 6913 | Rear adjustment plate operation OFF error | The adjustment sensor 2 (ADS2) does not turned off when the job is executed. | H |
| 7013 | Staple operation error | The next staple hasn't head-poked for the next copy to bind after a predetermined interval while clinching has commenced. | H |
| 7023 | Staple initial operation error | Head-poking has not been accomplished after 10 attempts in the initialization at power up or closing the cover. | H |
| 7913 | Sequence error 1 (operation prohibited) | Operation commenced in the state the finisher is prohibited to operate. | G |
| 7923 | Sequence error 2 (initialoperation error) | A request for maintenance mode has occurred in the state the finisher is prohibited to operate or has commenced operation. | G |
| 7933 | Sequence error 3 (Error in the reception of backup data) | A backup data command has been received in the state the operation has initiated. | G |
| 7943 | Sequence error 4 (standby) | Operation has started in the state standby is prohibited. | G |
| 7953 | Sequence error 5 <br> (Error in between copies) | An illegal inter-page or inter-copy interval has occurred. | G |

[^5]| Code | Contents | Conditions | Jam location* |
| :---: | :---: | :---: | :---: |
| 7963 | Sequence error 6 | The finisher does not deliver the eject-complete command in 15 seconds after the bridge eject sensor is turned off. | G |
| 9001 | DP original conveying jam | DP timing sensor (DPTS) turns off within the specified time since the sensor turns on. | J |
| 9004 | DP original switchback jam | During duplex switchback scanning, the DP registration sensor (DPRS) does not turn on within specified time of the DP timing sensor (DPTS) turning off. | J |
| 9010 | DP open | The DP is opened during original feeding. Sensor in the conveying system is on when the power is turned on or the cover is closed. | - |
| 9011 | DP top cover open | The DP top cover is opened during original feeding. | - |
| 9110 | DP paper feed sensor stay jam | The DP paper feed sensor (DPPFS) or DP registration sensor (DPRS) does not turn off within the specified time of the DP timing sensor (DPTS) turning on. | J |
| 9200 | DP registration sensor non arrival jam | The DP registration sensor (DPRS) does not turn on within the specified time of the DP paper feed sensor (DPPFS) turning on. | J |
| 9400 | DP timing sensor non arrival jam | The DP timing sensor (DPTS) does not turn on within the specified time of the DP registration sensor (DPRS) turning on (Retry 5 times). | J |
| 9410 | DP timing sensor stay jam | The DP timing sensor (DPTS) does not turned off within the specified time its turning on. | J |

[^6]
## 1-4-2 Self-diagnostic function

## (1) Self-diagnostic function

This machine is equipped with self-diagnostic function. When a problem is detected, the machine stops printing and display an error message on the operation panel. An error message consists of a message prompting a contact with service personnel and a four-digit error code indicating the type of the error.

## (2) Self-diagnostic codes

If the part causing the problems not designated as a service part, replace the assembly comprising the part.

| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 0030 | FAX control PWB system error Processing with the fax software was disabled due to a hardware problem. | Defective FAX control PWB. | Replace the fax control PWB and check for correct operation. |
| 0070 | FAX control PWB incompatible detection error In the initial communication with the FAX control PWB, the normal communication command is not transmitted. | Defective FAX software. | Install the fax software. |
|  |  | Defective FAX control PWB. | Replace the fax control PWB and check for correct operation. |
| 0100 | Backup memory device error | Defective flash memory. | Replace the main PWB and check for correct operation (see page 1-5-30). |
|  |  | Defective main PWB. |  |
| 0120 | MAC address data error The data includes an invalid MAC address. | Defective flash memory. | Replace the main PWB and check for correct operation (see page 1-5-30). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 0130 | Backup memory read/write error (main PWB) | Defective flash memory. | Replace the main PWB and check for correct operation (see page 1-5-30). |
|  |  | Defective main PWB. |  |
| 0140 | Backup memory data error (main PWB) | Defective flash memory. | Replace the main PWB and check for correct operation (see page 1-5-30). |
|  |  | Defective main PWB. |  |


| Code | Contents | Causes | Check proceduresl corrective measures |
| :---: | :---: | :---: | :---: |
| 0150 | Backup memory read/write error (engine PWB) Detecting engine PWB EEPROM communication error. | The engine PWB EEPROM was improperly installed. | Check the EEPROM is properly installed and remedy if necessary. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
|  |  | Defective EEPROM. | Contact the Service Administrative Division. |
| 0160 | Backup memory data error (engine PWB) | Defective flash memory. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
|  |  | Defective engine PWB. |  |
| 0170 | Billing counting error A checksum error is detected in the main and engine backup memories for the billing counters. | Data in the EEPROM . | Contact the Service Administrative Division. |
|  |  | Defective PWB. | Replace the main PWB or the engine PWB and check for correct operation (see page 1-5-30, 1-5-31). |
| 0180 | Machine number mismatch Machine number of main and engine does not match. | Data in the EEPROM . | Contact the Service Administrative Division. |
| 0320 | I/O CPU communication error <br> A communication error is detected 10 times in succession. | Defective PWB. | Replace the main PWB or the engine PWB and check for correct operation. <br> (see page 1-5-30,1-5-31) |
| 0800 | Image processing error The JAM100 fee counter is continuously generated. | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| 0830 | FAX control PWB flash program area checksum error A checksum error occurred with the program of the FAX control PWB. | Defective FAX software. | Install the fax software. |
|  |  | Defective FAX control PWB. | Replace the FAX control PWB. |
| 0840 | Faults of RTC <br> The time is judged to go back based on the comparison of the RTC time and the current time or five years or more have passed. | The battery is disconnected from the main PWB. | Check visually and remedy if necessary |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 0870 | FAX control PWB to main PWB high capacity data transfer error High-capacity data transfer between the FAX control PWB and the main PWB of the machine was not normally performed even if the data transfer was retried the specified times. | Improper installation FAX control PWB. | Reinstall the FAX control PWB. |
|  |  | Defective FAX control PWB or main PWB. | Replace the FAX control PWB or main PWB and check for correct operation (see page 1-5-30). |
| 0920 | Fax file system error The backup data is not retained for file system abnormality of flash memory of the FAX control PWB. | Defective FAX control PWB. | Replace the FAX control PWB and check for correct operation. |
| 1010 | Lift motor error After cassette 1 is inserted, the lift sensor does not turn on within 12 s . This error is detected four times successively. | Defective bottom plate elevation mechanism in the cassette. | Check to see if the bottom plate can move smoothly and repair any problem that is found. |
|  |  | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity of the connector cable. If necessary, replace the cable. <br> Lift motor and engine PWB (YC1) |
|  |  | Defective drive transmission system of the lift motor. | Check if the gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if necessary. |
|  |  | Defective lift motor. | Replace the lift motor. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check proceduresl corrective measures |
| :---: | :---: | :---: | :---: |
| 1020 | PF lift motor 1 error (paper feeder) <br> After cassette 2 is inserted, PF lift sensor 1 does not turn on within 12 s . This error is detected four times successively. | Defective bottom plate elevation mechanism in the cassette. | Check to see if the bottom plate can move smoothly and repair any problem that is found. |
|  |  | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity of the connector cable. If necessary, replace the cable. PF lift motor 1 and PF main PWB (YC4) |
|  |  | Defective drive transmission system of the PF lift motor 1. | Check if the gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if necessary. |
|  |  | Defective PF lift motor 1. | Replace the PF lift motor 1. |
|  |  | Defective PF main PWB. | Replace the PF main PWB (Refer to the service manual of the paper feeder). |
| 1030 | PF lift motor 2 error (paper feeder) <br> After cassette 3 is inserted, PF lift sensor 2 does not turn on within 12 s . This error is detected four times successively. | Defective bottom plate elevation mechanism in the cassette. | Check to see if the bottom plate can move smoothly and repair it if any problem is found. |
|  |  | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity of the connector cable. If necessary, replace the cable. PF lift motor 2 and PF main PWB (YC7) |
|  |  | Defective drive transmission system of the PF lift motor 2. | Check if the gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective PF lift motor 2. | Replace the PF lift motor 2. |
|  |  | Defective PF main PWB. | Replace the PF main PWB (Refer to the service manual of the paper feeder). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 1800 | Paper feeder communication error A communication error is detected 10 times in succession. | Improper installation of the paper feeder. | Follow the installation instruction carefully again. |
|  |  | Defective connector cable or poor contact of the connector. | Reinsert the connector. Also check for continuity of the connector cable. If necessary, replace the cable. <br> PF main PWB (YC3) and engine PWB (YC20) |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
|  |  | Defective PF main PWB. | Replace the PF main PWB (Refer to the service manual of the paper feeder). |
| 1900 | Paper feeder EEPROM error When writing the data, the write data and the read data is not continuously in agreement 4 times. | Defective PF main PWB. | Replace the PF main PWB (Refer to the service manual of the paper feeder). |
|  |  | Device damage of EEPROM. | Contact the Service Administrative Division. |
| 1950 | Transfer belt unit EEPROM error <br> No response is issued from the device in reading/writing for 5 ms or more and this problem is repeated five times successively. <br> Mismatch of reading data from two locations occurs eight times successively. <br> Mismatch between writing data and reading data occurs eight times successively. | Defective transfer PWB. | Replace the transfer PWB and check for correct operation. |
|  |  | Device damage of EEPROM. | Contact the Service Administrative Division. |
| 2101 | Developer motor K steadystate error <br> The rated speed signal detected the stability OFF continuously for 1 s after the developer motor K stabilizes. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity of the connector cable. If necessary, replace the cable. <br> Developer motor K and engine PWB (YC4) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if necessary. |
|  |  | Defective motor. | Replace the Developer motor K. |
|  |  | Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 2102 | Developer motor YCM steady-state error The rated speed signal detected the stability OFF continuously for 1 s after the developer motor YCM stabilizes. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Developer motor YCM and engine PWB (YC3) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. | Replace the Developer motor YCM. |
|  |  | Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 2111 | Developer motor K startup error <br> Developer motor K is not stabilized within 2 s since the motor is activated. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity of the connector cable. If necessary, replace the cable. <br> Developer motor K and engine PWB (YC4) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if necessary. |
|  |  | Defective motor. | Replace the Developer motor K. |
|  |  | Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 2112 | Developer motor YCM startup error Developer motor YCM is not stabilized within 2 s since the motor is activated. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If necessary, replace the cable. <br> Developer motor YCM and engine PWB (YC4) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if necessary. |
|  |  | Defective motor. | Replace the Developer motor YCM. |
|  |  | Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 2201 | Drum motor K steady-state error The rated speed signal detected the stability OFF continuously for 1 s after the drum motor K stabilizes. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum motor K and engine PWB (YC3) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. | Replace the Drum motor K. |
|  |  | Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 2202 | Drum motor YCM steadystate error The rated speed signal detected the stability OFFcontinuously for 1 s after the drum motor YCM stabilizes. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum motor YCM and engine PWB (YC3) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. | Replace the Drum motor YCM. |
|  |  | Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 2211 | Drum motor K startup error Drum motor K is not stabilized within 2 s since the motor is activated. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum motor K and engine PWB (YC3) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. | Replace the Drum motor K. |
|  |  | Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 2212 | Drum motor YCM startup error Drum motor YCM is not stabilized within 2 s since the motor is activated. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum motor YCM and engine PWB (YC3) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. | Replace the Drum motor YCM. |
|  |  | Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 2300 | Fuser motor steady-state error <br> The rated speed signal detected the stability OFF continuously for 1 s after the fuser motor stabilizes. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Fuser motor and engine PWB (YC4) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. | Replace the Fuser motor. |
|  |  | Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 2310 | Fuser motor startup error Fuser motor is not stabilized within 2 s since the motor is activated. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Fuser motor and engine PWB (YC3) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. | Replace the fuser motor. |
|  |  | Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 2550 | Conveying motor steadystate error The rated speed signal detected the stability OFF continuously for 1 s after the conveying motor stabilizes. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Conveying motor and engine PWB (YC2) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. | Replace the Conveying motor. |
|  |  | Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 2560 | Conveying motor startup error Conveying motor is not stabilized within 2 s since the motor is activated. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Conveying motor and engine PWB (YC2) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. | Replace the conveying motor. |
|  |  | Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 2600 | PF drive motor error (paper feeder) When the PF drive motor is driven, error signal is detected continuously for 1 s . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> PF drive motor and PF main PWB (YC2) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. | Replace the PF drive motor. |
|  |  | Defective PWB. | Replace the PF main PWB (Refer to the service manual for the paper feeder). |
| 2700 | TC belt motor error When the TC belt motor is driven, error signal is detected continuously for 1 s . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> TC belt motor and TC PWB(YC2) TC PWB and TC connect PWB(YC1) TC connect PWB and engine PWB(YC5) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. <br> Defective PWB. | Replace the TC belt motor. |
|  |  |  | Replace the engine PWB or TC PWB or TC connect PWB check for correct operation (see page 1-5-31). |
| 3100 | ISU home position error ON/OFF of the HP sensor doesn't change after a prescribed pulse passes from power supply ON. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Home position sensor and engine PWB (YC13) |
|  |  | Defective home position sensor. | Replace the home position sensor. |
|  |  | Defective ISU motor. | Replace the ISU motor. |
|  |  | Defective CCD PWB. | Replace the image scanner unit (see page 1-5-21). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 3200 | Exposure lamp error The input during the exposure lamp is turned on does not exceed the threshold for 5 seconds. | Defective connector cable or poor contact of the connector. | Reinsert the connector. Also check for continuity within the connector cable. If necessary, replace the cable. <br> LED PWB and main PWB (YC112) CCD PWB and main PWB (YC113) |
|  |  | Defective exposure lamp. | Replace the image scanner unit (see page 1-5-21). |
|  |  | $\begin{aligned} & \text { Defective CCD } \\ & \text { PWB. } \end{aligned}$ |  |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| 3500 | Communication error <br> A wrong read-back value. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. CCD PWB and main PWB (YC113) |
|  |  | Defective CCD PWB. | Replace the image scanner unit (see page 1-5-21). |
|  |  | Defective main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| 3600 | Scanner sequence error | Defective main PWB or engine PWB. | Replace the main PWB or the engine PWB and check for correct operation (see page 1-5-30 or 1-5-31). |
| 4001 | Polygon motor (K) steadystate error The rated speed signal detected the stability OFF continuously for 1 s after the polygon motor (K) stabilizes. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Laser scanner unit (K) and LSU connect PWB(YC5) <br> LSU connect PWB and engine PWB (YC12) |
|  |  | Defective motor. | Replace the Laser scanner unit (K). |
|  |  | Defective PWB. | Replace the engine PWB or LSU connect PWB and check for correct operation (see page 1-5-31). |
| 4002 | Polygon motor (C) steadystate error <br> The rated speed signal detected the stability OFF continuously for 1 s after the polygon motor (C) stabilizes. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Laser scanner unit (C) and LSU connect PWB(YC6) <br> LSU connect PWB and engine PWB (YC12) |
|  |  | Defective motor. | Replace the Laser scanner unit (C). |
|  |  | Defective PWB. | Replace the engine PWB or LSU connect PWB and check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check proceduresl <br> corrective measures |
| :--- | :--- | :--- | :--- |
| 4003 | Polygon motor (M) steady- <br> state error <br> The rated speed signal <br> detected the stability OFF <br> continuously for 1 s after the <br> polygon motor (M) stabilizes. | Defective connec- <br> tor cable or poor <br> contact in the con- <br> nector. | Reinsert the connector. Also check for conti- <br> nuity within the connector cable. If none, <br> replace the cable. <br> Laser scanner unit (M) and LSU connect <br> PWB(YC7) <br> LSU connect PWB and engine PWB (YC12) |
|  |  | Defective motor. | Replace the Laser scanner unit (M). |


| Code | Contents | Causes | Check proceduresl corrective measures |
| :---: | :---: | :---: | :---: |
| 4013 | Polygon motor (M) startup error <br> Polygon motor (M) is not stabilized within 10 s since the motor is activated. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Laser scanner unit (M) and LSU connect PWB(YC7) <br> LSU connect PWB and engine PWB (YC12) |
|  |  | Defective motor. | Replace the Laser scanner unit (M). |
|  |  | Defective PWB. | Replace the engine PWB or LSU connect PWB and check for correct operation (see page 1-5-31). |
| 4014 | Polygon motor (Y) startup error <br> Polygon motor ( Y ) is not stabilized within 10 s since the motor is activated. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Laser scanner unit ( Y ) and LSU connect PWB(YC8) <br> LSU connect PWB and engine PWB (YC12) |
|  |  | Defective motor. | Replace the Laser scanner unit (Y). |
|  |  | Defective PWB. | Replace the engine PWB or LSU connect PWB and check for correct operation (see page 1-5-31). |
| 4101 | BD initialization problem (K) $B D$ is not detected within one second after the polygon motor stabilizes. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> BDPWB and APCPWB <br> APCPWB and LSU connect PWB (YC1) <br> LSU connect PWB and engine PWB (YC12) |
|  |  | Defective APCPWB. | Replace the Laser scanner unit (K). (see page 1-5-20) |
|  |  | Defective BDPWB. |  |
|  |  | Defective Main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| 4102 | BD initialization problem (C) $B D$ is not detected within one second after the polygon motor stabilizes. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> BDPWB and APCPWB <br> APCPWB and LSU connect PWB (YC2) <br> LSU connect PWB and engine PWB (YC12) |
|  |  | Defective APCPWB. | Replace the Laser scanner unit (C). (see page 1-5-20) |
|  |  | Defective BDPWB. |  |
|  |  | Defective Main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 4103 | BD initialization problem <br> (M) <br> $B D$ is not detected within one second after the polygon motor stabilizes. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> BDPWB and APCPWB <br> APCPWB and LSU connect PWB (YC3) <br> LSU connect PWB and engine PWB (YC12) |
|  |  | Defective APCPWB. | Replace the Laser scanner unit (M). (see page 1-5-20) |
|  |  | Defective BDPWB. |  |
|  |  | Defective Main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| 4104 | BD initialization problem (Y) $B D$ is not detected within one second after the polygon motor stabilizes. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> BDPWB and APCPWB <br> APCPWB and LSU connect PWB (YC4) <br> LSU connect PWB and engine PWB (YC12) |
|  |  | Defective APCPWB. | Replace the Laser scanner unit (M). (see page 1-5-20) |
|  |  | Defective BDPWB. |  |
|  |  | Defective Main PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| 4600 | LSU cleaning motor error When the LSU cleaning motor is driven, an error signal is detected continuously for 1 s . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity of the connector cable. If none, replace the cable. <br> LSU cleaning motor and LSU connect PWB(YC11) <br> LSU connect PWB and engine PWB(YC12) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. Defective PWB. | Replace the LSU cleaning motor. |
|  |  |  | Replace the engine PWB or LSU connect PWB check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check proceduresl corrective measures |
| :---: | :---: | :---: | :---: |
| 4700 | VIDEO ASIC device error Mismatch of reading data from two locations occurs eight times successively. Mismatch between writing data and reading data occurs eight times successively. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Main PWB (YC105) and engine PWB (YC17) |
|  |  | Defective main PWB or engine PWB. | Replace the main PWB or the engine PWB and check for correct operation (see page 1-5-30, 1-5-31). |
| 4950 | LSU CPU communication error <br> A communication error is detected 10 times in succession. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Main PWB and engine PWB (YC26) |
|  |  | Defective PWB. | Replace the main PWB or engine PWB and check for correct operation (see page 1-5-30, 1-5-31). |
| 6000 | Broken fuser heater wire Fuser thermistor 2 does not reach $100^{\circ} \mathrm{C} / 212^{\circ} \mathrm{F}$ even after20 s during warming up. The detected temperature of fuser thermistor2 does not reach the specified temperature (ready indication temperature) for 20 s in warming up after reached to $100^{\circ} \mathrm{C} /$ $212^{\circ} \mathrm{F}$. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> IH coil unit and IHPWB <br> IHPWB and engine PWB (YC7) |
|  |  | Deformed connector pin. | If the I/F connector pins of the fuser unit and the main unit are deformed owing to foreign matters, such as paper dusts, replace the connectors or the units including the connectors. |
|  |  | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |
|  |  | Fuser thermostat triggered. | Reinsert the fuser unit (see page 1-5-18). |
|  |  | Broken fuser heater wire. |  |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 6020 | Abnormally high fuser thermistor 2 (center) temperature <br> The fuser thermistor 2 detects a temperature higher than $240^{\circ} \mathrm{C} / 464^{\circ} \mathrm{F}$ continuously for 1 s . | Deformed connector pin. | If the I/F connector pins of the fuser unit and the main unit are deformed owing to foreign matters, such as paper dusts, replace the connectors or the units including the connectors. |
|  |  | Shorted fuser thermistor. | Replace the fuser unit (see page 1-5-18). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 6030 | Fuser thermistor 2 (center) break error A/D value of the fuser thermistor 2 exceeds 984 bit continuously for 1 s during warming up. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Fuser thermister2 and fuser PWB (YC2) <br> Fuser unit and engine PWB (YC22) |
|  |  | Deformed connector pin. | If the I/F connector pins of the fuser unit and the main unit are deformed owing to foreign matters, such as paper dusts, replace the connectors or the units including the connectors. |
|  |  | Defective fuser thermistor. | Replace the fuser unit (see page 1-5-18). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 6040 | NC sensor error | Deformed connector pin. | If the I/F connector pins of the fuser unit and the main unit are deformed owing to foreign matters, such as paper dusts, replace the connectors or the units including the connectors. |
|  |  | Shorted fuser thermistor. | Replace the fuser unit (see page 1-5-18). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 6050 | Abnormally low fuser thermistor 2 (center) temperature <br> The fuser temperature lower than $100^{\circ} \mathrm{C} / 212^{\circ} \mathrm{F}$ is detected continuously for 1 s during printing. <br> The fuser temperature lower than $70^{\circ} \mathrm{C} / 158^{\circ} \mathrm{F}$ is detected continuously for 1 s during pre-heating. | Deformed connector pin. | If the I/F connector pins of the fuser unit and the main unit are deformed owing to foreign matters, such as paper dusts, replace the connectors or the units including the connectors. |
|  |  | Defective fuser thermistor. | Replace the fuser unit (see page 1-5-18). |
|  |  | Defective fuser heater. |  |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 6120 | Abnormally high fuser thermistor 3 (press roller) temperature The fuser temperature exceeds $200^{\circ} \mathrm{C} / 392^{\circ} \mathrm{F}$ for 1 s . | Deformed connector pin. | If the I/F connector pins of the fuser unit and the main unit are deformed owing to foreign matters, such as paper dusts, replace the connectors or the units including the connectors. |
|  |  | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |
|  |  | Defective fuser thermistor. | Replace the fuser unit (see page 1-5-18). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 6130 | Fuser thermistor 3 (press roller) break error Fuser thermistor 3 detects a temperature of $-14^{\circ} \mathrm{C} / 6.8^{\circ} \mathrm{F}$. Fuser thermistor 3 does not reach $30^{\circ} \mathrm{C} / 86^{\circ} \mathrm{F}$ even after20 s during warming up. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Fuser thermistor 3 and fuser PWB (YC4) Fuser unit and engine PWB (YC22) |
|  |  | Deformed connector pin. | If the I/F connector pins of the fuser unit and the main unit are deformed owing to foreign matters, such as paper dusts, replace the connectors or the units including the connectors. |
|  |  | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |
|  |  | Defective fuser thermistor. | Replace the fuser unit (see page 1-5-18). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 6150 | Abnormally low fuser thermistor 3 (press roller) temperature The fuser temperature lower than $30^{\circ} \mathrm{C} / 86^{\circ} \mathrm{F}$ is detected continuously for 1 s . | Deformed connector pin. | If the I/F connector pins of the fuser unit and the main unit are deformed owing to foreign matters, such as paper dusts, replace the connectors or the units including the connectors. |
|  |  | Defective fuser thermistor. | Replace the fuser unit (see page 1-5-18). |
|  |  | Defective fuser heater. |  |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 6200 | Broken fuser edge heater wire <br> Fuser thermistor 1 does not reach $50^{\circ} \mathrm{C} / 122{ }^{\circ} \mathrm{F}$ even after20 s during warming up. The detected temperature of fuser thermistor1 does not reach the specified temperature (ready indication temperature) for 20 s in warming up after reaching $50^{\circ} \mathrm{C} / 122^{\circ} \mathrm{F}$. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> IH coil unit and IHPWB <br> IHPWB and engine PWB (YC7) |
|  |  | Deformed connector pin. | If the I/F connector pins of the fuser unit and the main unit are deformed owing to foreign matters, such as paper dusts, replace the connectors or the units including the connectors. |
|  |  | Fuser thermostat triggered. | Reinsert the fuser unit (see page 1-5-18). |
|  |  | Broken fuser heater wire. |  |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 6220 | Abnormally high fuser thermistor 1 (edge) temperature <br> The fuser temperature exceeds $240^{\circ} \mathrm{C} / 464^{\circ} \mathrm{F}$ for 1 s. | Deformed connector pin. | If the I/F connector pins of the fuser unit and the main unit are deformed owing to foreign matters, such as paper dusts, replace the connectors or the units including the connectors. |
|  |  | Defective cooling fan motor. | Replace the fuser fan motor. |
|  |  | Defective fuser thermistor. | Replace the fuser unit (see page 1-5-18). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 6230 | Fuser thermistor 1 (edge) break error <br> During warming up a hearter, fuser thermistor 2 detects a temperature of $100^{\circ} \mathrm{C} / 212^{\circ} \mathrm{F}$ or higher and, fuser thermistor 1 detects a temperature of 37 ${ }^{\circ} \mathrm{C} / 99^{\circ} \mathrm{F}$ or lower. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Fuser thermistor 1 and fuser PWB (YC3) Fuser unit and engine PWB (YC22) |
|  |  | Deformed connector pin. | If the I/F connector pins of the fuser unit and the main unit are deformed owing to foreign matters, such as paper dusts, replace the connectors or the units including the connectors. |
|  |  | Defective fuser thermistor. | Replace the fuser unit (see page 1-5-18). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 6250 | Abnormally low fuser thermistor 1 (edge) temperature <br> The fuser temperature lower than $100^{\circ} \mathrm{C} / 212^{\circ} \mathrm{F}$ is detected continuously for 1 s during printing. <br> The fuser temperature lower than $50^{\circ} \mathrm{C} / 122^{\circ} \mathrm{F}$ is detected continuously for 1 s during pre-heating. | Deformed connector pin. | If the I/F connector pins of the fuser unit and the main unit are deformed owing to foreign matters, such as paper dusts, replace the connectors or the units including the connectors. |
|  |  | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |
|  |  | Defective fuser thermistor. | Replace the fuser unit (see page 1-5-18). |
|  |  | Defective fuser heater. |  |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 6410 | Fuser unit type mismatch problem Absence of the fuser unit is detected. | Fuser unit connector inserted incorrectly. | Reinsert the fuser unit connector if necessary. |
|  |  | Different type of the fuser unit is installed. | Install the correct fuser unit. |
| 6600 | Belt rotation error <br> The belt was detected to stop for 1 s continuously during motor remote is on. | Defective fuser motor. | Replace the fuser motor. |
|  |  | Defective IH belt. | Replace the fuser unit (see page 1-5-18). |
|  |  | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 6710 | CPU thermal runaway (IHPWB) | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |
| 6720 | Belt rotation error (IHPWB) | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |
|  |  | Defective fuser motor. | Replace the fuser motor. |
|  |  | Defective fuser unit. | Replace the fuser unit. |
| 6730 | Abnormally high IGBT1 temperature (IHPWB) | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |
|  |  | Defective cooling fan motor. | Replace the IH fan motor. |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 6740 | Abnormally high IGBT2 temperature (IHPWB) | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |
|  |  | Defective cooling fan motor. | Replace the IH fan motor. |
| 6750 | Abnormally output overcurrent (IHPWB) | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |
|  |  | Defective fuser unit. | Replace the fuser unit. |
| 6760 | Abnormally AC input overcurrent (IHPWB) | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |
| 6770 | Abnormally low electric power (IHPWB) | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. |
|  |  | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |
| 6930 | IH coil fan motor error The alarm signal was detected for 5 seconds continuously during operation. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> IH coil fan motor and engine PWB(YC21) |
|  |  | Defective cooling fan motor. | Replace the IH coil fan motor. |
|  |  | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |
| 6950 | IH CPU communication error <br> A communication error is detected 3 times in succession. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. |
|  |  | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 6990 | Fuser unit type mismatch problem Absence of the fuser unit is detected. | Defective IH PWB. | Replace the IH PWB and check for correct operation (see page 1-5-35). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 7001 | Toner motor K error <br> When the toner motor K is driven, error signal is detected continuously for 1 s . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Toner motor K and engine $\mathrm{PWB}(\mathrm{YC8})$ |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. Defective PWB. | Replace the toner motor K. |
|  |  |  | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7002 | Toner motor C error <br> When the toner motor C is driven, error signal is detected continuously for 1 s . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Toner motor C and engine $\mathrm{PWB}(\mathrm{YC} 8)$ |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. Defective PWB. | Replace the toner motor C . |
|  |  |  | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7003 | Toner motor M error <br> When the toner motor M is driven, error signal is detected continuously for 1 s . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Toner motor M and engine PWB(YC8) |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. | Replace the toner motor M. |
|  |  | Defective PWB. | Replace the engine PWB check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 7004 | Toner motor Y error When the toner motor Y is driven, error signal is detected continuously for 1 s . | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Toner motor Y and engine $\mathrm{PWB}(\mathrm{YC} 8)$ |
|  |  | Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any. |
|  |  | Defective motor. Defective PWB. | Replace the toner motor Y . |
|  |  |  | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7101 | Toner sensor K error | Defective Developer unit. | Replace the developer unit K (see page 1-5-14). |
|  |  | Defective PWB. | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7102 | Toner sensor C error | Defective Developer unit. | Replace the developer unit C (see page 1-5-14). |
|  |  | Defective PWB. | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7103 | Toner sensor M error | Defective Developer unit. | Replace the developer unit M (see page 1-5-14). |
|  |  | Defective PWB. | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7104 | Toner sensor Y error | Defective Developer unit. | Replace the developer unit $Y$ (see page 1-5-14). |
|  |  | Defective PWB. | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7401 | Developing unit K type mismatch problem Absence of the developing unit $K$ is detected. | Developing unit connector inserted incorrectly. | Reinsert the developing unit connector if necessary. |
|  |  | Different type of the developing unit is installed. | Install the correct developing unit. |
|  |  | Defective PWB. | Replace the engine PWB check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 7402 | Developing unit $C$ type mismatch problem Absence of the developing unit C is detected. | Developing unit connector inserted incorrectly. | Reinsert the developing unit connector if necessary. |
|  |  | Different type of the developing unit is installed. | Install the correct developing unit. |
|  |  | Defective PWB. | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7403 | Developing unit M type mismatch problem Absence of the developing unit M is detected. | Developing unit connector inserted incorrectly. | Reinsert the developing unit connector if necessary. |
|  |  | Different type of the developing unit is installed. | Install the correct developing unit. |
|  |  | Defective PWB. | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7404 | Developing unit Y type mismatch problem Absence of the developing unit $Y$ is detected. | Developing unit connector inserted incorrectly. | Reinsert the developing unit connector if necessary. |
|  |  | Different type of the developing unit is installed. | Install the correct developing unit. |
|  |  | Defective PWB. | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7411 | Drum unit K type mismatch problem Absence of the drum unit $K$ is detected. | Drum unit connector inserted incorrectly. | Reinsert the drum unit connector if necessary. |
|  |  | Different type of the drum unit is installed. | Install the correct drum unit. |
|  |  | Defective PWB. | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7412 | Drum unit C type mismatch problem <br> Absence of the drum unit C is detected. | Drum unit connector inserted incorrectly. | Reinsert the drum unit connector if necessary. |
|  |  | Different type of the drum unit is installed. | Install the correct drum unit. |
|  |  | Defective PWB. | Replace the engine PWB check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 7413 | Drum unit $M$ type mismatch problem Absence of the drum unit $M$ is detected. | Drum unit connector inserted incorrectly. | Reinsert the drum unit connector if necessary. |
|  |  | Different type of the drum unit is installed. | Install the correct drum unit. |
|  |  | Defective PWB. | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7414 | Drum unit $Y$ type mismatch problem Absence of the drum unit $Y$ is detected. | Drum unit connector inserted incorrectly. | Reinsert the drum unit connector if necessary. |
|  |  | Different type of the drum unit is installed. | Install the correct drum unit. |
|  |  | Defective PWB. | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7420 | Transfer belt unit type mismatch problem Absence of the transfer belt unit is detected. | Transfer belt unit connector inserted incorrectly. | Reinsert the transfer belt unit connector if necessary. |
|  |  | Different type of the transfer belt unit is installed. | Install the correct transfer belt unit. |
|  |  | Defective PWB. | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7601 | ID sensor 1 (front) error | Defective ID sensor. <br> Defective PWB. | Replace the ID sensor 1. |
|  |  |  | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7602 | ID sensor 2 (rear) error | Defective ID sensor. <br> Defective PWB. | Replace the ID sensor 2. |
|  |  |  | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7611 | ID sensor (K) density error When ID sensor 2 detected CTD is 500 or less. | Defective ID sensor. <br> Defective PWB. | Replace the ID sensor. |
|  |  |  | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7612 | ID sensor (C) density error When ID sensor 2 detected CTD is 500 or less. | Defective ID sensor. <br> Defective PWB. | Replace the ID sensor. |
|  |  |  | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7613 | ID sensor (M) density error When ID sensor 2 detected CTD is 500 or less. | Defective ID sensor. <br> Defective PWB. | Replace the ID sensor. |
|  |  |  | Replace the engine PWB check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 7614 | ID sensor ( Y ) density error When ID sensor 2 detected CTD is 500 or less. | Defective ID sensor. <br> Defective PWB. | Replace the ID sensor. |
|  |  |  | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7620 | ID sensor timing error Color registration correction was failed. | Defective ID sensor. <br> Defective PWB. | Replace the ID sensor. |
|  |  |  | Replace the engine PWB check for correct operation (see page 1-5-31). |
| 7800 | Broken external thermistor wire <br> The external thermistor delivers 0.3 V or more. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Temperature sensor and engine PWB (YC21) |
|  |  | Defective temperature sensor. | Replace the temperature sensor. |
| 7810 | Short-circuited external thermistor wire external thermistor delivers 3 V or more. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Temperature sensor and engine PWB (YC21) |
|  |  | Defective temperature sensor. | Replace the temperature sensor. |
| 7901 | Drum K EEPROM error <br> No response is issued from the device in reading/writing for 5 ms or more and this problem is repeated five times successively. <br> Mismatch of reading data from two locations occurs eight times successively. Mismatch between writing data and reading data occurs eight times successively. | Poor contact in the connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum unit (K) and drum connect PWB(YC5) drum connect PWB and engine connect PWB (YC4) <br> Engine connect PWB and engine PWB (YC9) |
|  |  | Defective drum PWB. | Replace the drum unit K (see 1-5-16). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 7902 | Drum C EEPROM error <br> No response is issued from the device in reading/writing for 5 ms or more and this problem is repeated five times successively. <br> Mismatch of reading data from two locations occurs eight times successively. Mismatch between writing data and reading data occurs eight times successively. | Poor contact in the connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum unit (C) and drum connect $\mathrm{PWB}(\mathrm{YC} 3)$ drum connect PWB and engine connect PWB (YC4) <br> Engine connect PWB and engine PWB (YC9) |
|  |  | Defective drum PWB. | Replace the drum unit C (see 1-5-16). |
| 7903 | Drum M EEPROM error <br> No response is issued from the device in reading/writing for 5 ms or more and this problem is repeated five times successively. <br> Mismatch of reading data from two locations occurs eight times successively. Mismatch between writing data and reading data occurs eight times successively. | Poor contact in the connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum unit (M) and drum connect PWB(YC4) drum connect PWB and engine connect PWB (YC4) <br> Engine connect PWB and engine PWB (YC9) |
|  |  | Defective drum PWB. | Replace |
| 7904 | Drum Y EEPROM error <br> No response is issued from the device in reading/writing for 5 ms or more and this problem is repeated five times successively. <br> Mismatch of reading data from two locations occurs eight times successively. Mismatch between writing data and reading data occurs eight times successively. | Poor contact in the connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Drum unit (Y) and drum connect PWB(YC2) drum connect PWB and engine connect PWB (YC4) <br> Engine connect PWB and engine PWB (YC9) |
|  |  | Defective drum PWB. | Replace the drum unit Y (see 1-5-16). |
| 7911 | Developing unit K EEPROM error <br> No response is issued from the device in reading/writing for 5 ms or more and this problem is repeated five times successively. Mismatch of reading data from two locations occurs eight times successively. Mismatch between writing data and reading data occurs eight times successively. | Poor contact in the connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Developer unit (K) and drum connect PWB(YC9) <br> drum connect PWB and engine connect PWB (YC4) <br> Engine connect PWB and engine PWB (YC12) |
|  |  | Defective developing PWB. | Replace the developer unit K (see 1-5-14). |


| Code | Contents | Causes | Check proceduresl corrective measures |
| :---: | :---: | :---: | :---: |
| 7912 | Developing unit C EEPROM error <br> No response is issued from the device in reading/writing for 5 ms or more and this problem is repeated five times successively. <br> Mismatch of reading data from two locations occurs eight times successively. Mismatch between writing data and reading data occurs eight times successively. | Poor contact in the connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Developer unit (C) and drum connect PWB(YC7) <br> drum connect PWB and engine connect PWB (YC4) <br> Engine connect PWB and engine PWB (YC12) |
|  |  | Defective developing PWB. | Replace the developer unit C (see 1-5-14). |
| 7913 | Developing unit M EEPROM error <br> No response is issued from the device in reading/writing for 5 ms or more and this problem is repeated five times successively. <br> Mismatch of reading data from two locations occurs eight times successively. Mismatch between writing data and reading data occurs eight times successively. | Poor contact in the connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Developer unit (M) and drum connect PWB(YC8) <br> drum connect PWB and engine connect PWB (YC4) <br> Engine connect PWB and engine PWB (YC12) |
|  |  | Defective developing PWB. | Replace the developer unit M (see 1-5-14). |
| 7914 | Developing unit Y EEPROM error <br> No response is issued from the device in reading/writing for 5 ms or more and this problem is repeated five times successively. <br> Mismatch of reading data from two locations occurs eight times successively. Mismatch between writing data and reading data occurs eight times successively. | Poor contact in the connector terminals. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Developer unit (Y) and drum connect PWB(YC6) <br> drum connect PWB and engine connect PWB (YC4) <br> Engine connect PWB and engine PWB (YC12) |
|  |  | Defective developing PWB. | Replace the developer unit Y (see 1-5-14). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 8030 | Tray upper limit detection problem (document finisher) When the tray elevation motor raises a tray, the ON status of the tray upper limit sensor is detected. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Tray upper limit sensor and DF main PWB (CN5) <br> Paper surface sensor 1/2 and DF main PWB (CN6) |
|  |  | Defective tray upper limit sensor, paper surface sensor 1/2. | Replace the sensor. |
|  |  | Defective DF main PWB. | Replace the DF main PWB and check for correct operation. |
| 8040 | Belt problem (document finisher) <br> The belt sensor does not turn on/off within specified time of the belt solenoid turning on. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Belt sensor and DF main PWB (CN10) <br> Belt solenoid and DF main PWB (CN21) |
|  |  | Defective belt sensor. | Replace the belt sensor. |
|  |  | Defective belt solenoid. | Replace the belt solenoid. |
|  |  | Defective DF main PWB. | Replace the DF main PWB and check for correct operation. |
| 8140 | Tray elevation motor problem (document finisher) The tray low limit sensor or paper surface sensor $1 / 2$ cannot be detected to be on within 10 s since the tray elevation motor is activated. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Tray elevation motor and DF main PWB (CN12) |
|  |  | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Tray lower limit sensor, and DF main PWB (CN5) <br> Paper surface sensor $1 / 2$ and DF main PWB (CN6) |
|  |  | The tray elevation motor malfunctions. | Replace the tray elevation motor. |
|  |  | Defective tray lower limit sensor, paper surface sensor 1/2. | Replace the sensor. |
|  |  | Defective DF main PWB. | Replace the DF main PWB and check for correct operation. |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 8210 | Stapler problem (document finisher) Jam 7012 or 7023 is indicated. | Defective connector cable of staple or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. |
|  |  | The stapler is blocked with a staple. | Remove the stapler cartridge, and check the cartridge and the stapling section of the stapler. |
|  |  | The stapler is broken. | Replace the stapler and check for correct operation. |
|  |  | Defective DF main PWB. | Replace the DF main PWB and check for correct operation. |
| 8320 | Adjustment motor 2 problem (document finisher) <br> The adjustment sensor 2 does not turn on/off within specified time of the adjustment motor 2 turning on. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Adjustment motor 2 and DF main PWB (CN18) <br> Adjustment sensor 2 and DF main PWB (CN7) |
|  |  | Defective adjustment sensor 2. | Replace the adjustment sensor 2. |
|  |  | Defective adjustment motor 2. | Replace the adjustment motor 2. |
|  |  | Defective DF main PWB. | Replace the DF main PWB and check for correct operation. |
| 8330 | Adjustment motor 1 problem (document finisher) <br> The adjustment sensor 1 does not turn on/off within specified time of the adjustment motor 1 turning on. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Adjustment motor 1 and DF main PWB (CN18) <br> Adjustment sensor 1 and DF main PWB (CN7) |
|  |  | Defective adjustment sensor 1. | Replace the adjustment sensor 1. |
|  |  | Defective adjustment motor 1. | Replace the adjustment motor 1. |
|  |  | Defective DF main PWB. | Replace the DF main PWB and check for correct operation. |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 8350 | Roller motor problem (document finisher) <br> The roller sensor does not turn on/off within specified time of the roller motor turning on. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Roller motor and DF main PWB (CN20) <br> Roller sensor and DF main PWB (CN11) |
|  |  | Defective roller sensor. | Replace the roller sensor. |
|  |  | Defective roller motor. | Replace the roller motor. |
|  |  | Defective DF main PWB. | Replace the DF main PWB and check for correct operation. |
| 8360 | Slide motor problem (document finisher) <br> The slide sensor does not turn on/off within specified time of the slide motor turning on. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Slide motor and DF main PWB (CN14) <br> Slide sensor and DF main PWB (CN22) |
|  |  | Defective slide sensor. | Replace the slide sensor. |
|  |  | Defective slide motor. | Replace the slide motor. |
|  |  | Defective DF main PWB. | Replace the DF main PWB and check for correct operation. |
| 8460 | EEPROM problem (document finisher) <br> Reading from or writing to EEPROM cannot be performed. | Defective EEPROM or DF main PWB. | Replace the DF main PWB and check for correct operation. |
| 8800 | Document finisher communication error <br> A communication error is detected 10 times in succession. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Engine PWB (YC19) and DF relay PWB (YC2) <br> DF relay PWB (YC3) and DF main PWB (CN1) |
|  |  | Defective DF main PWB. | Replace the DF main PWB and check for correct operation. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |


| Code | Contents | Causes | Check procedures/ corrective measures |
| :---: | :---: | :---: | :---: |
| 8830 | Bridge communication error (document finisher) A communication error is detected 10 times in succession. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Engine PWB (YC19) and DF relay PWB (YC2) <br> DF relay PWB (YC4) and bridge PWB (YC5) |
|  |  | Defective bridge PWB. | Replace the bridge PWB and check for correct operation. |
|  |  | Defective engine PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| 8900 | Backup memory data problem (document finisher) Read and write data does not match 3 times in succession. | Defective connector cable or poor contact in the connector. | Check the connection of connector on the finisher main PWB and the connector of the machine, and the continuity across the connector terminals. Repair or replace if necessary. |
|  |  | EEPROM installed incorrectly. | Install EEPROM correctly. |
|  |  | Defective finisher main PWB. | Replace the finisher main PWB and check for correct operation. |
| 9000 | Document processor communication error A communication error is detected 10 times in succession. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> DP main PWB and engine PWB (YC18) |
|  |  | Defective DP main PWB. | Replace the DP main PWB and check for correct operation (see page 1-5-28). |
| 9060 | DP EEPROM error <br> Mismatch between writing data and reading data occurs three times successively. Mismatch of reading data from two locations occurs three times successively. | Defective DP main PWB. | Replace the DP main PWB and check for correct operation (see page 1-5-28). |
|  |  | Device damage of EEPROM. | Contact the Service Administrative Division. |
| 9500 | BRU communication error | IPU PWB error | Contact the Service Administrative Division. |
| 9510 | BRU PWB error |  |  |
| 9520 | BRU PWB data error |  |  |



## 1-4-3 Image quality problems

If the part causing the problem is not designated as a service part, replace with the assembly comprising the part.
(1) No image appears (entirely white).
(2) No image appears (entirely black).


See page 1-4-41
(6) Black streaks are printed vertically.


See page 1-4-41
(7) Streaks are printed horizontally.
(3) Image is too light.


See page 1-4-42
(8) One side of the print image is darker than the other.


See page 1-4-43
(11) The leading edge of the image is consistently misaligned with the original.


See page 1-4-43
(12)The leading edge of the image is sporadically misaligned with the original.


See page 1-4-44


See page 1-4-44
(16)Fusing is loose. (17)Image is out of focus.

(13)Paper is wrinkled.


See page 1-4-43

See page 1-4-45
(18)Image center does not align with the original center.


See page 1-4-46


See page 1-4-46

## (4) The background is col-

 ored.

See page 1-4-42
(9) Spots are printed.


See page 1-4-44
(14)Offset occurs.


See page 1-4-45
(5) White streaks are printed vertically.


See page 1-4-42
(10)Image is blurred.


See page 1-4-44
(15)Part of image is missing.


See page 1-4-45

See page 1-4-45

-

## (1) No image appears (entirely white).

| Print example | Causes |  | Check procedures/corrective measures |
| :---: | :---: | :---: | :---: |
|  | Defective transfer bias output. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity of the connector cable. If necessary, replace the cable. <br> High voltage PWB and engine PWB (YC15) High voltage PWB sub and engine PWB (YC13) |
|  |  | Defective high voltage PWB. | Replace the high voltage PWB. |
|  |  | Defective high voltage PWB sub. | Replace the high voltage PWB sub. |
|  |  | Defective engine PWB. | Replace the engine PWB (see page 1-5-31). |
|  | Defective developer bias output. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity of the connector cable. If necessary, replace the cable. <br> High voltage PWB and engine PWB (YC15) |
|  |  | Defective high voltage PWB. | Replace the high voltage PWB. |
|  |  | Defective engine PWB. | Replace the engine PWB (see page 1-5-31). |
|  | No LSU laser is output. | Defective laser scanner unit. | Replace the laser scanner unit (see page 1-5-20). |
|  |  | Defective main PWB. | Replace the main PWB (see page 1-5-30). |

## (2) No image appears (entirely black).

| Print example | Causes |  | Check procedures/corrective measures |
| :---: | :---: | :---: | :---: |
|  | No main charging. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> High voltage PWB and engine PWB (YC15) |
|  |  | Defective charger roller unit. | Replace the charger roller unit (see page 1-5-16). |
|  |  | Defective high voltage PWB. | Replace the high voltage PWB. |
|  |  | Defective engine PWB. | Replace the engine PWB (see page 1-5-31). |
|  | Exposure lamp fails to light. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> LED PWB and main PWB (YC112) CCD PWB and main PWB (YC113) |
|  |  | Defective CCD PWB. | Replace the image scanner unit (see page 1-5-21). |
|  |  | Defective main PWB. | Replace the main PWB (see page 1-5-30). |

## (3) Image is too light.

| Print example | Causes |  | Check procedures/corrective measures |
| :---: | :---: | :---: | :---: |
|  | Defective transfer charger output. | Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> High voltage PWB and engine PWB (YC15) High voltage PWB sub and engine PWB (YC13) |
|  |  | Defective high voltage PWB. | Replace the high voltage PWB (see page 1-5-35). |
|  |  | Defective high voltage PWB sub. | Replace the high voltage PWB sub (see page 1-5-35). |
|  |  | Defective engine PWB. | Replace the engine PWB (see page 1-5-31). |
|  | Insufficient toner. |  | If the display shows the message requesting toner replenishment, replace the container. |
|  | Deteriorated toner. |  | Perform the drum refresh operation. |

(4) The background is colored.

| Print example | Causes |  | Check procedures/corrective measures |
| :--- | :--- | :--- | :--- |
|  | Defective <br> main <br> charger out- <br> put. | Defective connector cable <br> or poor contact in the con- <br> nector. | Reinsert the connector. Also check for conti- <br> nuity within the connector cable. If none, <br> replace the cable. <br> High voltage PWB and engine PWB (YC15) |
|  |  | Defective high voltage <br> PWB. | Replace the high voltage PWB. |
|  |  | Defective engine PWB. | Replace the engine PWB (see page 1-5-31). |
|  |  | Deteriorated toner. | Perform the drum refresh operation. |
|  |  |  |  |

(5) White streaks are printed vertically.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
|  | Foreign matter in the developer unit. | Check if the magnetic brush is formed uniformly. Replace the developer unit if any foreign matter (see page 1-5-14). |
|  | Dirty shading plate. | Clean the shading plate. |
|  | Adhesion of soiling to transfer belt. | Clean the transfer belt. Replace the intermadiate transfer unit if it is extremely dirty (see page 1-5-17). |
|  | Adhesion of soiling to transfer roller. | Clean the transfer roller. Replace the transfer roller unit if it is extremely dirty (see page 1-5-17). |
|  | Dirty LSU dust shield glass. | Perform the LSU dust shield glass cleaning. |

(6) Black streaks are printed vertically.

| Print example | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |
|  Dirty contact glass. Clean the contact glass. |  |  |
|  | Dirty slit glass. | Clean the slit glass. |
|  | Dirty or flawed drum. | Perform the drum refresh operation. <br> Flawed drum. Replace the drum unit (see page 1-5-16). |
|  | Deformed or worn cleaning <br> blade in the drum unit. | Replace the drum unit (see page 1-5-16). |
|  | Defective transfer belt. | Replace the intermidiate transfer unit (see page 1-5-17). |
|  | Defective transfer roller. | Replace the transfer roller unit(see page 1-5-17). |
|  | Dirty scanner mirror. | Clean the scanner mirror. |

## (7) Streaks are printed horizontally.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
|  | Dirty or flawed drum. | Perform the drum refresh operation. <br> Flawed drum. Replace the drum unit (see page 1-5-16). |
|  | Dirty developer section. | Clean any part contaminated with toner in the developer section. |
|  | Poor contact of grounding terminal of drum unit. | Check the installation of the drum unit. If it operates incorrectly, replace it (see page 1-5-16). |

(8) One side of the print image is darker than the other.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :--- | :--- |
|  | Defective exposure lamp. | Replace the LED PWB (see page 1-5-23). |
|  |  |  |

(9) Spots are printed.

| Print example | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |
|  Dirty contact glass. Clean the contact glass. <br>  Dirty or flawed drum. Perform the drum refresh operation. <br> Flawed drum. Replace the drum unit (see page 1-5-16). <br>  Deformed or worn cleaning <br> blade in the drum unit. Replace the drum unit (see page 1-5-16). <br>  Flawed developer roller. Replace the developer unit (see page 1-5-14). <br>  Dirty heat roller and press <br> roller. Clean the heat roller and press roller. |  |  |

(10) Image is blurred.

| Print example | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |
|  | Scanner moves erratically. | Check if there is any foreign matter on the front and rear <br> scanner rails. If any, remove it. |
|  |  | Deformed press roller. |
|  | Replace the fuser unit (see page 1-5-18). <br> Problem. | Check the gears and belts and, if necessary, grease them. |

(11) The leading edge of the image is consistently misaligned with the original.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :--- | :--- |
|  | Misadjusted leading edge reg- <br> istration. | Run maintenance mode U034 to readjust the leading edge <br> registration (see page 1-3-21). |
|  | Misadjusted scanner leading <br> edge registration. | Run maintenance mode U066 to readjust the scanner <br> leading edge registration (see page 1-3-31). |

(12) The leading edge of the image is sporadically misaligned with the original.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :--- | :--- |
| $\square$ | Paper feed clutch, registra- <br> tion clutch or duplex clutch <br> operating incorrectly. | Check the installation of the clutch. If it operates incor- <br> rectly, replace it. |

(13) Paper is wrinkled.

| Print example | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |
|  Paper curled. Check the paper storage conditions. <br>  Paper damp. Check the paper storage conditions. <br>  Defective pressure springs. Replace the fuser unit (see page 1-5-18). |  |  |

## (14) Image is off-set.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
|  | Deformed or worn cleaning blade in the drum unit. | Replace the drum unit (see page 1-5-16). |
|  | Defective fuser unit. | Replace the fuser unit (see page 1-5-18). |
|  | Wrong types of paper. | Check if the paper meets specifications. Replace paper. |

(15) Part of image is missing.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
|  | Paper damp. | Check the paper storage conditions. |
|  | Paper creased. | Replace the paper. |
|  | Drum condensation. | Perform the drum refresh operation. |
|  | Dirty or flawed drum. | Perform the drum refresh operation. <br> Flawed drum. Replace the drum unit (see page 1-5-16). |
|  | Dirty transfer belt. | Clean the transfer belt. Replace the intermidate transfer unit if it is extremely dirty (see page 1-5-17). |
|  | Dirty transfer roller. | Clean the transfer roller. Replace the transfer roller unit if it is extremely dirty (see page 1-5-17). |

(16) Fusing is loose.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
|  | Wrong types of paper. | Check if the paper meets specifications, replace paper. |
|  | Flawed heat roller or press roller. | Replace the fuser unit (see page 1-5-18). |
|  | Defective pressure springs. |  |
|  | Defective fuser heater. |  |

(17) Image is out of focus.

| Print example | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |
|  | Defective image scanning <br> unit. | Replace the image scanning unit (see page 1-5-21). |
|  | Drum condensation. | Perform the drum refresh operation. |

(18) Image center does not align with the original center.

| Print example | Causes | Check procedures/corrective measures |
| :---: | :--- | :--- |
|  | Misadjusted image center <br> line. | Run maintenance item U034 to readjust the center line of <br> image printing (see page 1-3-22). |
|  | Misadjusted scanner center <br> line. | Run maintenance item U067 to readjust the scanner lead- <br> ing edge registration (see page 1-3-32). |
|  | Original is not placed cor- <br> rectly. | Place the original correctly. |

## 1-4-4 Electric problems

If the part causing the problem s not designated as a service part, replace with the assembly comprising the part.
Troubleshooting to each failure must be made in the order of the numbered Problems.

| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (1) <br> The machine does not operate when the main power switch is turned on | 1. No electricity at the power outlet. | Measure the input voltage. |
|  | 2. The power cord is not plugged in properly. | Check the contact between the power plug and the outlet. |
|  | 3. Broken power cord. | Check for continuity. If none, replace the cord. |
|  | 4. Defective main power switch. | Check for continuity across the contacts. If none, replace the power switch. |
|  | 5. Defective interlock switch. | Check for continuity across the contacts of interlock switch. If none, replace the power source PWB (see page 1-5-32). |
|  | 6. Defective power source PWB. | Replace the power source PWB (see page 1-5-32). |
| (2) ISU motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> ISU motor and engine PWB (YC17) |
|  | 2. Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  | 3. Defective motor. | Replace the ISU motor. |
|  | 4. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| (3) Eject motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Eject motor and engine PWB (YC6) |
|  | 2. Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  | 3. Defective motor. | Replace the eject motor. |
|  | 4. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (4) <br> ID Shutter motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> ID Shutter motor and engine connect PWB (YC17) engine connect PWB and engine PWB (YC9) |
|  | 2. Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  | 3. Defective motor. | Replace the ID Shuttermotor. |
|  | 4. Defective PWB. | Replace the engine PWB or engin connect PWB and check for correct operation (see page 1-5-31). |
| (5) <br> Fuser pressure release motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Fuser pressure release motor and engine PWB (YC22) |
|  | 2. Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  | 3. Defective motor. | Replace the Fuser pressure release motor. |
|  | 4. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| (6) <br> Controller fan motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Controller fan motor and main PWB (YC41) |
|  | 2. Defective motor. | Replace the controller fan motor. |
|  | 3. Defective PWB. | Replace the main PWB and check for correct operation (see page 1-5-30). |
| (7) <br> Power source fan motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Power source fan motor and engine connect PWB (YC11) engine connect PWB and engine PWB (YC9) |
|  | 2. Defective motor. | Replace the power source fan motor. |
|  | 3. Defective PWB. | Replace the engine PWB or engine connect PWB and check for correct operation (see page 1-5-31). |
| (8) <br> Developer fan motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Developer fan motor and engine connect PWB (YC6) engine connect PWB and engine PWB (YC9) |
|  | 2. Defective motor. | Replace the developer fan motor. |
|  | 3. Defective PWB. | Replace the engine PWB or engine connect PWB and check for correct operation (see page 1-5-31). |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (9) LSU fan motor does not operate. | 1. Defective connector cable or poor contact in the connector | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> LSU fan motor and engine connect PWB (YC6) Engine connect PWB and engine PWB (YC9) |
|  | 2. Defective motor. | Replace the LSU fan motor. |
|  | 3. Defective PWB. | Replace the engine PWB engine connect PWB and check for correct operation (see page 1-5-31). |
| (10) IH fan motor does not operate. | 1. Defective connector cable or poor contact in the connector | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> IH fan motor and main PWB (YC4) |
|  | 2. Defective motor. | Replace the IH fan motor. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| (11) <br> Fuser fan motor does not operate. | 1. Defective connector cable or poor contact in the connector | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Fuser fan motor and engine PWB (YC28) |
|  | 2. Defective motor. | Replace the Fuser fan motor. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| (12) <br> Container fan motor does not operate. | 1. Defective connector cable or poor contact in the connector | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Container fan motor and engine PWB (YC21) |
|  | 2. Defective motor. | Replace the container fan motor. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| (13) <br> IH coil fan motor does not operate. | 1. Defective connector cable or poor contact in the connector | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> IH coil fan motor and engine PWB (YC21) |
|  | 2. Defective motor. | Replace the IH coil fan motor. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| (14) Imaging fan motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Imaging fan motor and engine connect PWB (YC11) Engine connect PWB and engine PWB |
|  | 2. Defective motor. | Replace the Imaging fan motor. |
|  | 3. Defective PWB. | Replace the engine PWB or engine connect PWB and check for correct operation (see page 1-5-31). |
| (15) <br> Paper feed clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Paper feed clutch and engine PWB (YC2) |
|  | 2. Defective clutch. | Replace the paper feed clutch. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (16) <br> Mid clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Mid clutch and engine PWB (YC2) |
|  | 2. Defective clutch. | Replace the mid clutch. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| (17) <br> Registration clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Registration clutch and engine PWB (YC2) |
|  | 2. Defective clutch. | Replace the registration clutch. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| (18) <br> Duplex clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> Duplex clutch and engine PWB (YC2) |
|  | 2. Defective clutch. | Replace the duplex clutch. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| (19) <br> Developer stop clutch does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Developer stop clutch and engine PWB (YC3) |
|  | 2. Defective clutch. | Replace the developer stop clutch. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| (20) <br> MP solenoid does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> MP solenoid and engine PWB (YC2) |
|  | 2. Defective solenoid. | Replace the MP solenoid. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| (21) <br> Feedshift solenoid does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. Feedshift solenoid and engine PWB (YC20) |
|  | 2. Defective solenoid. | Replace the Feedshift solenoid. |
|  | 3. Defective PWB. | Replace the engine PWB and check for correct operation (see page 1-5-31). |


| Problem | Causes | Check procedures/corrective measures |
| :--- | :---: | :--- |
| (22) <br> The message <br> requesting paper to <br> be loaded is shown <br> when paper is <br> present on the cas- <br> sette. | 1. Defective connector <br> cable or poor con- <br> tact in the connector. | Reinsert the connector. Also check for continuity within the <br> connector cable. If none, replace the cable. <br> Paper sensor and engine connect PWB (YC15) <br> Engine connect PWB to engine PWB (YC9) |
|  | 3. Defective paper sen- <br> sor. | Replace the cassette PWB. |
|  | 4. Defective PWB. | Replace the engine PWB or engine connect PWB and <br> check for correct operation (see page 1-5-31). |


| Problem | Causes | Check procedures/corrective measures |
| :---: | :---: | :---: |
| (27) <br> The LED lamp does not turn on when original is present on the DP. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> DP original sensor and DP main PWB (YC3) <br> DP main PWB (YC1) and engine PWB (YC18) |
|  | 2. Defective DP original sensor. | Replace the DP original sensor. |
|  | 3. Defective PWB. | Replace the DPLED PWB and check for correct operation. |
|  |  | Replace the engine PWB and check for correct operation (see page 1-5-31). |
| (28) <br> The size of original on the DP is not displayed correctly | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> DP original size width sensor and DP main PWB (YC4) DP original size length sensor and DP main PWB (YC2) DP main PWB (YC1) and engine PWB (YC18) |
|  | 2. Defective original size sensor. | Replace the DP original size width sensor or DP original size length sensor. |
|  | 3. Defective PWB. | Replace the DP main PWB or engine PWB and check for correct operation (see page 1-5-28,1-5-31). |
| (29) <br> DP paper feed motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> DP paper feed motor and DP main PWB (YC9) DP main PWB (YC1) and engine PWB (YC18) |
|  | 2. Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  | 3. Defective motor. | Replace the DP paper feed motor. |
|  | 4. Defective PWB. | Replace the DP main PWB or engine PWB and check for correct operation (see page 1-5-28,1-5-31). |
| (30) DP switchback motor does not operate. | 1. Defective connector cable or poor contact in the connector. | Reinsert the connector. Also check for continuity within the connector cable. If none, replace the cable. <br> DP switchback motor and DP main PWB (YC9) DP main PWB (YC1) and engine PWB (YC18) |
|  | 2. Defective drive transmission system. | Check if the rollers and gears rotate smoothly. If not, grease the bushes and gears. Check for broken gears and replace if any. |
|  | 3. Defective motor. | Replace the DP switchback motor. |
|  | 4. Defective PWB. | Replace the DP main PWB or engine PWB and check for correct operation (see page 1-5-28,1-5-31). |


| Problem | Causes | Check procedures/corrective measures |
| :--- | :--- | :--- |
| (31) <br> DP paper feed <br> clutch does not <br> operate. | 1. Defective connector <br> cable or poor con- <br> tact in the connector. | Reinsert the connector. Also check for continuity within the <br> connector cable. If none, replace the cable. <br> DP paper feed clutch and DP main PWB (YC8) <br> DP main PWB (YC1) and engine PWB (YC18) |
|  | 2. Defective clutch. | Replace the DP paper feed clutch. |

## 1-4-5 Mechanical problems

If the part causing the problem was not supplied, use the unit including the part for replacement.

| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (1) <br> No primary paper feed. | Check if the surfaces of the following rollers are dirty with paper dusts. <br> Pickup roller <br> Paper feed roller <br> MP paper feed roller | Clean with isopropyl alcohol. |
|  | Check if any of the following rollers is deformed. <br> Pickup roller <br> Paper feed roller <br> MP paper feed roller | Check visually and replace any deformed (see page 1-5-10, 1-5-11). |
|  | Defective paper feed clutch installation. | Check visually and remedy if necessary. |
| (2) <br> No secondary paper feed. | Check if the surfaces of the following rollers are dirty with paper powder. <br> Right registration roller Left registration roller | Clean with isopropyl alcohol. |
|  | Defective registration clutch installation. | Check visually and remedy if necessary. |
| (3) Skewed paper feed. | Paper width guide in the cassette are installed incorrectly. | Check the paper width guide visually and remedy or replace if necessary. |
| (4) <br> Multiple sheets of paper are fed. | Check if the paper is excessively curled. | Change the paper. |
|  | Paper is loaded incorrectly. | Load the paper correctly. |
|  | Check if the retard roller is worn. | Replace the retard roller if it is worn (see page 1-5-10). |
| (5) Paper jams. | Check if the paper is excessively curled. | Change the paper. |
|  | Check if the contact between the right and left registration rollers is correct. | Check visually and remedy if necessary. |
|  | Check if the heat roller or press roller is extremely dirty or deformed. | Check visually and replace the fuser unit (see page 1-5-18). |
| (6) Toner drops on the paper conveying path. | Check if the drum unit or developer unit is extremely dirty. | Clean the drum unit or developer unit. |


| Problem | Causes/check procedures | Corrective measures |
| :---: | :---: | :---: |
| (7) <br> Abnormal noise is heard. | Check if the rollers, pulleys and gears operate smoothly. | Grease the bushes and gears. |
|  | Check if the following clutches are installed correctly. <br> Paper feed clutch <br> Mid clutch <br> Registration clutch <br> Duplex clutch | Check visually and remedy if necessary. |
| (8) <br> No primary original feed. | Check if the surfaces of the following pulleys are dirty with paper powder. <br> DP forwarding pulley <br> DP paper feed roller | Clean with isopropyl alcohol. |
|  | Check if the following pulleys is deformed. <br> DP forwarding pulley <br> DP paper feed roller | Check visually and replace any deformed (see page 1-5-26). |
| (9) <br> Multiple sheets of original are fed. | Original is not correctly set. | Set the original correctly. |
|  | Check if the DP separation pulley is worn. | Replace the DP separation pulley if it is worn (see page 1-5-26). |
| (10) Originals jam. | Originals being used do not conform with the specifications. | Use only originals conforming to the specifications. |
|  | Check if the surfaces of the following pulleys are dirty with paper powder. <br> DP forwarding pulley <br> DP paper feed roller | Clean with isopropyl alcohol. |
|  | Check if the contact between the registration roller and registration pulley is correct. | Check visually and remedy if necessary. |
|  | Check if the contact between the conveying roller and conveying pulley is correct. | Check visually and remedy if necessary. |
|  | Check if the contact between the eject roller and eject pulley is correct. | Check visually and remedy if necessary. |
|  | Check if the contact between the switchback roller and switchback pulley is correct. | Check visually and remedy if necessary. |

## 1-4-6 Send error code

This section describes the scanning errors and descriptions, preventive actions, as well as corrective actions. Error codes not described here could fall within software errors.
If such an error is encountered, turn power off then on, and advise the service representative.

## (1) Scan to SMB error codes

| Code | Contents | Check procedures/corrective measures |
| :---: | :--- | :--- |
| 1101 | $\begin{array}{l}\text { Host destined does not exist on the net- } \\ \text { work. }\end{array}$ | $\begin{array}{l}\text { 1. Confirm the destined host. } \\ \text { 2. Confirm thedevice's network parameters. } \\ \text { 3. Confirm the parameters of the network to which the } \\ \text { device is connected are correct. }\end{array}$ |
| 1102 | Login to the host has failed. | $\begin{array}{l}\text { 1. Confirm user name and password. } \\ \text { 2. Confirm the parameters of the network to which the } \\ \text { device is connected are correct. }\end{array}$ |
| 1103 | $\begin{array}{l}\text { Destined host, folder, and/or file names } \\ \text { are invalid. }\end{array}$ | $\begin{array}{l}\text { 1. Check the host if the folder is properly shared. characters are not contained within } \\ \text { these names. }\end{array}$ |
| 1105 | SMB protocol is not enabled. | $\begin{array}{l}\text { 2. Check the name of the folder and files conform with } \\ \text { the naming syntax. }\end{array}$ |
| 2101 | Login to the host has failed. | $\begin{array}{l}\text { 1. Confirm destined host and folder. }\end{array}$ |
| 2201 | Writing scanned data has failed. Confirm the destined host. |  |
| 2. Confirm that the LAN cable is properly connected to |  |  |
| the device. |  |  |
| 3. Check the SMB port number. |  |  |
| 4. Confirm the device's network parameters. |  |  |
| 5. Confirm the parameters of the network to which the |  |  |
| device is connected are correct. |  |  |$\}$| 1. Check the file name to save the scanned data. |
| :--- |
| 2. Confirm the device's network parameters. |
| 3. Confirm the parameters of the network to which the |
| device is connected are correct. |

## (2) Scan to FTP error codes

| Code | Contents | Check procedures/corrective measures |
| :---: | :---: | :---: |
| 1101 | FTP server does not exist on the network. | 1. Check the FTP server name. <br> 2. Confirm device's network parameters. <br> 3. Confirm the parameters of the network to which the device is connected are correct. |
| 1102 | Login to the FTP server has failed. | 1. Confirm user name and password. <br> 2. Check the FTP server name. |
| 1103 | Destined folder is invalid. | 1. Check that the illegal characters are not contained within these names. <br> 2. Check the FTP server name. |
| 1105 | FTP protocol is not enabled. | 1. Confirm device's FTP protocols. |
| 1131 | Initializing TLS has failed. | 1. Confirm device's security parameters. |
| 1132 | TLS negotiation has failed. | 1. Confirm device's security parameters. <br> 2. Check the FTP server name. |
| 2101 | Access to the FTP server has failed. | 1. Check the FTP server name. <br> 2. Confirm that the LAN cable is properly connected to the device. <br> 3. Check the FTP port number. <br> 4. Confirm device's network parameters. <br> 5. Confirm the network parameters the device is connected. <br> 6. Check the FTP server name. |
| 2102 | Access to the FTP server has failed. (Connection timeout) | 1. Check the FTP server name. <br> 2. Check the FTP port number. <br> 3. Confirm device's network parameters. <br> 4. Confirm the network parameters the device is connected. <br> 5. Check the FTP server name. |
| 2201 | Connection with the FTP server has failed. | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. <br> 3. Confirm destined folder. <br> 4. Check the FTP server name. |
| 2202 | Connection with the FTP server has failed. <br> (Timeout) | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. |
| 2231 | Connection with the FTP server has failed. <br> (FTPS communication) | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. |
| 3101 | FTP server responded with an error. | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. <br> 3. Check the FTP server. |

## (3) Scan to E-mail error codes

| Code | Contents | Check procedures/corrective measures |
| :---: | :---: | :---: |
| 1101 | SMTP/POP3 server does not exist on the network. | 1. Check the SMTP/POP3 server name. <br> 2. Confirm device's network parameters. <br> 3. Confirm the parameters of the network to which the device is connected are correct. |
| 1102 | Login to the SMTP/POP3 server has failed. | 1. Confirm user name and password. <br> 2. Check the SMTP/POP3 server. |
| 1104 | The domain the destined address belongs is prohibited by scanning restriction. | 1. Confirm device's SMTP parameters. |
| 1105 | SMTP protocol is not enabled. | 1. Confirm device's SMTP protocols. |
| 1106 | Sender's address is not specified. | 1. Confirm device's SMTP protocols. |
| 2101 | Connection to the SMTP/POP3 server has failed. | 1. Check the SMTP/POP3 server name. <br> 2. Confirm that the LAN cable is properly connected to the device. <br> 3. Check the SMTP/POP3 port number. <br> 4. Confirm device's network parameters. <br> 5. Confirm the network parameters the device is connected. <br> 6. Check the SMTP/POP3 server. |
| 2102 | Connection to the SMTP/POP3 server has failed. <br> (Connection timeout) | 1. Check the SMTP/POP3 server name. <br> 2. Check the SMTP/POP3 port number. <br> 3. Confirm device's network parameters. <br> 4. Confirm the network parameters the device is connected. <br> 5. Check the SMTP/POP3 server. |
| 2201 | Connection to the SMTP/POP3 server has failed. | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. |
| 2202 | Connection to the SMTP/POP3 server has failed. <br> (Timeout) | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. |
| 2204 | The size of scanning exceeded its limit. | 1. Confirm device's network parameters. |
| 3101 | SMTP/POP3 server responded with an error. | 1. Confirm device's network parameters. <br> 2. Confirm the network parameters the device is connected. <br> 3. Check the SMTP/POP3 server. |
| 3201 | No SMTP authentication is found. | 1. Check the SMTP server. <br> 2. The device supports SMTP authentication services including CRAM-MD5, DIGEST-MD5, PLAIN and LOGIN. |

## 1-5-1 Precautions for assembly and disassembly

## (1) Precautions

Before starting disassembly, press the Power key on the operation panel to off. Make sure that the Power lamp is off before turning off the main power switch. Unplug the power cable from the wall outlet.
When the fax kit is installed, be sure to disconnect the modular code before starting disassembly.
When handling PWBs (printed wiring boards), do not touch parts with bare hands.
The PWBs are susceptible to static charge.
Do not touch any PWB containing ICs with bare hands or any object prone to static charge.
When removing the hook of the connector, be sure to release the hook.
Take care not to get the cables caught.
To reassemble the parts, use the original screws. If the types and the sizes of screws are not known, refer to the PARTS LIST.

## (2) Drum unit

Note the following when handling or storing the drum unit.
When removing the drum unit, never expose the drum surface to strong direct light.
Keep the drum unit at an ambient temperature between $-20^{\circ} \mathrm{C} /-4^{\circ} \mathrm{F}$ and $40^{\circ} \mathrm{C} / 104^{\circ} \mathrm{F}$ and at a relative humidity not higher than $85 \%$ RH. Avoid abrupt changes in temperature and humidity.
Avoid exposure to any substance which is harmful to or may affect the quality of the drum unit.
Do not touch the drum surface with any object. Should it be touched by hands or stained with oil, clean it.

## (3) Toner

Store the toner containers in a cool, dark place.
Avoid exposing the toner containers to direct light and high humidity.

## (4) How to tell a genuine Kyocera Mita toner container

As a means of brand protection, the Kyocera Mita toner container utilizes an optical security technology to enable visual validation. A validation viewer is required to accomplish this.

Hold the validation viewer over the left side part of the brand protection seal on the toner container. Through each window of the validation viewer, the left side part of the seal should be seen as follows:

A black-colored band when seen through the left side window ( )

A shiny or gold-colored band when seen through the right side window ( - $_{-\infty}^{-\quad \text { ) }) ~}$

The above will reveal that the toner container is a genuine Kyocera Mita branded toner container, otherwise, it is a counterfeit.


Figure 1-5-1
The brand protection seal has an incision as shown below to prohibit reuse.


Figure 1-5-2

## 1-5-2 Outer covers

## (1) Detaching and refitting the front cover

## Procedure

1. Remove the cassette.
(See page 1-5-10)
2. Open the front cover.


Figure 1-5-3
3. Unhitch the straps by squeezing the hooks inward as shown.


Figure 1-5-4
4. Remove two fulcrum axes of the front cover.
5. Remove the front cover.


Figure 1-5-5

## (2) Detaching and refitting the rear cover

## Procedure

1. Remove the power cord.

If the document feeder is installed, remove its interface connector.
2. Release four hooks and then remove the controller box cover.


Figure 1-5-6
3. Remove two screws of the DP interface connector and then remove the DP interface connector.
(See page 1-5-25)
4. Remove six screws.
5. Pull the rear cover upwards and then release three hooks.
6. Remove the rear cover.


Figure 1-5-7

## (3) Detaching and refitting the inner tray

## Procedure

1. Release the lock lever and then remove the job separator tray.


Figure 1-5-8
2. Remove the rear cover.
(See page 1-5-5)
3. Remove the cassette.
(See page 1-5-10)
4. Open the front cover.(See page 1-5-3)
5. Remove two screws.
6. Release three hooks A.
7. Pull the left lower cover upwards and then release ten hooks $B$.
8. Remove the left lower cover.


Figure 1-5-9
9. Release the hook of the front upper cover.
10. Tilt the front upper cover forward.


Figure 1-5-10
11. Remove the inner tray.


Figure 1-5-11

## (4) Detaching and refitting the eject rear cover

## Procedure

1. Release two hooks by using a flat screwdriver and then remove the tray left cover.


Figure 1-5-12
2. Pull the left upper cover downwards and then release two hooks A.
3. Pull the left upper cover upwards and then release three hooks $B$.
4. Remove the left upper cover.

ATTENTION: At the time of replace the left upper cover, confirm the position of the scaner lock lever .


Figure 1-5-13
5. Remove the eject rear cover.


Figure 1-5-14

## 1-5-3 Paper feed section

## (1) Detaching and refitting the primary paper feed unit

## Procedure

1. Remove the cassette.


Figure 1-5-15
2. Release the feed lever (yellow) and then remove the primary paper feed unit.
3. Check or replace the primary paper feed unit and refit all the removed parts.


Figure 1-5-16

## (2) Detaching and refitting the MP paper feed roller and MP separation pad

## Procedure

1. Open the right cover 1.


Figure 1-5-17
2. While squeezing the holder inward, remove the MP paper feed roller.


Figure 1-5-18
3. Tilt the MP separation pad forward and then remove it upwards.
4. Check or replace the MP paper feed roller and MP separation pad and refit all the removed parts.


Figure 1-5-19

## (3) Detaching and refitting the registration roller

## Procedure

1. Open the right cover 1 (See page 1-5-11).
2. Remove the transfer roller unit. (See page 1-5-17)
3. Remove two springs at the front and back of the registration roller right.
4. Remove the cap and gear.
5. Slide and remove the registration roller right.
6. Check or replace the registration roller right and refit all the removed parts.


Figure 1-5-20

## (4) Detaching and refitting the registration cleaner

## Procedure

1. Open the front cover. (See page 1-5-3)
2. Open the duct cover. (See page 1-5-15)
3. Set the cleaner lever (yellow) up and draw the registration cleaner frontward.
4. Check or replace the registration cleaner and refit all the removed parts.


Figure 1-5-21

## (5) Detaching and refitting the MP tray

## Procedure

1. Open the MP tray.
2. Release two fulcrums of the MP tray by using a flat screwdriver.
3. Pull two straps upwards to remove.
4. Remove the MP tray.


Figure 1-5-22

## 1-5-4 Developing section

## (1) Detaching and refitting the developing unit

## Procedure

1. Open the front cover. (See page 1-5-3)
2. Release the lock lever and then remove the waste toner box.


Figure 1-5-23
3. Turn the lock lever (yellow) to the right and then knock down the duct cover forwards.


Figure 1-5-24
4. Lift the lever and turn the duct holder upwards.


Figure 1-5-25
5. Push the lock lever (yellow) of the development unit upwards and then remove the developer unit.
6. Check or replace the developer unit and refit all the removed parts.


Figure 1-5-26

## 1-5-5 Drum section

## (1) Detaching and refitting the drum unit

## Procedure

1. Open the front cover. (See page 1-5-3)
2. Release the waste toner box.
(See page 1-5-14)
3. Turn the lock lever to the right and then knock down the duct cover forwards. (See page 1-5-15)
4. Lift the lever and turn the duct holder upwards.(See page1-5-11)
5. Push the lock lever (yellow) of the drum unit upwards and then remove the drum unit.
6. Check or replace the drum unit and refit all the removed parts.


Figure 1-5-27

## (2) Detaching and refitting the chager roller unit

## Procedure

1. Remove the drum unit. (See page 1-5-16)
2. Release two lock levers and then remove the chager roller unit.
3. Check or replace the chager roller unit and refit all the removed parts.


Figure 1-5-28

## 1-5-6 Transfer/separation section

## (1) Detaching and refitting the intermediate transfer unit

## Procedure

1. Open the right cover 1.
(See page 1-5-11)
2. Pull the intermediate transfer unit forwards by holding two knobs A (yellow)
3. Change to the knob $B$ from the knob $A$ and then remove the intermediate transfer unit.
4. Check or replace the intermediate transfer unit and refit all the removed parts.

CAUTION: When refitting the transfer roller unit, insert it in place until it clicks in.


Figure 1-5-29

## (2) Detaching and refitting the secondary transfer roller unit

## Procedure

1. Open the right cover 1.
(See page 1-5-11)
2. Release two lock levers (yellow) and then remove the secondary transfer roller unit.
3. Check or replace the secondary transfer roller unit and refit all the removed parts.

ATTENTION:When refitting the secondary transfer roller unit, insert it in place until it clicks in.


Figure 1-5-30

## 1-5-7 Fuser section

## (1) Detaching and refitting the fuser unit

## Procedure

1. Open the right cover 1.
(See page 1-5-11)
2. Release two mount levers (yellow) and then pull the fuser unit forwards


Figure 1-5-31
3. Grip two knobs (yellow) of the fuser unit.
4. Lift the fuser unit upwards and then remove the fuser unit.
5. Check or replace the fuser unit and refit all the removed parts.


Figure 1-5-32

## 1-5-8 Drive section

## (1) Detaching and refitting the conveying motor

## Procedure

1. Remove the rear cover.
(See page 1-5-5)
2. Remove the connector from the conveying motor PWB.
3. Remove three screws and then remove the conveying motor.
4. Check or replace the conveying motor and refit all the removed parts.


Figure 1-5-33

## (2) Detaching and refitting the drive unit

## Procedure

1. Remove the rear cover.
(See page 1-5-5)
2. Remove three connectors and then release the waires from the hooks.
3. Remove four screws and then remove the drive unit.
4. Check or replace the drive unit and refit all the removed parts.


Figure 1-5-34

## 1-5-9 Optical section

## (1) Detaching and refitting the laser scanner unit

## Procedure

1. Remove the cassette.
(See page 1-5-10)
2. Remove the rear cover and left lower cover.(See page 1-5-5, 1-5-6)
3. Remove two connectors.
4. Remove four screws and then remove the laser scanner unit assy by pulling it forwards.


Figure 1-5-35


Figure 1-5-36

## (2) Detaching and refitting the image scanner unit

## Procedure

1. Remove the DP or original cover. (See page 1-5-25)
2. Remove two screws and then remove the scanner right cover.

ATTENTION: To reinstall the scanner right cover, position it close to the platen.


Figure 1-5-37

## 3. Remove the platen.



Figure 1-5-38
4. Remove four screws and then remove the scanner cover.


Figure 1-5-39
5. Remove the FFC from the connector.
6. Remove four screws and then remove the image scanner unit.
7. Check or replace the image scanner unit and refit all the removed parts.

CAUTION: Fix the image scanner unit by matching to the scale of a former position.


Figure 1-5-40

## (3) Detaching and refitting the LED unit

## Procedure

1. Remove the DP or original cover. (See page 1-5-25)
2. Remove the sanner right cover and platen.(See page 1-5-21)
3. Remove the ISU front cover.


Figure 1-5-41
4. Remove two screws and then remove the ISU rear cover.


Figure 1-5-42
5. Move the exposure unit to the cutting lack part.
6. Peel off the sheet.
7. Release the hook and then remove the FFC cover.


Figure 1-5-43
8. Remove the FFC from the connector.
9. Remove two screws and then remove the LED unit.
10. Check or replace the LED unit and refit all the removed parts.


Figure 1-5-44

## 1-5-10 Document processor

## (1) Detaching and refitting the document processor

## Procedure

1. Remove the restriction parts.
2. Open the document processor on vertically.


Figure 1-5-45
3. Remove two screws and then remove the DP interface connector.
4. Pull the document processor upwards out.


Figure 1-5-46
(2) Detaching and refitting the DP paper feed roller and DP separation pulley

## Procedure

1. Open the DP top cover.


Figure 1-5-47
2. Pull the DP paper feed lever (yellow) down and then open it.
3. Knock the DP paper feed roller down forward.


Figure 1-5-48
4. Release the hook and then remove DP separation pulley cover.

Figure 1-5-49
5. Raise the DP separation pulley and remove it by pulling upward.
6. Check or replace the DP paper feed roller and DP separation pulley and refit all the removed parts.


Figure 1-5-50

## (3) Detaching and refitting the DP main PWB

## Procedure

1. Open the document processor.
2. Release three hooks of the DP rear cover.


Figure 1-5-51
3. Release two hooks of the DP rear cover and then remove it.


Figure 1-5-52
4. Remove all connectors from DP main PWB.
5. Remove five clamps and then remove the waires from holder.
6. Remove two screws and then remove the holder.


Figure 1-5-53
7. Remove six screws and then remove the DP main PWB.
8. Check or replace the DP main PWB and refit all the removed parts.

CAUTION: When replacing the DP main PWB, remove the EEPROM from the DP main PWB that has been removed and then reattach it to the new DP main PWB.


Figure 1-5-54

## 1-5-11 PWBs

## (1) Detaching and refitting the main PWB

## Procedure

1. Remove the rear cover.
(See page 1-5-5)
2. Remove the left lower cover.
(See page 1-5-6)
3. Remove the connector.
4. Remove the wire from the clamp.
5. Remove ten screws and then remove the controller box.


Figure 1-5-55
6. Remove all connectors and FFCs for the main PWB.
7. Remove eight screws and then remove the main PWB.
8. Check or replace the main PWB and refit all the removed parts.


Figure 1-5-56

## (2) Detaching and refitting the engine PWB

## Procedure

1. Remove the rear cover.
(See page 1-5-5)
2. Remove the main PWB. (See page 1-5-5)
3. Remove fourteen screws and then remove the mount board for main PWB.


Figure 1-5-57
4. Remove all conectors from the engine PWB.
5. Remove four screws and then remove the engin PWB.
6. Check or replace the engine PWB and refit all the removed parts.

CAUTION: When replacing the engine PWB, remove the EEPROM (U15) from the engine PWB that has been removed and then reattach it to the new engine PWB.


Figure 1-5-58

## (3) Detaching and refitting the power source PWB

## Procedure

1. Remove the rear cover and inner tray.(See page 1-5-5,1-5-6)
2. Remove the power source fan motor.(See page 1-5-20)
3. Remove all connecters from the power source PWB.
4. Remove four screws and then remove the power source PWB.
5. Check or replace the power source PWB and refit all the removed parts.


Figure 1-5-59

## (4) Detaching and refitting the operation panel PWB main

## Procedure

1. Remove the language sheets.
(See page 1-5-36)
2. Remove two screws.


Figure 1-5-60
3. Remove three connectors from the operation panel PWB main.
4. Remove the operation panel upper unit.


Figure 1-5-61
5. Remove four FFCs from the operatioon panel PWB main.
6. Remove four screws and then remove the operation panel PWB main.
7. Check or replace the operation panel PWB main and refit all the removed parts.


Figure 1-5-62

## (5) Detaching and refitting the IH PWB

## Procedure

1. Remove the scanner right cover. (See page 1-5-5)
2. Remove the right upper cover.
3. Remove the right rear cover.


Figure 1-5-63
4. Remove two screws and then remove the IH box cover.
5. Remove all connectors from the IH PWB.
6. Remove six screws and then remove the IH PWB.
7. Check or replace the IH PWB and refit all the removed parts.


Figure 1-5-64

## 1-5-12 Others

## (1) Detaching and refitting the language sheet

## Procedure

1. Remove the upper cover by using a pen.
2. Remove the LCD cover.
3. Remove two operation panel covers
4. Remove two language sheets.
5. Check or replace the language sheet and refit all the removed parts.


Figure 1-5-65

## (2) Detaching and refitting the conveying unit

## Procedure

1. Remove the MP tray.(See page 1-5-13)
2. Remove the right cover 1.
(See page 1-5-11)


Figure 1-5-66
3. Remove two screws and then remove two straps.


Figure 1-5-67
4. Remove the wire cover 2.
5. Rotate the wire cover 1.
6. Remove the connector.
7. Rotate the fulcrum axis and slide it forward.
8. Pull the right cover 1 backward and then remove it.


Figure 1-5-68

## (3) Detaching and refitting the imaging fan motor

## Procedure

1. Remove the rear cover.
(See page 1-5-5)
2. Remove four clamps and then remove the wires and the connector.
3. Unhook four hooks and then remove the imaging fan motor.


Figure 1-5-69

## (4) Direction of installing the principal fan motors

When detaching or refitting the fan moter, be careful of the airflow direction (intake or exhaust).


Figure 1-5-70

## 1－6－1 Upgrading the firmware

Follow the procedure to upgrade the firmware below．

```
* Main PWB (CTRL)
* Engine PWB (ENGN)
* DP main PWB (DP)
* PF main PWB (PF)
* DF main PWB (DF)
* Bridge PWB (AK)
* Engin fuser PWB (IH)
* Engine LSU PWB (LSU)
* Engine IO PWB (IO)
```


## Preparation

Extract the file that has the download firmware and store them in a USB Memory．

NOTE：To improve Firmware Upgrade speed，a separate SKIP file can be added to the USB Memory Stick with the Firmware Upgrade package．The Skip file will allow ONLY the Firmware that has been Upgraded to a New Version to load，skipping duplicate Firmware Levels．

## Procedure

1．Turn ON the main power switch and confirm if the screen shows＂Ready to print＂then，turn OFF the main power switch．
2．Insert USB memory that has the firm－ ware in the USB memory slot．
3．Turn ON the main power switch．
4．About 50 seconds later，＂Farmware Update＂will be displayed（this shows that downloading is ready to start）．
5．Select the firmware to upgrade by refer－ ring to the following codes：

$$
\begin{aligned}
& \mathrm{CTRL} \rightarrow \mathrm{DP} \rightarrow \mathrm{PF} \rightarrow \mathrm{DF} \rightarrow \mathrm{AK} \rightarrow \mathrm{IH} \\
& \rightarrow \mathrm{LSU} \rightarrow \mathrm{IO} \rightarrow \mathrm{ENGN} \rightarrow \mathrm{FAX} \rightarrow \mathrm{CLT} 1 \\
& \rightarrow \mathrm{CLT} 2 \rightarrow \mathrm{OPT} \rightarrow \mathrm{DIC} \rightarrow \mathrm{PANL}
\end{aligned}
$$



Figure 1－6－1
Example：
ニニニニニニニニニニニニニニニニニ

Firmware Update CTRL
xxx\％
＝＝＝＝＝＝＝＝＝＝＝＝＝＝＝＝＝

First line：Status of upgrading．
Second line：Firm ware for upgrading．
Third line：The progress of upgrading in \％．

6．Confirm that upgrading is completed．
7．Confirm that the version of the firmware is correctly displayed．
8．Turn OFF the main power switch and remove the USB memory．

## 1-6-2 Remarks on PWB replacement

NOTE: When replacing the PWB, remove the EEPROM from the PWB and then reattach it to the new PWB.
(1) Engine PWB


Figure 1-6-2
(2) DP main PWB


Figure 1-6-3

## 2-1-1 Paper feed/conveying section

The paper feed/conveying section consists of the paper feed unit that feeds paper from the cassette and the MP tray paper feed unit that feeds paper from the MP tray, and the paper conveying section that conveys the fed paper to the transfer/separation section.

## (1) Cassette paper feed section

The cassette can contain 500 sheets. The sheet from the cassette is pulled out by rotation of the pickup roller and sent to the paper conveying section by rotation of the paper feed roller. Also the retard roller prevents multiple feeding of paper.


Figure 2-1-1 Cassette paper feed section

1. Pickup roller
2. Paper length guide
3. Paper feed roller
4. Bottom plate
5. Feed holder
6. Lift work plate
7. Retard roller
8. Cassette base
9. Retard holder
10. Actuator (paper sensor)


Figure 2-1-2 Cassette paper feed section block diagram

## (2) MP tray paper feed section

The MP tray can contain 100 sheets. Feeding from the MP tray is performed by the rotation of the MP paper feed roller. Also, function of the MP separation pad prevents paper from multiple feeding.


Figure 2-1-3 MP tray paper feed section

1. MP paper feed roller
2. MP (multi purpose)tray
3. MP separation pad
4. MP tray extension
5. MP bottom plate
6. MP paper width guide
7. Actuator(MP paper feed sensor)


Figure 2-1-4 MP tray paper feed section block diagram

## (3) Conveying section

The conveying section conveys paper to the transfer/separation section as paper feeding from the cassette or MP tray, or as paper refeeding for duplex printing. Paper by feeding is conveyed by the paper feed roller to the position where the registration sensor (RS) is turned on, and then sent to the transfer/separation section by the right registration roller and left registration roller.


Figure 2-1-5 Conveying section

1. Left registration roller
2. Right feed roller
3. Right registration roller
4. Actuator (registration sensor)
5. Left feed roller
6. Registration cleaner


Figure 2-1-6 Paper conveying section block diagram

## 2-1-2 Drum section

The drum section consists of the drum, the charger roller unit, and the cleaning unit, and the drum surface is uniformly charged in preparation for formation of residual image by laser beam.
After transfer is complete, toner remaining on the drum surface is chipped off with the cleaning blade and is collected to the waste toner box with the sweep roller. The cleaning lamp (CL) consists of LEDs and removes residual charge on the drum before main charging.


Figure 2-1-7 Drum section

1. Drum
2. Sweep roller
3. Charger roller
4. Drum frame
5. Charger cleaning roller
6. Cleaning lamp (CL)
7. Charger case
8. Cleaning blade


Figure 2-1-8 Drum section block diagram

## 2-1-3 Developing section

The developing unit consists of the sleeve roller that forms the magnetic brush, the magnet roller, the developing blade and the developing screws that agitate the toner.Also, the toner sensor (TS) checks whether or not toner remains in the developing unit.


Figure 2-1-9 Developing section

1. Sleeve roller
2. Developing blade
3. Magnet roller
4. Developer case
5. Developing screw $A$
6. Developer base
7. Developing screw $B$
8. Toner sennsor (TS)


Figure 2-1-10 Developing section block diagram

## 2-1-4 Optical section

The optical section consists of the image scanner section for scanning and the laser scanner section for printing.

## (1) Image scanner section

The original image is illuminated by the exposure lamp (EL) and scanned by the CCD image sensor in the CCD PWB (CCDPWB) via the three mirrors and ISU lens, the reflected light being converted to an electrical signal.
If a document processor is used, the image scanner unit stops at the position of the DP contact glass and scans sequentially one row of the image on the original in synchronization with the moving timing of the original in the sub scan direction by driving the DP.


Figure 2-1-11 Scanner unit

1. Platen
2. Original size indicator plate
3. DP contact glass
4. ISU frame
5. ISU motor (ISUM)
6. ISU wire


Figure 2-1-12 Image scanner unit (ISU)

1. The first mirror frame
2. Exposure lamp (EL)
3. Exposure lens
4. Reflector
5. Mirror A
6. The second mirror frame
7. Mirror B
8. Mirror $C$
9. ISU lens
10. CCD PWB (CCDPWB)
11. Scanner cover


Figure 2-1-13 Scanner unit block diagram

## (2) Laser scanner section

The charged surface of the drum is then scanned by the laser beam from the laser scanner unit. The laser beam is dispersed as the polygon motor (PM) revolves to reflect the laser beam over the drum. Various lenses and mirror are housed in the laser scanner unit, adjust the diameter of the laser beam, and focalize it at the drum surface. Also the LSU cleaning motor (LSUCM) is activated to conduct automatically cleaning of the LSU dust shield glass.


Figure 2-1-14 Laser scanner unit (LSU)

1. Polygon motor (PM)
2. Porygon mirrer
3. f $\theta$ lens A
4. f $\theta$ lens $B$
5. Mirrer A
6. Mirrer B
7. Mirrer C
8. LSU dust shield glass
9. LSU cleaning spiral


Figure 2-1-15 Laser scanner unit block diagram

## 2-1-5 Transfer/Separation section

The transfer/separation section consists of the intermediate transfer unit section and the secondary transfer roller section.

## (1) Intermediate transfer unit section

The intermediate transfer unit section consists of the transfer cleaning unit, the transfer belt, and the four primary transfer rollers for respective color drums, and forms a full-color toner image by superimposing and transferring single-color toner images formed on each drum onto the transfer belt. Also with the ID sensors (IDS) mounted on the machine frame, the toner density on the transfer belt is measured.
The transfer cleaning unit collects toner remaining on the transfer belt after secondary transfer and forwards it as waste toner to the waste toner box.


Figure 2-1-16 Inter mediate transfer unit section

1. Tension roller
2. Drive roller
3. Primary transfer roller K
4. Primary transfer roller $M$
5. Primary transfer roller $C$
6. Primary transfer roller $Y$
7. Transfer belt
8. Cleaning fur brush
9. Cleaning roller
10. Cleaning blade
11. Cleaning screw
12. ID sensors (IDS)


Figure 2-1-17 Intermediate transfer unit section block diagram

## (2) Secondary transfer roller section

The secondary transfer roller section consists of the secondary transfer roller mounted to the paper conveying unit and the separation needle. To the secondary transfer roller, DC bias is applied from the high voltage PWB (HVPWB). The toner image formed on the transfer belt is transferred to the paper by the potential difference. Paper after transfer is separated from the drum by applying separation charging that is output from the high voltage PWB (HVPWB) to the separation electrode.


Figure 2-1-18 Secondary transfer roller section

1. Secondary transfer roller
2. Separation needle
3. Separation needle holder
4. Fuser pre sensor
5. Paper chute guide


Figure 2-1-19 Secondary transfer roller section block diagram

## 2-1-6 Fuser section

The paper sent from the transfer/separation section is interleaved between the heat roller and the press roller. The heat roller is heated by the IH coil (IHC), and the toner is fused by heat and pressure and fixed onto the paper because the press roller is pressed by the fuser press spring. The surface temperature of heat roller is detected by the fuser thermistor1 (FTH1), fuser thermistor2 (FTH2) and the surface temperature of press roller is detected by the fuser thermistor3 (FTH3) and controlled by the engine PWB (EPWB). If the fuser section shows extremely high temperature, the power line will be shut off and the IH coil (IHC) is forced to turn off.


Figure 2-1-20 Fuser section

1. Heat roller
2. Fuser thermistor 2 (FTH2)
3. Press roller
4. Fuser thermistor 3 (FTH3)
5. Uniformity heat roller
6. IH coil (IHC)
7. Core
8. Separate plate
9. Fuser thermistor 1 (FTH1)
10. Fuser thermostat (FTS)
11. Actuator (eject sensor)
12. Eject roller
13. Eject pulley


Figure 2-1-21 Fuser section block diagram

## 2-1-7 Eject/Feedshift section

The paper eject/feedshift section consists of the conveying path which sends the paper that has passed the fuser section to the inner tray, the job separator tray or the duplex conveying section.


Figure 2-1-22 Eject/Feedshift section

1. Eject roller A
2. Actuator (paper full sensor)
3. Eject pulley A
4. Eject roller B
5. Eject pulley B
6. Actuator
(job paper full sensor)
7. Feedshift guide
8. Actuator (job eject paper sensor)


Figure 2-1-23 Eject/Feed shift section block diagram

## 2-1-8 Duplex conveying section

The duplex conveying section consists of conveying path which sends the paper sent from the eject/feedshift section to the paper feed/conveying section when duplex printing.


Figure 2-1-24 Duplex conveying section

1. Right cover 1
2. Duplex feed roller $A$
3. Duplex feed pulley A
4. Duplex feed roller B
5. Duplex feed pulley B
6. Duplex feed roller $C$
7. Duplex feed pulley C
8. Duplex feed roller D
9. Duplex feed pulley D
10. Actuater(duplex sensor)


Figure 2-1-25 Duplex conveying section block diagram

## 2-1-9 Document processor

## (1) Original feed section

The original feed section consists of the parts shown in figure. An original placed on the original tray is conveyed to the original conveying section. Original is fed by the rotation of the DP forwarding pulley and DP paper feed roller.


Figure 2-1-26 Original feed section

1. DP forwarding pulley
2. DP paper feed roller
3. DP feed holder
4. DP separation pulley
5. Front separation pad
6. Actuator (DP original sensor)
7. PF stopper
8. Original tray


Figure 2-1-27 Original feed section block diagram

## (2) Original conveying section

The original conveying section consists of the parts shown in figure. A conveyed original is scanned by the optical section (CCD) on the main machine when it passes through the slit glass of main machine.


Figure 2-1-28 Original conveying section

1. DP top cover
2. DP registration roller
3. DP registration pulley
4. Conveying roller
5. Conveying pulley
6. Eject roller
7. Eject pulley
8. Actuator (DP paper feed sensor)
9. Actuator (DP registration sensor)
10. Actuator (DP timing sensor)
11. Switchback guide
12. Reading guide
13. Slit glass


Figure 2-1-29 Original conveying section block diagram

## (3) Original switchback/eject sections

The original switchback/eject sections consists of the parts shown in figure. An original of which scanning is complete is ejected to the original eject table by the eject roller. In the case of duplex switchback scanning, an original is conveyed temporarily to the switchback tray and conveyed again to the original conveying section by the switchback roller.


Figure 2-1-30 Original switchback/eject sections

1. Feedshift guide
2. Eject roller
3. Eject pulley
4. Switchback roller
5. Switchback pulley
6. Original eject table
7. Switchback tray


Figure 2-1-31 Original switchback/eject sections block diagram

## 2-2-1 Electrical parts layout

## (1) PWBs



Figure 2-2-1 PWBs

1. Main PWB (MPWB)

Controls the software for print data processing and provides the interface with computers.
2. Engine PWB (EPWB)............................ Controls printer hardware such as high voltage/bias output control, paper conveying system control, and fuser temperature control, etc.
3. High voltage PWB (HVPWB) ................ Generates main charging, developing bias, secondary transfer bias.
4. High voltage PWB sub (HVPWB-S)...... Generates primary transfer bias, cleaning bias.
5. Power source PWB (PSPWB) .............. After full-wave rectification of AC power source input, switching for converting to 24 V DC for output. Controls the fuser heater.
6. Power source PWB sub (PSPWB-S)....5V output control when standing by.

| 7. Operation panel PWB main <br> (OPPWB-M) $\qquad$ Consists of the LCD, LED indicators and key switches. |  |
| :---: | :---: |
| 8. Operation panel PWB left |  |
| 9. Operation panel PWB right <br> (OPPWB-R) $\qquad$ Consists of the LED indicators and key switches. |  |
| 10. LCD (LCD) ....................................... LCD display. |  |
| 11. LCD relay PWB (LCDRPWB) $\qquad$ Consists of wiring relay circuits between the operation panel PWB main and the LCD PWB. |  |
| 12. CCD PWB (CCDPWB)....................... Scans the image of originals. |  |
| 13. APC PWB Y (APCPWB-Y) ................. Generates and controls the laser beamfor yellow. |  |
| 14. APC PWB C (APCPWB-C)................. Generates and controls the laser beam for cyan. |  |
| 15. APC PWB M (APCPWB-M) ................. Generates and controls the laser beam for magenta. |  |
| 16. APC PWB K (APCPWB-K) .................. Generates and controls the laser beam for black. |  |
| 17. BD PWB Y (BDPWB-Y) ...................... Controls horizontal synchronizing timing of laser beam for yellow. |  |
| 18. BD PWB C (BDPWB-C)...................... Controls horizontal synchronizing timing of laser beam for cyan. |  |
| 19. BD PWB M (BDPWB-M) $\qquad$ Controls horizontal synchronizing timing of laser beam for magenta. |  |
| 20. BD PWB K (BDPWB-K) ..................... Controls horizontal synchronizing timing of laser beam for black. |  |
| 21. Drum PWB Y (DRPWB-Y) |  |
|  |  |
| 22. Drum PWB C (DRPW | Relays wirings from electrical components on the drum unit for yan. |
|  | Stores the drum's identifications a EEPROM. |
| 23. Drum PWB M (DRPWB-M) | Relays wirings from electrical components on the drum unit for magenta. |
|  | ores the drum's identifications a EEPROM |
| 24. Drum PWB K (DRPWB-K) | Relays wirings from electrical components on the drum unit for black. |
|  | tores the drum's identifications a EEPROM. |
| 25. Drum connect PWB (DRCPWB) |  |
| 26. Developing PWB Y (DEVPWB-Y). | Relays wirings from electrical components on the developing unit for yellow. |
|  | Stores the developer's identifications a EEPROM. |
| 27. Developing PWB C (DEVPWB-C) | Relays wirings from electrical components on the developing unit for cyan. |
|  | Stores the developer's identifications a EEPROM. |
| 28. Developing PWB M (DEVPWB-M) | Relays wirings from electrical components on the developing unit for magenta. |
|  | tores the developer's identifications a EEPROM. |
| 29. Developing PWB K (DEVPWB-K) | Relays wirings from electrical components on the developing unit for black. |
|  | Stores the developer's identifications a EEPROM. |
| 30. RFID PWB (RFPWB)........................ Reads the container information. |  |
| 31. LSU connect PWB (LSUCPWB)........... Consists of wiring relay circuit between main PWB, engine connect PWB and LSU unit. |  |
| 32. Engine connect PWB (ECPWB) ........... Consists of wiring relay circuit between engine PWB and drum connect PWB, transfer connect PWB, option unit. |  |
| 33. IH PWB (IHPWB) |  |
| 34. Fuser PWB (FUPWB) | Relays wirings from electrical components on the fuser unit. Fuser individual information in EEPROM storage. |

35. Transfer PWB (TCPWB) $\qquad$ Relays wirings from electrical components on the intermediate transfer unit. Intermediate transfer individual information in EEPROM storage.
36. Transfer connect PWB (TCCPWB) ....... Consists of wiring relay circuit between engine connect PWB and Transfer PWB.
37. DP main PWB (DPMPWB) $\qquad$ Consists the motor and clutch driver circuit and wiring relay circuit.
38. DP LED PWB (DPLEDPWB) $\qquad$ Displays the presence of the original.

PWB names conversion

| No. | Name used in service manual | Name used in parts list |
| :---: | :--- | :--- |
| 1 | Main PWB (MPWB) | PARTS PWB MAIN ASSY SP |
| 2 | Engine PWB (EPWB) | PARTS PWB ENGINE ASSY SP |
| 3 | Engine connect PWB (ECPWB) | PARTS PWB ENGINE CONNECT ASSY SP |
| 4 | High voltage PWB (HVPWB) | PARTS HVU1 SP |
| 5 | High voltage PWB sub (HVPWB-S) | PARTS HVU2 SP <br> PARTS LVU MAIN 200 SP |
| 6 | Power source PWB (PSPWB) | PARTS LVU SUB 100 SP <br> PARTS LVU SUB 200 SP |
| 7 | Power source PWB sub(PSPWB-S) | PARTS PWB IH 100 ASSY SP <br> PARTS PWB IH 200 ASSY SP |
| 8 | IH PWB (IHPWB) | PARTS PWB PANEL MAIN ASSY SP |
| 9 | Operation panel PWB main(OPPWB-M) | PARTS PWB DRUM DLP CONNECT ASSY SP |
| 10 | Drum connect PWB (DRCPWB) | PARTS PWB TRANSFER CONNECT ASSY SP |
| 11 | Transfer connect PWB (TCCPWB) | PARTS PWB LSU CONNECT ASSY SP |
| 12 | LSU connect PWB (LSUCPWB) | PARTS PWB RFID ASSY SP |
| 13 | RFID PWB (RFIDPWB) | PARTS PWB DRIVE ASSY SP |
| 14 | DP main PWB (DPMPWB) |  |

## (2) Switches and sensors



Figure 2-2-2 Switches and sensors

1. Home position sensor (HPS) $\qquad$ Detects the ISU in the home position.
2. Original detection switch (ODSW) Operates the original size detection sensor.
3. Original size sensor (OSS) $\qquad$ Detects the size of the original.
4. Front cover switch (FCSW)................... Detects the opening and closing of the front cover.
5. Right cover switch (RCSW) .................. D
Detects the opening and closing of the right cover.
 Detects a paper misfeed in the vertical conveying section.
6. MP paper sensor (MPPS) ..................... Detects the presence of paper on the MP tray.
7. Registration sensor (RS)...................... Controls the secondary paper feed start timing.
8. Duplex sensor (DUS).
Detects a paper jam in the duplex section.
9. Eject sensor (ES)
Detects a paper misfeed in the fuser or eject section.
10. Job paper full sensor (JPFS) ................ Detects the paper full in the job separator tray.
11. Paper full sensor (PFS)
Detects the paper full in the inner tray.
12. Paper sensor 1 (PS1) $\qquad$ Detects the presence of paper in the cassette.


## (3) Motors



Figure 2-2-3 Motors

1. ISU motor (ISUM) $\qquad$ Drives the ISU.
2. Fuser motor (FUM)

Drives the fuser section.
3. Eject motor (EM) Drives the eject section.
4. Lift motor (LM). Operates the bottom plate.
5. Drum motor K (DRM-K)

Drives the drum unit K .
6. Drum motor YCM (DRM-YCM)

Drives the drum unit YCM.
7. Developer motor K (DEVM-K)

Drives the developer unit K.
8. Developer motor YCM (DEVM-YCM) ... Drives the developer unit YCM.
9. Conveying motor (CM) $\qquad$ Drives the paper feed section and conveying section.
10. Toner motor $Y$ (TM-Y)

Replenishes toner to the developer unit Y .
11. Toner motor $C$ (TM-C)

Replenishes toner to the developer unit $C$.
12. Toner motor M (TM-M)

Replenishes toner to the developer unit $M$.
13. Toner motor K (TM-K)

Replenishes toner to the developer unit K.


## (4) Others



Figure 2-2-4 Others

1. Paper feed clutch (PFCL) ..................... Controls the primary paper feed from cassette.
2. Mid clutch (MCL)................................... Controls the paper conveying.
3. Registration clutch (RCL)...................... Controls the secondary paper feed.
4. Duplex clutch (DUCL) .......................... Controls the drive of the duplex feed roller.
5. Developer stop clutch (DEVSCL).......... Controls the drive of the developer.
6. MP solenoid (MPSOL) .......................... Controls the MP bottom plate.
7. Feedshift solenoid (FSSOL).................. Operates the feedshift guide.
8. Exposure lamp (EL) ............................. Exposes originals.
9. Cleaning lamp $Y(C L-Y) \ldots \ldots . . . . . . . . . . . . . . .$. . Eliminates the residual electrostatic charge on the drum.
10. Cleaning lamp $C(C L-C) . . . . . . . . . . . . . . . . . . . . .$. Eliminates the residual electrostatic charge on the drum.
11. Cleaning lamp $M$ (CL-M)

Eliminates the residual electrostatic charge on the drum.
12. Cleaning lamp K (CL-K)

Eliminates the residual electrostatic charge on the drum.
13. Fuser thermostat (FTS).

Prevents overheating of the heat roller.
14. Cassette heater (CH) $\qquad$ Dehumidifies the cassette section.
15. DP paper feed clutch (DPPFCL)........... Controls the drive of the DP forwarding pulley and DP paper feed roller.
16. DP registration clutch (DPRCL) ............ Controls the secondary paper feed.

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## 2-3-1 Main PWB



Figure 2-3-1 Main PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC100 | 1 | VBUS | 0 | 5 V DC | 5 V DC power output |
| Connected to operathion panel PWB main(USB) | $\begin{aligned} & 2 \\ & 3 \\ & 4 \\ & 5 \end{aligned}$ | DATA- <br> DATA+ <br> ID <br> SHIELD_GND | $\begin{aligned} & 1 / O \\ & 1 / O \end{aligned}$ | LVDS <br> LVDS | USB data signal USB data signal <br> Not used <br> Ground |
| YC101 | 1 | NC | - | - | Not used |
| Connected to operation panel PWB main (contorol) | 2 3 | $\begin{aligned} & \text { GND } \\ & \text { PANEL_STAT } \\ & \text { US } \end{aligned}$ | - | $0 / 3.3 \vee D C$ | Ground <br> Operation panel status signal |
|  | 4 | INT_POWER KEY | 1 | 0/3.3 V DC | Power key: On/Off |
|  | 5 | $\begin{aligned} & \text { PANEL_RESE } \\ & \mathrm{T} \end{aligned}$ | 0 | 0/3.3 V DC | OPPWB-M reset signal |
|  | 6 | AUDIO | O | Analog | Voice output signal |
|  | 7 | LIGHTOFF_P OWER | $\bigcirc$ | 0/3.3 V DC | Sleep return signal 1 |
|  | 8 | SHUTDOWN | 0 | 0/3.3 V DC | 24 V down signal |
|  | 9 | LED_PROCE SSING | $\bigcirc$ | 0/3.3 V DC | Processing LED control signal |
|  | 10 | LED_ATTENT ION | 0 | 0/3.3 V DC | Attention LED control signal |
|  | 11 | LED_MEMOR Y | 0 | 0/3.3 V DC | Memory LED control signal |
|  | 12 | SUSPEND_P ower | 0 | $5 \mathrm{VDC}$ | 5 V DC power output to OPPWB-M |
|  | 13 | $\begin{aligned} & \text { ENERGY_SA } \\ & \text { VE } \end{aligned}$ | 0 | $0 / 3.3 \vee D C$ | Energy save signal |
|  | 14 | BEEP_POWE RON | 0 | 0/3.3 V DC |  |
| YC102 | 1 | 5V2 | 0 | 5 V DC | 5 V DC power output to OPPWB-M |
| Connected to operation panel PWB main(power source) | $\begin{aligned} & 2 \\ & 3 \\ & 4 \end{aligned}$ | 5V2 <br> GND <br> GND | $0$ | $5 \mathrm{VDC}$ | 5 V DC power output to OPPWB-M Ground <br> Ground |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC104 | 1 | $\operatorname{VDN}(\mathrm{K})$ | 0 | LVDS | Video data signal (-) |
| Connected to LSU connect PWB | 2 | $\operatorname{VDP}(\mathrm{K})$ | $\bigcirc$ | LVDS | Video data signal (+) |
|  | 3 | SH(K) | $\bigcirc$ | 0/3.3 V DC | Sample/hold signal |
|  | 4 | BD(K) | 1 | 0/3.3 V DC(pulse) | Horizontal synchronizing signal |
|  | 5 | SGND | - | - | Ground |
|  | 6 | VDN(M) | 0 | LVDS | Video data signal (-) |
|  | 7 | VDP(M) | 0 | LVDS | Video data signal (+) |
|  | 8 | $\mathrm{SH}(\mathrm{M})$ | $\bigcirc$ | 0/3.3 V DC | Sample/hold signal |
|  | 9 | BD(M) | 1 | 0/3.3 V DC(pulse) | Horizontal synchronizing signal |
|  | 10 | SGND | - | - | Ground |
|  | 11 | VDP(C) | O | LVDS | Video data signal (-) |
|  | 12 |  | 0 | LVDS | Video data signal (+) |
|  | 13 | $\mathrm{SH}(\mathrm{C})$ | $\bigcirc$ | 0/3.3 V DC | Sample/hold signal |
|  | 14 | BD(C) | 1 | 0/3.3 V DC(pulse) | Horizontal synchronizing signal |
|  | 15 | SGND | - | - | Ground |
| YC105 |  | SLEEPOFF | 1 | $0 / 3.3 \vee D C$ | Sleep Off signal |
| Connected to engine PWB | 2 | ENG_HLD | 0 | 0/3.3 V DC | Engine hold signal |
|  | 3 | SCAN_HLD | $\bigcirc$ | $0 / 3.3$ V DC | Scan hold signal |
|  | 4 | LIGHTSLEEP | $\bigcirc$ | 0/3.3 V DC | Light sleep shift signal |
|  | 5 | 24V4 | 1 | 24 V DC | 24 V DC power input from EPWB |
|  | 6 | 24 V 4 | 1 | 24 V DC | 24 V DC power input from EPWB |
|  | 7 | 5 V 4 | 1 | 5 V DC | 5 V DC power input from EPWB |
|  | 8 | 3.3V0 | 1 | 3.3 V DC | 3.3 V DC power input from EPWB |
|  | 9 | 3.3 V 4 | 1 | $3.3 \vee \mathrm{DC}$ | 3.3 V DC power input from EPWB |
|  | 10 | 3.3 V 4 | 1 | 3.3 V DC | 3.3 V DC power input from EPWB |
|  | 11 | 24VDOWN | 1 | 0/3.3 V DC | 24 V down signal |
|  | 12 | GND | - | - | Ground |
|  | 13 | GND | - | - | Ground |
|  | 14 | GND | - | - | Ground |
|  | 15 | GND | - | - | Ground |
|  | 16 | GND | - | - | Ground |
|  | 17 | HYP_SCL | 1 | 0/3.3 V DC(pulse) | Clock signal |
|  | 18 | HYP_SDA | 1 | 0/3.3 V DC(pulse) | Data signal |
|  | 19 | HYP_INT | $\bigcirc$ | 0/3.3 V DC | Interrupt sijgnal |
|  | 20 | AQUA_CLK | 1 | 0/3.3 V DC(pulse) | Clock signal |
|  | 21 | AQUA_SO | 0 | 0/3.3 V DC(pulse) | Serial communication data signal output |
|  | 22 | AQUA_SI | 1 | 0/3.3 V DC(pulse) | Serial communication data signal intput |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC105 | 23 | AQUA_SEL | 1 | 0/3.3 V DC | Select signal |
| Connected to engine PWB | 24 | AQUA_RDY | 0 | 0/3.3 V DC | Ready signal |
|  | 25 | PVSYNC | 1 | 0/3.3 V DC(pulse) | Vertical synchronizing signal |
|  | 26 | OVSYNCMON | 0 | 0/3.3 V DC | Sub-scanning monitor signal |
|  | 27 | PAGEST | 1 | 0/3.3 V DC | Sub-scanning standard signal |
|  | 28 | EME_CLK | O | 0/3.3 V DC(pulse) | Clock signal |
|  | 29 | EME_SO | 0 | 0/3.3 V DC(pulse) | Serial communication data signal output |
|  | 30 | EME_SI | 1 | 0/3.3 V DC(pulse) | Serial communication data signal intput |
|  | 31 | EME_BSY | I | 0/3.3 V DC | Busy signal |
|  | 32 | EME_DIR | 1 | 0/3.3 V DC | Communication direction change signal |
|  | 33 | EME_IRN | 1 | 0/3.3 V DC | Interrupt signal |
|  | 34 | 5V4IL | - | DC5 V | 5 V DC power input from EPWB |
|  | 35 | BDN(K) | 0 | 0/3.3 V DC(pulse) | Horizontal synchronizing signal (K) |
|  | 36 | BDN(M) | 1 | 0/3.3 V DC(pulse) | Horizontal synchronizing signal (M) |
|  | 37 | BDN(C) | 1 | 0/3.3 V DC(pulse) | Horizontal synchronizing signal (C) |
|  | 38 | BDN(Y) | - | 0/3.3 V DC(pulse) | Horizontal synchronizing signal (Y) |
| YC107 | 1 | VBUS | O | 5 V DC | 5 V DC power output |
| Connected to USB-HOST | 2 | DATA- | I/O | LVDS | USB data signal |
|  | 3 | DATA+ | I/O | LVDS | USB data signal |
|  | 4 |  | - | - | Not used |
|  | 5 | SHIELD_GND | - | - | Ground |
| YC112 | 1 | +24V4 | 0 | 24 V DC | 24 V DC power output to LEDPWB |
| Connected to exposure lamp (LED PWB) | 2 | +24V4 | O | 24 V DC | 24 V DC power output to LEDPWB |
|  | 3 | POW | O | 0/3.3 V DC | LED driver: On/Off |
|  | 4 | PWM | O | 0/3.3 V DC | PWM signal |
|  | 5 | PGND | - |  | Ground |
|  | 6 | SGND | - | - | Ground |
|  | 7 | VSET | O | Analog | Analog voltage |
|  | 8 | SCL | 0 | 0/3.3 V DC(pulse) | Clock signal |
|  | 9 | SDA | I/O | 0/3.3 V DC(pulse) | Data signal |
|  | 10 | FAIL | 1 | 0/3.3 V DC | Error signal |
|  | 11 | 5V4 | O | 5 V DC | 5 V DC power output to LEDPWB |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC113 | 1 | CCDPWR | 0 | 12 V DC | 12 V DC power output to CCDPWB |
| Connected to CCD PWB | 2 | CCDPWR | 0 | 12 V DC | 12 V DC power output to CCDPWB |
|  | 3 | +5V4 | 0 | 5 V DC | 5 V DC power output to CCDPWB |
|  | 4 | +5V4 | 0 | 5 V DC | 5 V DC power output to CCDPWB |
|  | 5 | $+5 \mathrm{~V} 4$ | 0 | 5 V DC | 5 V DC power output to CCDPWB |
|  | 6 | +3.3V4 | 0 | 3.3 V DC | 3.3 V DC power output to CCDPWB |
|  | 7 | CCD_SH | 0 | 0/3.3 V DC | Shift gate signal |
|  | 8 | GND | - | - | Ground |
|  | 9 | RS | 0 | 0/3.3 V DC | Reset signal |
|  | 10 | GND | - | - | Ground |
|  | 11 | CP | 0 | 0/3.3 V DC | Clamping signal |
|  | 12 | GND | - | - | Ground |
|  | 13 | CCDCLK1 | 0 | 0/3.3 V DC(pulse) | Clock signal |
|  | 14 | GND | - |  | Ground |
|  | 15 | OS1(B) | 1 | Analog | CCD Image output signal(B) |
|  | 16 | GND | - |  | Ground |
|  | 17 | OS2(G) | 1 | Analog | CCD Image output signal(G) |
|  | 18 | GND | - | - | Ground |
|  | 19 | OS3(R) | 1 | Analog | CCD Image output signal(R) |
| YC115 | 1 | DEEPSLEEP <br> N | 0 | 0/3.3 V DC | Sleep signal: On/Off |
| Connected to powersource PWB | 2 | GND | - | - | Ground |
|  | 3 | GND | - | - | Ground |
|  | 4 | GND | - | - | Ground |
|  | 5 | GND | - | - | Ground |
|  | 6 | GND | - | - | Ground |
|  | 7 | GND | - | - | Ground |
|  | 8 | GND | - | - | Ground |
|  | 9 | 5 V 2 | 1 | 5 V DC | 5 V DC power input from PSPWB |
|  | 10 | 5V2 | 1 | 5 V DC | 5 V DC power input from PSPWB |
|  | 11 | 5 V 2 | 1 | 5 V DC | 5 V DC power input from PSPWB |
|  | 12 | 5V2 | 1 | 5 V DC | $5 \vee D C$ power input from PSPWB |
|  | 13 | 5 V 2 | 1 | 5 V DC | 5 V DC power input from PSPWB |
|  | 14 | 5 V 2 | 1 | 5 V DC | $5 \vee D C$ power input from PSPWB |
|  | 15 | 5V2 | 1 | 5 V DC | 5 V DC power input from PSPWB |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC118 <br> Connected to power source PWB sub | $\begin{aligned} & 1 \\ & 2 \\ & 3 \end{aligned}$ | AUTODOWN GND 5V0 | $0$ I | $\begin{aligned} & 0 / 3.3 \mathrm{~V} D \mathrm{DC} \\ & - \\ & 5 \mathrm{~V} D C \end{aligned}$ | Auto down signal <br> Ground <br> 5 V DC power input from PSPWB-S |
| YC41 <br> Connected to controller fan motor | 1 2 3 | $+24 \mathrm{~V} 1$ <br> CONTFANDR <br> N <br> N.C. | $0$ | $\begin{aligned} & 24 \text { V DC } \\ & 0 / 24 \text { V DC } \end{aligned}$ | 24 V DC power output to CONFM CONFM: On/Off <br> Not used |

## 2-3-2 Engine PWB



Figure 2-3-2 Engine PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC1 | 1 | GND |  | - | GROUND |
| Connected to powersource PWB | 2 | GND | - |  | GROUND |
|  | 3 | GND | - | - | GROUND |
|  | 4 | 24V2 | 0 | 24 V DC | 24 V DC power input from PSPWB |
|  | 5 | 24V2 | 0 | 24 V DC | 24 V DC power input from PSPWB |
|  | 6 | 24V2 | O | 24 V DC | 24 V DC power input from PSPWB |
| YC2 | 1 | 24V4 | 0 | 24 V DC | 24 V DC power output to MPSOL |
| Connected to MP solenoid, duplex clutch, registration clutch, mid clutch, feed clutch, conveying motor | 2 | $\begin{array}{\|l} \text { MPF_SOL_R } \\ \text { EM } \end{array}$ | $\bigcirc$ | 0/24 V DC | MPSOL: On/Off |
|  | 3 | DU_CL_REM | - | 0/24 V DC | DUCL: On/Off |
|  | 4 | 24V4 | $\bigcirc$ | 24 V DC | 24 V DC power output to DUCL |
|  | 5 | $\begin{aligned} & \text { REG_CL_RE } \\ & M \end{aligned}$ | $\bigcirc$ | 0/24 V DC | RCL: On/Off |
|  | 6 | 24V4 | - | 24 V DC | 24 V DC power output to RCL |
|  | 7 | MID_CL_REM | 0 | 0/24 V DC | MCL: On/Off |
|  | 8 | 24V4 | $\bigcirc$ | 24 V DC | 24 V DC power output to MCL |
|  | 9 | $\begin{aligned} & \text { CAS_CL_RE } \\ & \mathrm{M} \end{aligned}$ | $\bigcirc$ | 0/24 V DC | PFCL: On/Off |
|  | 10 | 24V4 | 0 | 24 V DC | 24 V DC power output to PFCL |
|  | 11 | $\begin{aligned} & \text { FEED_MT_DI } \\ & \text { R } \end{aligned}$ | $\bigcirc$ | $0 / 5 \mathrm{~V}$ DC | CM drive shift signal |
|  | 12 | FEED_MT_R DY | 1 | 0/3.3 V DC | CM ready signal |
|  | 13 | $\begin{aligned} & \text { FEED_MT_CL } \\ & \text { K } \end{aligned}$ | O | 0/5 V DC (pulse) | CM clock signal |
|  | 14 | $\begin{aligned} & \text { FEED_MT_R } \\ & \text { EM } \end{aligned}$ | O | $0 / 5 \mathrm{~V}$ DC | CM: On/Off |
|  | 15 | GND | - |  | GROUND |
|  | 16 | 24 VIL | O | 24 V DC | 24 V DC power output to CM |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC3 | 1 | $\begin{array}{\|l} \hline \text { DLPC_MT_DI } \\ \text { R } \end{array}$ | 0 | 0/5V DC | DEVM-YCM drive shift signal |
| Connected to developer motor YCM, developer stop clutch, drum motor YCM, drum motor K | 2 | $\begin{array}{\|l} \text { DLPC_MT_R } \\ \text { DY } \end{array}$ | 1 | 0/3.3 V DC | DEVM-YCM ready signal |
|  | 3 | $\begin{aligned} & \text { DLPC_MT_CL } \\ & \text { K } \end{aligned}$ | O | 0/5 V DC (pulse) | DEVM-YCM clock signal |
|  | 4 | $\begin{aligned} & \text { DLPC_MT_R } \\ & \text { EM } \end{aligned}$ | O | 0/5 V DC | DEVM-YCM: On/Off |
|  | 5 | GND | - | - | GROUND |
|  | 6 | 24V4 | 0 | 24 V DC | 24 V DC power output to DEVM-YCM |
|  | 7 | 24V4 | 0 | 24 V DC | 24 V DC power output to DEVSCL |
|  | 8 | DLP_CL_REM | O | 0/3.3 V DC | DEVSCL: On/Off |
|  | 9 | $\begin{aligned} & \text { DRMC_MT_DI } \\ & \text { R } \end{aligned}$ | O | 0/5 V DC | DRM-YCM drive shift signal |
|  | 10 | $\begin{aligned} & \text { DRMC_MT_R } \\ & \text { DY } \end{aligned}$ | 1 | 0/3.3 V DC | DRM-YCM ready signal |
|  | 11 | $\begin{aligned} & \text { DRMC_MT_C } \\ & \text { LK } \end{aligned}$ | O | 0/5 V DC (pulse) | DRM-YCM clock signal |
|  | 12 | $\begin{aligned} & \text { DRMC_MT_R } \\ & \text { EM } \end{aligned}$ | 0 | 0/5 V DC | DRM-YCM: On/Off |
|  | 13 | GND | - |  | GROUND |
|  | 14 | 24VIL | 0 | 24 V DC | 24 V DC power output to DRM-YCM |
|  | 15 | $\begin{aligned} & \text { DRMK_MT_DI } \\ & \text { R } \end{aligned}$ | 0 | 0/5 V DC | DRM-K drive shift signal |
|  | 16 | $\begin{aligned} & \text { DRMK_MT_R } \\ & \text { DY } \end{aligned}$ | 1 | 0/3.3 V DC | DRM-K ready signal |
|  | 17 | $\begin{aligned} & \text { DRMK_MT_C } \\ & \text { LK } \end{aligned}$ | O | 0/5 V DC (pulse) | DRM-K clock signal |
|  | 18 | $\begin{aligned} & \text { DRMK_MT_R } \\ & \text { EM } \end{aligned}$ | O | 0/5 V DC | DRM-K: On/Off |
|  | 19 | GND | - |  | GROUND |
|  | 20 | 24 VIL | O | 24 V DC | 24 V DC power output to DRM-K |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC4 | 1 | $\begin{aligned} & \hline \text { DLPK_MT_DI } \\ & \text { R } \end{aligned}$ | 0 | 0/5 V DC | DEVM-K drive shift signal |
| Connected to developer motor K, fuser motor | 2 | $\begin{array}{\|l} \text { DLPK_MT_R } \\ \text { DY } \end{array}$ | 1 | 0/3.3 V DC | DEVM-K ready signal |
|  | 3 | $\begin{aligned} & \text { DLPK_MT_CL } \\ & \text { K } \end{aligned}$ | 0 | 0/5 V DC (pulse) | DEVM-K clock signal |
|  | 4 | $\begin{aligned} & \text { DLPK_MT_RE } \\ & \text { M } \end{aligned}$ | - | 0/5 V DC | DEVM-K: On/Off |
|  | 5 | GND | - | - | GROUND |
|  | 6 | $\begin{aligned} & 24 \mathrm{VIL} \\ & \text { FUSER_MT_ } \\ & \text { DIR } \end{aligned}$ | 0 | 24 V DC | 24 V DC power output to DEVM-K |
|  | 7 |  | 0 | 0/5 V DC | FUM drive shift signal |
|  | 8 | FUSER_MT_ RDY | 1 | 0/3.3 V DC | FUM ready signal |
|  | 9 | FUSER_MT_ CLK | 0 | 0/5 V DC (pulse) | FUM clock signal |
|  | 10 | $\begin{aligned} & \text { FUSER_MT_ } \\ & \text { REM } \end{aligned}$ | O | 0/5 V DC | FUM: On/Off |
|  | 11 | GND | - | - | GROUND <br> 24 V DC power output to FUM |
|  | 12 | 24 VIL | 0 | 24 V DC |  |
| YC5 | 1 | 3.3V4 | 0 | 3.3 V DC | 3.3 V DC power output to DUS GROUND |
| Connected to | 2 | GND | - | - |  |
| duplex sen- | 3 | DUSW | 1 | $0 / 3.3 \vee D C$ | DUS: On/Off |
| paper sen- | 4 | GND | - | - | GROUND |
| sor, feed sen- | 5 | ROOP | - | - | FUPS: On/Off |
| sor | 6 | 5 V 4 | - | 5 V DC | 5 V DC power output to FUPS |
|  | 7 | 3.3V0 | 0 | 3.3 V DC | $3.3 \vee$ DC power output to MPPS |
|  | 89 | MPF_SENSE | I |  | GROUND |
|  |  |  |  | $0 / 3.3 \mathrm{~V} \text { DC }$ | MPPS: On/Off |
|  | 9 10 | 3.3 V 4 | $\bigcirc$ | $3.3 \vee \mathrm{DC}$ | 3.3 V DC power output to FS GROUND <br> FS: On/Off |
|  | 11 | GND | - | /3.3 V DC |  |
|  | 12 | FEEDSW | 1 |  |  |
| YC6 | 1234 | $\begin{aligned} & \hline \text { SUB_SCL } \\ & \text { SUB_SDA } \\ & \text { GND } \\ & 3.3 \mathrm{~V} 4 \end{aligned}$ | 1OI/O-0 | $\begin{aligned} & 3.3 \vee \mathrm{DC} \\ & 3.3 \vee \mathrm{DC} \\ & - \\ & 3.3 \mathrm{VDC} \end{aligned}$ | Clock signal <br> Data signal <br> GROUND <br> 3.3 V DC power output to SPW |
| Connected to sub PWB |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\qquad$ <br> Connected to IH PWB | $\begin{aligned} & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \end{aligned}$ | RXD <br> TXD <br> ROTATION <br> IH_REM <br> 3.3V4 <br> GND | $\begin{aligned} & 1 \\ & 0 \\ & 0 \\ & 0 \end{aligned}$ | $\begin{aligned} & 3.3 \mathrm{VDC} \\ & 3.3 \mathrm{VDC} \\ & 3.3 \mathrm{VDC} \\ & 3.3 \mathrm{VDC} \end{aligned}$ | Data input <br> Data output <br> Rotation detection <br> Heater remote |
| YC8 <br> Connected to toner motor Y/C/M/K | $\begin{aligned} & 2 \\ & 3 \end{aligned}$ | 24V4 <br> TNMYDRN <br> 24V4 <br> TNMCDRN <br> 24V4 <br> TNMMDRN <br> 24V4 <br> TNMKDRN | $\begin{aligned} & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \end{aligned}$ | $\begin{aligned} & 24 \mathrm{~V} D C \\ & 0 / 24 \mathrm{~V} D \\ & 24 \mathrm{~V} D C \\ & 0 / 24 \mathrm{~V} D C \\ & 24 \mathrm{~V} D C \\ & 0 / 24 \mathrm{~V} D C \\ & 24 \mathrm{~V} D \\ & 0 / 24 \mathrm{~V} D \end{aligned}$ | 24 V DC power output to TM-Y <br> TM-Y: On/Off <br> 24 V DC power output to TM-C <br> TM-C: On/Off <br> 24 V DC power output to TM-M <br> TM-M: On/Off <br> 24 V DC power output to TM-K <br> TM-K: On/Off |
| YC9 <br> Connected to engine connect PWB | $\begin{gathered} 1 \\ 2 \\ 3 \\ 4 \\ 5 \\ 6 \\ 7 \\ 8 \\ 8 \\ 9 \\ 10 \\ 11 \\ 12 \\ 13 \\ 14 \\ 15 \\ 16 \\ 17 \\ 18 \\ 19 \\ 20 \\ 21 \\ 22 \end{gathered}$ | GND <br> GND <br> GND <br> ID2S <br> ID2P <br> ID1S <br> ID1P <br> LEDREF2 <br> LEDREF1 <br> RESIST <br> NC <br> PAPWSIZE1 <br> PAPLSIZE1 <br> PAPLSIZE2 <br> PAPLSIZE3 <br> LMOTOCP <br> LMOTRE <br> PAPEMP2 <br> PAPEMP1 <br> LIFTFULL <br> FANBHALF <br> FANBFULL | $\begin{aligned} & \text { । } \\ & \text { । } \\ & \text { । } \\ & \text { I } \\ & 0 \\ & 0 \\ & 1 \\ & - \\ & 1 \\ & 1 \\ & 1 \\ & 1 \\ & 1 \\ & 0 \\ & 1 \\ & 1 \\ & 1 \\ & 0 \\ & 0 \end{aligned}$ |  | GROUND <br> GROUND <br> GROUND <br> IDS2 detection signal <br> IDS2 detection signal <br> IDS1 detection signal <br> IDS1 detection signal <br> IDS2 control signal <br> IDS1 control signal <br> RS: On/Off <br> Not used <br> PWSW: On/Off <br> PLSW: On/Off <br> PLSW: On/Off <br> PLSW: On/Off <br> LM detection signal <br> LM: On/Off <br> PS2: On/Off <br> PS1: On/Off <br> LS: On/Off <br> FM drive shift signal <br> FM: On/Off |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC9 | 23 | LIGHTSLEEP <br> N | 0 | 0/3.3 V DC | Sleep signal: On/Off |
| Connected to engine connect PWB | 24 | PFPAUSE | 0 | 0/3.3 V DC | Paper feeder control signal <br> Paper feeder sleep return signal <br> Finisher set signal |
|  | 25 | PFSET | - | $0 / 3.3 \vee$ DC |  |
|  | 26 | DFSET | 0 | 0/3.3 V DC |  |
|  | 27 | DFSEL | 0 | $0 / 3.3 \vee$ DC | Finisher set signal <br> Finisher selection signal |
|  | 28 | BRSEL | $\bigcirc$ | $0 / 3.3 \text { V DC }$ | Bridge selection signal |
|  | 29 | PFSEL | $\bigcirc$ | $0 / 3.3 \vee$ DC | Paper feed selection signal |
|  | 30 | EHRDY | 1 | 0/3.3 V DC | Ready signal |
|  | 31 | EHSO | $\bigcirc$ | 0/3.3 V DC (pulse) | Serial communication data signal |
|  | 32 | EHSI | 1 | 0/3.3 V DC (pulse) | Serial communication data signal |
|  | 33 | EHCLK | 0 | 0/3.3 V DC (pulse) | Clock signal |
|  | 34 | FANCHALF | $\bigcirc$ | 0/3.3 V DC | FM drive shift signal |
|  | 35 | FANCFULL | $\bigcirc$ | 0/3.3 V DC | FM: On/Off |
|  | 36 | NC | - | - | Not used |
|  | 37 | ERASER_RE $M(K)$ | 0 | 0/24 V DC | CL-K: On/Off |
|  | 38 | DLP_TH | 1 | Analog | DEVTH detection voltege |
|  | 39 | TCSENSE(K) | 1 | $0 / 3.3 \mathrm{~V}$ DC | TS-K: On/Off |
|  | 40 | TCSENSE(M) | 1 | $0 / 3.3 \mathrm{~V}$ DC | TS-M: On/Off |
|  | 41 | TCSENSE(C) | 1 | 0/3.3 V DC | TS-C: On/Off |
|  | 42 | $\begin{aligned} & \text { ERASER_RE } \\ & \text { M(COL) } \end{aligned}$ | $\bigcirc$ | 0/3.3 V DC | CL-YCM: On/Off |
|  | 43 | TCSENSE(Y) | 1 | 0/3.3 V DC | TS-Y: On/Off |
|  | 44 | GND | - | - | GROUND |
|  | 45 | SDAC |  | 0/3.3 V DC | Data |
|  | 46 | GND | - | - | GROUND |
|  | 47 | SCLC |  | 0/3.3 V DC | Clock signal |
|  | 48 | GND | - | - | GROUND |
|  | 49 | SDAA |  | 0/3.3 V DC | Data |
|  | 50 | GND | - | - | GROUND |
|  | 51 | SCLA |  | 0/3.3 V DC | Clock signal |
|  | 52 | GND | - | - | GROUND |
|  | 53 | BLTHP2 | 1 | 0/3.3 V DC | BDS2: On/Off |
|  | 54 | BLTHP1 | 1 | 0/3.3 V DC | BDS1: On/Off |
|  | 55 | WTCFULLIN | 1 | Analog | WTDS detection voltage |
|  | 56 | WTCFULLOU T | $\bigcirc$ | 0/3.3 V DC | WTDS: On/Off |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC9 | 57 | IDCLHP | 1 | 0/3.3 V DC | IDS: On/Off |
| Connected to engine connect PWB | $\begin{aligned} & 58 \\ & 59 \\ & 60 \end{aligned}$ | $\begin{aligned} & 3.3 \mathrm{~V} 0 \\ & 3.3 \mathrm{~V} 4 \\ & 3.3 \mathrm{~V} 4 \end{aligned}$ | $\begin{aligned} & \mathrm{O} \\ & \mathrm{O} \\ & \mathrm{O} \end{aligned}$ | $\begin{aligned} & 3.3 \mathrm{~V} \mathrm{DC} \\ & 3.3 \mathrm{~V} \mathrm{DC} \\ & 3.3 \mathrm{~V} \mathrm{DC} \end{aligned}$ | 3.3 V DC power output to ECPWB <br> 3.3 V DC power output to ECPWB <br> 3.3 V DC power output to ECPWB |
| YC10 | 1 | IDMOTA | 0 | 24 V DC | IDSM: On/Off |
| Connected to engine connect PWB | $\begin{aligned} & 2 \\ & 3 \\ & 4 \end{aligned}$ | IDMOTB <br> BLTREMA <br> BLTREMB | $\begin{aligned} & \mathrm{O} \\ & \mathrm{O} \\ & \mathrm{O} \end{aligned}$ | $\begin{aligned} & 24 \mathrm{~V} D C \\ & 24 \mathrm{~V} D C \\ & 24 \mathrm{~V} D C \end{aligned}$ | IDSM: On/Off TCBM: On/Off TCBM: On/Off |
| YC11 | 1 | 3.3 V 4 | 0 | 3.3 V DC | 3.3 V DC power output to RFPWB |
| Connected to RFID PWB | $\begin{aligned} & 2 \\ & 3 \\ & 4 \end{aligned}$ | RFID_SCL <br> RFID_SDA <br> GND | O I/O - | $0 / 3.3 \vee D C$ (pulse) <br> 0/3.3 V DC (pulse) | RFPWB EEPROM clock signal RFPWB EEPROM data signal GROUND |
| YC12 | B1 | LSUMOTB | 0 | 0/24 V DC | LSUCM: Forward/Stop (Forward) |
| Connected to LSU connect PWB | B2 | LSUMOTA | 0 | 0/24 V DC | LSUCM: Forward/Stop (Reverse) |
|  | B3 | MP(K)_REM | 0 | 0/3.3 V DC | PM: On/Off |
|  | B4 | 24V4 | 0 | 24 V DC | 24 V DC power output to PM |
|  | B5 | MP(K)_RDY | 1 | 0/3.3 V DC | PM ready signal |
|  | B6 | MP(M)_REM | 0 | 0/3.3 V DC | PM: On/Off |
|  | B7 | MP(C)_REM | 0 | 0/3.3 V DC | PM: On/Off |
|  | B8 | MP(C)_RDY | 1 | 0/3.3 V DC | PM ready signal |
|  | B9 | $\mathrm{VCONT}(\mathrm{K})$ | 0 | Analog | APCPWB laser power standard voltage |
|  | B10 | MP(Y)_RDY | 1 | 0/3.3 V DC | PM ready signal |
|  | B11 | VCONT(M) | 0 | Analog | APCPWB laser power standard voltage |
|  | B12 | LSU_TH(Y) | 1 | Analog | LSU thermistor signal |
|  | B13 | VCONT(Y) | 0 | Analog | APCPWB laser power standard voltage |
|  | B14 | GND | - | - | GROUND |
|  | B15 | VCONT(C) | 0 | Analog | APCPWB laser power standard voltage |
|  | A1 | 3.3 VIL | 0 | 3.3 V DC | 3.3 V DC power output to BDPWB |
|  | A2 | GND | - | - | GROUND |
|  | A3 | LSU_TH(K) | 1 | Analog | LSU thermistor signal |
|  | A4 | EN(K) | 0 | 0/3.3 V DC | APCPWB laser enable signal |
|  | A5 | EN?COL) | 0 | 0/3.3 V DC | APCPWB laser enable signal |
|  | A6 | MP(Y)_CLK | 0 | 0/3.3 V DC (pulse) | PM clock signal |
|  | A7 | MP(Y)_REM | O | 0/3.3 V DC | PM: On/Off |


| Connector | Pin | Signal | 1/0 | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC12 | A8 | MP(C)_CLK | O | 0/3.3 V DC (pulse) | PM clock signal |
| Connected to LSU connect PWB | A9 | MP(M)_RDY | 1 | 0/3.3 V DC | PM ready signal |
|  | A10 | MP(M)_CLK | O | 0/3.3 V DC (pulse) | PM clock signal |
|  | A11 | MP(K)_CLK | 0 | 0/3.3 V DC (pulse) | PM clock signal |
|  | A12 | GND | - | - | GROUND |
|  | A13 | 24V4 | O | 24 V DC | 24 V DC power output to PM |
|  | A14 | GND | - | - | GROUND |
|  | A15 | 24 V 4 | 0 | 24 V DC | 24 V DC power output to PM |
| YC13 | 1 | GND | - | - | GROUND |
| Connected to high voltage | 2 | T1KCNT | O | PWM | Primary transfer bias control voltage (Black) |
| PWB sub | 3 | T1MCNT | 0 | PWM | Primary transfer bias control voltage (Magenta) |
|  | 4 | CLCNT | O | PWM | Cleaning bias control signal |
|  | 5 | HVREM | 0 | 0/3.3 V DC (pulse) | Transfer bias remote signal |
|  | 6 | T1YCNT | 0 | PWM | Primary transfer bias control voltage (Yellow) |
|  | 7 | T1CCNT | O | PWM | Primary transfer bias control voltage (Cyan) |
|  | 8 | 24VIL | 0 | 24 V DC | 24 V DC power output to HVPWB-S |
| YC14 | 1 | BRSET <br> GND | I | $0 / 3.3 \vee D C$ | BRDSW: On/Off GROUND |
| Connected to bridge detection switch |  |  |  |  |  |
| YC15 | B1 | GND | - | - | GROUND |
| Connected to high voltage PWB | B2 | GND | - | - | GROUND |
|  | B3 | SCNT | O | PWM | Separation control signal |
|  | B4 | T2CNT | 0 | PWM | Secondary transfer bias control voltage |
|  | B5 | MISENS | 1 | Analog | Chager roller AC current signal |
|  | B6 | HVREM | O | 0/3.3 V DC (pulse) | Developing bias remote signal Developing sleeve roller bias control voltage (Black) |
|  | B7 | BKSCNT | 0 | PWM |  |
|  | B8 | BMMCNT | 0 | PWM | Developing magnet roller bias control voltage (Magenta) |
|  | B9 | BKMCNT | 0 | PWM | Developing magnet roller bias control voltage (Black) |
|  | B10 | BMSCNT | O | PWM | Developing sleeve roller bias control voltage (Magenta) |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC15 | B11 | MKCNT | 0 | PWM | Chager roller control voltage (Black) |
| Connected to high voltage PWB | B12 | MMCNT | 0 | PWM | Chager roller control voltage (Magenta) |
|  | B13 | BKBACCNT | 0 | PWM | Developing AC bias control voltage (Black) |
|  | B14 | HVCLKK | 0 | 0/3.3 V DC (pulse) | Developing bias clock signal (Black) |
|  | B15 | HVCLKM | 0 | 0/3.3 V DC (pulse) | Developing bias clock signal (Magenta) |
|  | B16 | 24VIL | 0 | 24 V DC | 24 V DC power output to HVPWB |
|  | B17 | 24VIL | 0 | 24 V DC | 24 V DC power output to HVPWB |
|  | A1 | CBACCNT | 0 | PWM | Developing AC bias control voltage (Cyan) |
|  | A2 | MBACCNT | O | PWM | Developing AC bias control voltage (Magenta) |
|  | A3 | MCCNT | 0 | PWM | Chager roller control voltage (Cyan) |
|  | A4 | HVCLKC | 0 | 0/3.3 V DC (pulse) | Developing bias clock signal (Cyan) |
|  | A5 | BCSCNT | 0 | PWM | Developing sleeve roller bias control voltage (Cyan) |
|  | A6 | BYMCNT | O | PWM | Developing magnet roller bias control voltage (Yellow) |
|  | A7 | BCMCNT | O | PWM | Developing magnet roller bias control voltage (Cyan) |
|  | A8 | BYSCNT | 0 | PWM | Developing sleeve roller bias control voltage (Yellow) |
|  | A9 | MYCNT | 0 | PWM | Chager roller control voltage (Yellow) |
|  | A10 | YBACCNT | O | PWM | Developing AC bias control voltage (Yellow) |
|  | A11 | HVCLKY | 0 | 0/3.3 V DC (pluse) | Developing bias clock signal (Yellow) |
|  | A12 | NC | - | - | Not used |
|  | A13 | NC | - | - | Not used |
|  | A14 | NC | - | - | Not used |
|  | A15 | NC | - | - | Not used |
|  | A16 | NC | - | - | Not used |
|  | A17 | NC | - | - | Not used |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC17 | 1 | SCANNER B1 | 0 | 0/24 V DC | ISUM drive controll signal |
| Connected to ISU motor, home position sensor, original detection switch, original size sensor | 2 | SCANNER A2 | - | 0/24 V DC | ISUM drive controll signal |
|  | 3 | SCANNER B2 | $\bigcirc$ | $0 / 24$ V DC | ISUM drive controll signal |
|  | 4 | SCANNER A1 | - | $0 / 24$ V DC | ISUM drive controll signal |
|  | 5 | 3.3V4 | O | 3.3 V DC | 3.3 V DC power output to HPS |
|  | 6 | GND | - | - | GROUND |
|  | 7 | SCA_HP | 1 | 0/3.3 V DC | HPS: On/Off |
|  | 8 | 3.3 V 4 | O | 3.3 V DC | 3.3 V DC power output to ODSW |
|  | 9 | GND | - | - | GROUND |
|  | 10 | SCA_COVER | 1 | 0/3.3 V DC | ODSW: On/Off |
|  | 11 | GND | - | - | GROUND |
|  | 12 | SCA_SIZE | 1 | $0 / 3.3 \vee$ DC | OSS: On/Off |
|  | 13 | 5V4 | - | 5 V DC | 5 V DC power output to OSS |
| YC18 | 1 | GND |  |  | GROUND |
| Connected to document processor | 2 | GND | - | - | GROUND |
|  | 3 | 24V4 | 0 | 24 V DC | 24 V DC power output to DP |
|  | 4 | 24V4 | 0 | 24 V DC | 24 V DC power output to DP |
|  | 5 | DP_CLK | 0 | 0/3.3 V DC (pulse) | DP clock signal |
|  | 6 | DP_SO | 0 | 0/3.3 V DC (pulse) | Serial communication data signal |
|  | 7 | DP_SEL | $\bigcirc$ | 0/3.3 V DC | DP select signal |
|  | 8 | DP_SI | 1 | 0/3.3 V DC (pulse) | Serial communication data signal |
|  | 9 | DP_RDY | 1 | $0 / 3.3 \mathrm{~V}$ DC | DP ready signal |
|  | 10 | DP_TMG | 1 | $0 / 3.3$ V DC | DPTS: On/Off |
|  | 11 | DP_OPEN | 1 | $0 / 3.3 \vee$ DC | DPOCS: On/Off |
| YC19 | 1 | GND | - |  | GROUND |
| Connected to IH PWB | 2 | RELAY | 0 | 3.3 V DC | Relay remote |
|  | 3 | 24 V 4 | 0 | 24 V DC | 24 V DC power output to IHPWB |
| YC20 | 1 | $\begin{aligned} & \text { EJE_SOL_RE } \\ & \text { TURN } \end{aligned}$ | 0 | 0/24 V DC | FSSOL: On/Off |
| Connected to shift solenoid, eject motor, paper full sensor, job paper full sensor | 2 | 24V4 | 0 | 24 V DC | 24 V DC power output to FSSOL |
|  | 3 | EJECT_/B | 0 | 0/24 V DC (pluse) | EM drive control signal |
|  | 4 | EJECT_/A | - | 0/24 V DC (pluse) | EM drive control signal |
|  | 5 | EJECT_B | 0 | 0/24 V DC (pluse) | EM drive control signal |
|  | 6 | EJECT_A | $\bigcirc$ | 0/24 V DC (pluse) | EM drive control signal |
|  | 7 | 3.3V4 | $\bigcirc$ | 3.3 V DC | 3.3 V DC power output to PFS |
|  | 8 | GND | - | - | GROUND |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC2O <br> Connected to shift solenoid, eject motor, paper full sensor, job paper full sensor | $\begin{aligned} & 10 \\ & 11 \\ & 12 \end{aligned}$ | $\begin{aligned} & \text { EJE_FULL_U } \\ & \text { P } \\ & 3.3 V 4 \\ & \text { GND } \\ & \text { EJE_FULL_D } \\ & \text { WN } \end{aligned}$ | 0 | $0 / 3.3 \vee$ DC <br> 3.3 V DC <br> $0 / 3.3 \vee D C$ | PFS: On/Off <br> 3.3 V DC power output to JEPS GROUND JEPS: On/Off |
| YC21 <br> Connected to IH coil fan motor, developer fan motor, container fan motor | 2 3 <br> 4 <br> 5 <br> 6 <br> 7 | $\begin{aligned} & \text { IH_FAN2_RE } \\ & \text { M } \\ & \text { GND } \\ & \text { IH_FAN2_AL } \\ & \text { M } \\ & \text { DLP_FAN_RE } \\ & \text { M } \\ & \text { GND } \\ & \text { CON_FAN_R } \\ & \text { EM } \\ & \text { GND } \end{aligned}$ | 0 <br> 1 <br> 0 <br> 0 | $0 / 24 \mathrm{~V}$ DC <br> $0 / 3.3 \vee$ DC <br> $0 / 24 \mathrm{~V}$ DC <br> $0 / 24$ V DC | IHCFM: On/Off <br> GROUND <br> IHCFM alarm signal <br> DEVFM: On/Off <br> GROUND <br> TCFM: On/Off <br> GROUND |
| YC22 | 1 | FUSREMA | 0 | 0/24 V DC | PRM: On/Off |
| Connected to thermistor1, thermistor2, eject sensor, fuser press release motor | $\begin{gathered} 2 \\ 3 \\ 4 \\ 5 \\ 6 \\ 7 \\ 8 \\ 9 \\ 9 \\ 10 \\ 11 \\ 12 \\ 13 \\ 14 \\ 15 \\ 16 \\ 17 \end{gathered}$ | FUSREMB <br> 3.3V4 <br> GND <br> FUSER_JAM <br> 3.3V4 <br> GND <br> FUSER_PRE <br> SUBSDA <br> SUBSCL <br> PR_TH <br> HR_NCTH1 <br> HR_NCTH2 <br> 3.3V4 <br> EG_TH <br> GND <br> ROTATION | 0 O - <br> I -- <br> I/O 0 <br> I <br> I <br> I <br> O <br> 1 <br> । | 24 V DC <br> 3.3 V DC <br> $0 / 3.3 \vee D C$ <br> - <br> - <br> - <br> 3.3 V DC <br> 3.3 V DC <br> Analog <br> Analog <br> Analog <br> 3.3 V DC <br> Analog <br> 3.3 V DC | 3.3 V DC power output to PRM <br> 3.3 V DC power output to ES <br> GROUND <br> ES: On/Off <br> Not used <br> Not used <br> Not used <br> Data <br> Clock <br> FTH detection voltage (Press roller) <br> FTH detection voltage (Center) <br> FTH detection voltage (Center) <br> 3.3 V DC power output to FTH <br> FTH detection voltage (Edge) <br> GROUND <br> Rotation detection |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC24 <br> Connected to IH fan motor | 2 | $\begin{aligned} & \hline \text { IH_FAN1_RE } \\ & \mathrm{M} \\ & \text { GND } \\ & \text { IH_FAN1_AL } \\ & \mathrm{M} \end{aligned}$ | $0$ | $0 / 24 \mathrm{~V} \text { DC }$ $0 / 3.3 \mathrm{~V} \text { DC }$ | IHFM: On/Off <br> GROUND <br> IHFM alarm signal |
| YC25 <br> Connected to right cover switch, front cover switch | $\begin{aligned} & 3 \\ & 4 \\ & 5 \end{aligned}$ | $\begin{array}{\|l} \hline 24 \mathrm{VIL} 2 \\ 24 \mathrm{VIL} 1 \\ 24 \mathrm{VIL} 1 \\ 24 \mathrm{~V} 4 \\ 3.3 \mathrm{~V} 0 \end{array}$ | $\begin{aligned} & 1 \\ & 0 \\ & 0 \\ & 1 \\ & 0 \end{aligned}$ | $\begin{aligned} & 24 \mathrm{~V} \text { DC } \\ & 24 \mathrm{~V} D C \\ & 24 \mathrm{~V} D C \\ & 24 \mathrm{~V} D C \\ & 3.3 \mathrm{~V} C \end{aligned}$ | 24 V DC power input from RCSW <br> 24 V DC power output to RCSW <br> 24 V DC power output to FCSW <br> 24 V DC power input from FCSW <br> 3.3 V DC power output to FCSW |
| YC26 | 1 | BDY | 0 | 0/3.3 V DC (pulse) | Horizontal synchronizing signal (Y |
| Connected to main PWB | 2 3 <br> 4 <br> 5 <br> 6 <br> 7 <br> 8 <br> 9 <br> 10 <br> 11 <br> 12 <br> 13 <br> 14 <br> 15 <br> 16 <br> 17 <br> 18 <br> 19 <br> 20 <br> 21 <br> 22 <br> 23 <br> 24 <br> 25 <br> 26 | BDC <br> BDM <br> BDBK <br> NC <br> EME_IRN <br> EME_DIR <br> EME_BSY <br> EME_SO <br> EME_SI <br> EME_CLK <br> PAGEST <br> OVSYNCMON <br> PVSYNC <br> AQUA_RDY <br> AQUA_SEL <br> AQUA_SO <br> AQUA_SI <br> AQUA_CLK <br> HYP_INT <br> HYP_SDA <br> HYP_SCL <br> GND <br> GND <br> GND <br> GND | $\begin{aligned} & 0 \\ & 0 \\ & 0 \\ & - \\ & 0 \\ & 0 \\ & 0 \\ & 1 \\ & 0 \\ & 1 \\ & 0 \\ & 1 \\ & 0 \\ & 1 \\ & 0 \\ & 1 \\ & 0 \\ & 0 \\ & 1 \\ & 0 \\ & 0 \end{aligned}$ | $0 / 3.3 \vee D C$ (pulse) $0 / 3.3 \vee D C$ (pulse) $0 / 3.3 \vee D C$ (pulse) - $0 / 3.3 \vee D C$ $0 / 3.3 \vee D C$ $0 / 3.3 \vee D C$ $0 / 3.3 \vee D C$ (pulse) $0 / 3.3 \vee D C$ (pulse) $0 / 3.3 \vee D C$ (pulse) $0 / 3.3 \vee D C$ $0 / 3.3 \vee D C$ $0 / 3.3 \vee D C$ (pulse) $0 / 3.3 \vee D C$ $0 / 3.3 \vee D C$ $0 / 3.3 \vee D C$ (pulse) $0 / 3.3 \vee D C$ (pulse) $0 / 3.3 \vee D C$ (pulse) $0 / 3.3 \vee D C$ $0 / 3.3 \vee D C$ (pulse) $0 / 3.3 \vee D C$ (pulse) - - - | Horizontal synchronizing signal (Cyan) <br> Horizontal synchronizing signal <br> (Magenta) <br> Horizontal synchronizing signal (Black) <br> Not used <br> Interruption signal <br> Communication direction change signal <br> Busy signal <br> Serial communication data signal input <br> Serial communication data signal output <br> Clock signal <br> Sub-scanning standard signal <br> Sub-scanning monitor signal <br> Vertical synchronizing signal <br> Ready signal <br> Select signal <br> Serial communication data signal input <br> Serial communication data signal output <br> Clock signal <br> Interruption signal <br> Data signal <br> Clock signal <br> GROUND <br> GROUND <br> GROUND <br> GROUND |



## 2-3-3 Power source PWB



Figure 2-3-3 Main PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| TB <br> Connected to AC inlet, main switch | $\begin{aligned} & \hline \text { TB1 } \\ & \text { TB2 } \\ & \text { TB3 } \\ & \text { TB4 } \end{aligned}$ | LIVE NEUTRAL LIVE(SW) LIVE(SW) | $\begin{aligned} & \mathrm{I} \\ & 1 \\ & 0 \\ & 1 \end{aligned}$ | $\begin{aligned} & 100 \mathrm{~V} \text { AC } \\ & 100 \mathrm{~V} \mathrm{AC} \\ & 100 \mathrm{~V} \mathrm{AC} \\ & 100 \mathrm{~V} \mathrm{AC} \end{aligned}$ | AC power input <br> AC power input <br> AC power output to MSW <br> AC power input from MSW |
| > YC2 <br> Connected to cassette heater switch | $\begin{aligned} & 1 \\ & 2 \\ & 3 \end{aligned}$ | CH_SW IN <br> NC CH_SW OUT | $0$ I | $\begin{aligned} & 100 \text { V AC } \\ & - \\ & 100 \text { V AC } \end{aligned}$ | AC power output to CHSW <br> Not used <br> AC power input from CHSW |
| YC3 <br> Connected to paper feeder, cassette heater | $\begin{aligned} & 1 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \end{aligned}$ | LIVE <br> LIVE <br> NC <br> NC <br> NEUTRAL NEUTRAL | $\begin{aligned} & \mathrm{O} \\ & \mathrm{O} \\ & - \\ & - \\ & 0 \\ & 0 \end{aligned}$ | $\begin{aligned} & 100 \mathrm{~V} \mathrm{AC} \\ & 100 \mathrm{~V} \mathrm{AC} \\ & - \\ & - \\ & 100 \mathrm{~V} \mathrm{AC} \\ & 100 \mathrm{~V} \mathrm{AC} \end{aligned}$ | AC power output to PFCH AC power output to CH <br> Not used <br> Not used <br> AC power output to PFCH <br> AC power output to CH |
| YC4 <br> Connected to IH PWB | $\begin{aligned} & 1 \\ & 2 \end{aligned}$ | LIVE NEUTRAL | $\begin{aligned} & \mathrm{O} \\ & \mathrm{O} \end{aligned}$ | $\begin{aligned} & 100 \text { V AC } \\ & 100 \text { V AC } \end{aligned}$ | AC power output to IHPWB AC power output to IHPWB |
| YC5 <br> Connected to power source PWB sub | $\begin{aligned} & 1 \\ & 2 \\ & 3 \end{aligned}$ | LIVE <br> NC <br> NEUTRAL | $\begin{aligned} & 0 \\ & - \\ & 0 \end{aligned}$ | $\begin{aligned} & 100 \text { V AC } \\ & - \\ & 100 \text { V AC } \end{aligned}$ | AC power output to PSPWB-S <br> Not used <br> AC power output to PSPWB-S |
| YC6 | 1 | LIVE | 0 | 100 V AC | Option AC power output |
| Connected to AC outlet | $\begin{aligned} & 2 \\ & 3 \\ & 4 \end{aligned}$ | NC <br> NC <br> NEUTRAL | 0 | $100 \text { V AC }$ | Not used <br> Not used <br> Option AC power output |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC7 | 1 | +5V2 | 0 | 5 V DC | 5 V DC power output to MPWB |
| Connected to main PWB | 2 | +5V2 | 0 | 5 V DC | 5 V DC power output to MPWB |
|  | 3 | $+5 \mathrm{~V} 2$ | 0 | 5 V DC | 5 V DC power output to MPWB |
|  | 4 | +5V2 | 0 | 5 V DC | 5 V DC power output to MPWB |
|  | 5 | +5V2 | 0 | 5 V DC | 5 V DC power output to MPWB |
|  | 6 | +5V2 | 0 | 5 V DC | 5 V DC power output to MPWB |
|  | 7 | +5V2 | 0 | 5 V DC | 5 V DC power output to MPWB |
|  | 8 | GND | - | - | GROUND |
|  | 9 | GND | - | - | GROUND |
|  | 10 | GND | - | - | GROUND |
|  | 11 | GND | - | - | GROUND |
|  | 12 | GND | - | - | GROUND |
|  | 13 | GND | - | - | GROUND |
|  | 14 | GND | - |  | GROUND |
|  | 15 | SLEEP1 | 1 | 0/3.3 V DC | Sleep 1 control signal: On/Off |
| YC8 | 1 | +24V2 | O | 24 V DC | 24 V DC power output to ECPWB |
| Connected to engine PWB, engine connect PWB | 2 | +24V2 | 0 | 24 V DC | 24 V DC power output to ECPWB |
|  | 3 | GND | - | - | GROUND |
|  | 4 | GND | - | - | GROUND |
|  | 5 | GND | - | - | GROUND |
|  | 6 | GND | - | - | GROUND |
|  | 7 | GND | - | - | GROUND |
|  | 8 | +24V2 | 0 | 24 V DC | 24 V DC power output to EPWB |
|  | 9 | +24V2 | 0 | 24 V DC | 24 V DC power output to EPWB |
|  | 10 | +24V2 | O | 24 V DC | 24 V DC power output to EPWB |
| YC9 | 1 | NC | - |  | Not used |
| Connected to engine connect PWB | 2 | SLEEP2 | 1 | 0/3.3 V DC | Sleep 2 control signal: On/Off |

2-3-4 IH PWB


Figure 2-3-4 IH PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC1 <br> Connected to power source PWB | $2$ | IH_NEUTRAL <br> IH_LIVE |  | $\begin{aligned} & 220 \text { V AC } \\ & 220 \text { V AC } \end{aligned}$ | AC power input <br> AC power input |
| YC3 <br> Connected to <br> IH control <br> PWB |  | TH2 <br> TH1 <br> AC_CURREN <br> T <br> AC_VOLTAGE <br> OUT_CURRE <br> NT <br> IH_REM <br> ROTATION <br> RXD <br> TXD <br> S1 <br> IGBT1 <br> IGBT2 <br> S2 <br> ERROR <br> 5 V <br> GND |  | Analog <br> Analog <br> Analog <br> Analog <br> Analog <br> 0/5 V DC <br> 0/5 V DC <br> $0 / 5 \mathrm{~V}$ DC (pulse) <br> 0/5 V DC (pulse) <br> 0/5 V DC <br> 0/5 V DC <br> 0/5 V DC <br> $0 / 5$ V DC <br> 0/5 V DC <br> 5 V DC | Low side IGBT case temperature <br> High side IGBT case temperature <br> AC input current <br> AC input voltage <br> Output current <br> IH: On/off <br> TCBM control signal <br> Serial communication data signal input <br> Serial communication data signal output <br> For soft distinction <br> gate output <br> gate output <br> For soft distinction <br> Error signal <br> 5 V DC power output to IHCPWB <br> Ground |
| YC4 <br> Connected to <br> engine PWB | $\begin{aligned} & 1 \\ & 2 \\ & 3 \\ & 4 \\ & 5 \\ & 6 \end{aligned}$ | SGND <br> 3.3V4 <br> IH_REM <br> ROTATION <br> RXD <br> TXD | I <br> I <br> I <br> I <br> 0 | $\begin{aligned} & 3.3 \vee D C \\ & 0 / 3.3 \vee D C \\ & 0 / 3.3 \vee D C \\ & 0 / 3.3 \vee D C \text { (pulse) } \\ & 0 / 3.3 \vee D C \text { (pulse) } \end{aligned}$ | Ground <br> 3.3 V DC power input from EPWB <br> IH: On/off <br> TCBM control signal <br> Serial communication data signal input <br> Serial communication data signal output |
| YC6 <br> Connected to thermostat | $2$ | $\begin{aligned} & +15 \mathrm{~V}-1 \\ & +15 \mathrm{~V}-2 \end{aligned}$ | $0$ | $\begin{aligned} & 15 \mathrm{~V} \text { DC } \\ & 15 \mathrm{~V} D C \end{aligned}$ | Control power supply Gate drive power supply |
| YC8 <br> Connected to engine PWB | $\begin{aligned} & 1 \\ & 2 \\ & 3 \end{aligned}$ | 24VIL <br> RELAY <br> PGND | I | $\begin{array}{\|l\|} \hline 24 \mathrm{~V} \text { DC } \\ 0 / 3.3 \mathrm{~V} D \mathrm{C} \end{array}$ | 24 V DC power input from EPWB RSW: On/Off <br> Ground |


| Connector | Pin | Signal | I/O | Voltage |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC9 | 1 | IH_OUT1 | O | 390 V DC | Description |
| Connected to <br> IH coil <br> YClo <br> IH coil <br> Connected to |  |  |  |  |  |

CAUTION: Connectors YC1, YC3, YC6, YC9 and YC10 are not grounded, therefore, use caution not to damage the connectors during measurement of voltages.

## 2-3-5 Operation panel PWB main



Figure 2-3-5 Operation panel PWB main silk-screen diagram


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC4 | 1 | GND | - |  | Ground |
| Connected to LCD relay PWB | 2 | GND | - | - | Ground |
|  | 3 | CK | O | 0/3.3 V DC(pulse) | Clock signal |
|  | 4 | GND | - | - | Ground |
|  | 5 | GND | - | - | Ground |
|  | 6 | SC | 0 | 0/3.3 V DC | LCD Control signal |
|  | 7 | R0 | 0 | 0/3.3 V DC | LCD Control signal |
|  | 8 | R1 | 0 | 0/3.3 V DC | LCD Control signal |
|  | 9 | R2 | $\bigcirc$ | 0/3.3 V DC | LCD Control signal |
|  | 10 | GND | - | - | Ground |
|  | 11 | R3 | 0 | 0/3.3 V DC | LCD Control signal |
|  | 12 | R4 | 0 | 0/3.3 V DC | LCD Control signal |
|  | 13 | R5 | $\bigcirc$ | 0/3.3 V DC | LCD Control signal |
|  | 14 | GND | - | - | Ground |
|  | 15 | G1 | 0 | 0/3.3 V DC | LCD Control signal |
|  | 16 | G1 | 0 | 0/3.3 V DC | LCD Control signal |
|  | 17 | G2 | $\bigcirc$ | 0/3.3 V DC | LCD Control signal |
|  | 18 | GND | - |  | Ground |
|  | 19 | G3 | 0 | 0/3.3 V DC | LCD Control signal |
|  | 20 | G4 | 0 | 0/3.3 V DC | LCD Control signal |
|  | 21 | G5 | 0 | 0/3.3 V DC | LCD Control signal |
|  | 22 | GND | - |  | Ground |
|  | 23 | B0 | 0 | 0/3.3 V DC | LCD Control signal |
|  | 24 | B1 | 0 | 0/3.3 V DC | LCD Control signal |
|  | 25 | B2 | $\bigcirc$ | 0/3.3 V DC | LCD Control signal |
|  | 26 | GND | - | - | Ground |
|  | 27 | B3 | 0 | 0/3.3 V DC | LCD Control signal |
|  | 28 | B4 | 0 | 0/3.3 V DC | LCD Control signal |
|  | 29 | B5 | $\bigcirc$ | 0/3.3 V DC | LCD Control signal |
|  | 30 | GND | - |  | Ground |
|  | 31 | H_SYNC | O | 0/3.3 V DC(pulse) | Horizontal synchronizing signal |
|  | 32 | GND | - | - | Ground |
|  | 33 | V_SYNC | O | 0/3.3 V DC(pulse) | Vertical synchronizing signal |
|  | 34 | GND | - | - | Ground |
|  | 35 | ENB | 0 | 0/3.3 V DC | LCD enable signal |
|  | 36 | CM | 0 | 0/3.3 V DC | LCD mode switch signal |
|  | 37 | 3.3 V | $\bigcirc$ | 3.3 V DC | 3.3 V DC power output to LCDRPWB |



| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC10 | 1 | S_LED | O | 0/3.3 V DC | Memory LED control signal |
| Connected to operation panel PWB right | 2 | LED4 | O | 0/3.3 V DC(pulse) | Operation panel LED display drive signal 4 |
|  | 3 | LED2 | 0 | 0/3.3 V DC(pulse) | Operation panel LED display drive signal 2 |
|  | 4 | KEY5 | 1 | 0/3.3 V DC(pulse) | Operation panel key scan return signal 5 |
|  | 5 | SCAN3 | 0 | 0/3.3 V DC(pulse) | Scan signal 3 |
|  | 6 | SCAN2 | 0 | 0/3.3 V DC(pulse) | Scan signal 2 |
|  | 7 | SCAN1 | 0 | 0/3.3 V DC(pulse) | Scan signal 1 |
|  | 8 | KEY7 | 1 | 0/3.3 V DC(pulse) | Operation panel key scan return signal 7 |
|  | 9 | LED3 | O | 0/3.3 V DC(pulse) | Operation panel LED display drive signal 3 |
|  | 10 | KEY6 | 1 | 0/3.3 V DC(pulse) | Operation panel key scan return signal 6 |
|  | 11 | SCANO | 0 | 0/3.3 V DC(pulse) | Scan signal 0 |
|  | 12 | GND | - | - | Ground |
| YC15 | 1 | GND | - | - | Ground |
| Connected to LCD relay PWB | 2 | SCK | O | 0/3.3 V DC(pulse) | Clock signal |
|  | 3 | SDI | 0 | 0/3.3 V DC(pulse) | Serial communication data signal |
|  | 4 | SPC_CS1N | 0 | 0/3.3 V DC | LCD control signal |
|  | 5 | SHUT | 0 | 0/3.3 V DC | LCD control signal |
|  | 6 | LCD_RESB | 0 | 0/3.3 V DC | LCD control signal |
|  | 7 | $\mathrm{Y} 1(\mathrm{~T})$ | 1 | Analog | Touch panel Y+Positional signal |
|  | 8 | X2(L) | 1 | Analog | Touch panel $\mathrm{X}+$ Positional signal |
|  | 9 | Y2(B) | 1 | Analog | Touch panel Y-Positional signal |
|  | 10 | X1(R) | 1 | Analog | Touch panel X-Positional signal |
|  | 11 | LED_A(+) | O | 0/3.3 V DC | LED control signal |
|  | 12 | LED_C(-) | 1 | 0/3.3 V DC | LED control signal |

## 2-3-6 DP main PWB



Figure 2-3-6 DP main PWB silk-screen diagram

| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC1 | 1 | FG |  |  | Ground |
| Connected to engine PWB | 2 | ENG_TMG | O | 0/3.3 V DC | DPTS: On/Off |
|  | 3 | ENG_RDY | $\bigcirc$ | $0 / 3.3 \vee$ DC | Ready signal |
|  | 4 | ENG_SEL | 1 | $0 / 3.3 \vee$ DC | Select signal |
|  | 5 | ENG_CLK | 1 | 0/3.3 V DC(pulse) | Clock signal |
|  | 6 | ENG_SI | 1 | 0/3.3 V DC(pulse) | Serial communication data signal |
|  | 7 | ENG_SO | $\bigcirc$ | 0/3.3 V DC(pulse) | Serial communication data signal |
|  | 8 | ENG_OPEN | $\bigcirc$ | 0/3.3 V DC | DPOCS: On/Off |
|  | 9 | NC | - | - | Not used |
|  | 10 | GND | - |  | Ground |
|  | 11 | GND | - | - | Ground |
|  | 12 | GND | - | - | Ground |
|  | 13 | NC | - |  | Not used |
|  | 14 | +24V | 0 | 24 V DC | 24 V DC power input from EPWB |
|  | 15 | +24V | 0 | 24 V DC | 24 V DC power input from EPWB |
|  | 16 | +24V | 0 | 24 V DC | 24 V DC power input from EPWB |
| YC2 | 1 | ANODE <br> GND <br> LS_SW | $0$ | $\begin{aligned} & 3.3 \vee D C \\ & - \\ & 0 / 3.3 \vee D C \end{aligned}$ | 3.3 V DC power output to DPOLS <br> Ground <br> DPOLS: On/Off |
| Connected to | 2 |  |  |  |  |
| DP original size length sensor | 3 |  |  |  |  |
| YC3 | 1 | ANODE | O | 3.3 V DC | 3.3 V DC power output to DPOS |
| Connected to DP original | $2$ | GND SET SW |  | - 03.3 V D | Ground |
| sensor |  | SET_SW | 1 | 0/3.3 V DC | DPOS: On/Off |
| YC4 | 1 | WID1 | 1 | 0/3.3 V DC | DPOWS: On/Off |
| Connected to | 2 | GND | - |  | Ground |
| DP original | 3 | WID2 | 1 | $0 / 3.3 \vee$ DC | DPOWS: On/Off |
| sensor | 4 | WID3 | 1 | 0/3.3 V DC | DPOWS: On/Off |


| Connector | Pin | Signal | I/O | Voltage | Description |
| :---: | :---: | :---: | :---: | :---: | :---: |
| YC5 | 1 | ANODE | O | 3.3 V DC | 3.3 V DC power output to DPPFS |
| Connected to <br> DP paper feed sensor,DP registration sensor,DP open/close sensor,DP switchback sensor and DP timing sensor | 2 | GND | - | - | Ground |
|  | 3 | FEED SW | 1 | 0/3.3 V DC | DPPFS: On/Off |
|  | 4 | ANODE | 0 | 3.3 V DC | 3.3 V DC power output to DPRS |
|  | 5 | GND | - | - | Ground |
|  | 6 | REGIST_SW | 1 | 0/3.3 V DC | DPRS: On/Off |
|  | 7 | ANODE | O | 3.3 V DC | 3.3 V DC power output to DPOCS |
|  | 8 | GND | - | - | Ground |
|  | 9 | DP_OPENSW | I | 0/3.3 V DC | DPOCS: On/Off |
|  | 10 | ANODE | 0 | 3.3 V DC | 3.3 V DC power output to DPSBS |
|  | 11 | GND | - | - | Ground |
|  | 12 | HP_SW | 1 | 0/3.3 V DC | DPSBS: On/Off |
|  | 13 | ANODE | 0 | 3.3 V DC | 3.3 V DC power output to DPTS |
|  | 14 | GND | - |  | Ground |
|  | 15 | TMG_SW | 1 | 0/3.3 V DC | DPTS: On/Off |
| YC6 | 1 | NC | - | - | Not used |
| Connected to DP LED PWB | 2 | GND | - | - | Ground |
|  | 3 | LED_REM | 0 | 0/3.3 V DC | LED control signal |
| YC7 | 1 | +24V | O | 24 V DC | 24 V DC power output to DPILSW |
| Connected to DP interlock switch | 2 | GND | - |  | Ground |
|  | 3 | +R24V | 1 | 24 V DC | 24 V DC power input from DPILSW |
| YC8 | 1 | FEED_CL | 0 | 0/24 V DC | DPPFCL: On/Off |
| Connected to DP paper feed clutch and DP registration clutch | 2 | +R24V | 0 | 24 V DC | 24 V DC power output to DPPFCL |
|  | 3 | REGIST_CL | 0 | 0/24 V DC | DPRCL: On/Off |
|  | 4 | +R24V | 0 | 24 V DC | 24 V DC power output to DPRCL |
| YC9 | 1 | CNVY_-BN | 0 | 0/24 V DC(pulse) | DPPFM drive control signal |
| Connected to DP paper feed motor and DP switchback motor | 2 | CNVY_-AN | 0 | 0/24 V DC(pulse) | DPPFM drive control signal |
|  | 3 | CNVY_+A | 0 | 0/24 V DC(pulse) | DPPFM drive control signal |
|  | 4 | CNVY_+B | 0 | 0/24 V DC(pulse) | DPPFM drive control signal |
|  | 5 | JNC_-BN | 0 | 0/24 V DC(pulse) | DPSBM drive control signal |
|  | 6 | JNC_-AN | 0 | 0/24 V DC(pulse) | DPSBM drive control signal |
|  | 7 | JNC_+A | 0 | 0/24 V DC(pulse) | DPSBM drive control signal |
|  | 8 | JNC_+B | 0 | 0/24 V DC(pulse) | DPSBM drive control signal |

## 2-4-1 Appendixes

## (1) Maintenance kits

| Maintenance part name |  | Parts No. | Alternative part No. |
| :---: | :---: | :---: | :---: |
| Name used in service | Name used in parts list |  |  |
| MK-895A/MAINTENANCE KIT <br> (200,000 sheets) <br> Transfer roller unit <br> Drum unit <br> Developer unit K <br> Intermediate transfer unit <br> Fuser unit <br> Primary feed unit <br> MP separation pad <br> MP paper feed roller | MK-895A/MAINTENANCE KIT <br> HOLDER TRANSFER ASSY <br> DRUM UNIT MK <br> DLP UNIT BK MK <br> IMAGE UNIT MK <br> FUSER UNIT MK <br> PRIMARY FEED ASS'Y <br> PAD SEPARATION ASSY SP <br> ROLLER MPF ASSY SP | 1702K00UN1 | 072K00U1 |
| MK-895B/MAINTENANCE KIT <br> (200,000 sheets) <br> Drum unit <br> Developer unit C <br> Developer unit M <br> Developer unit $Y$ | MK-895B/MAINTENANCE KIT <br> DRUM UNIT <br> DLP UNIT C <br> DLP UNIT M <br> DLP UNIT Y | 1702K00UN0 | 072K00U0 |
| MK-470/MAINTENANCE KIT <br> (150,000 sheets) <br> DP paper feed roller <br> DP separation pullay cover <br> DP separation pullay | MK-470/MAINTENANCE KIT <br> PAPER FEED ASSY SP <br> GUIDE RETARD ASSY SP <br> HOLDER RETARD ASSY SP | 1703M80UN0 - | 073M80UN |

## (2) Repetitive defects gauge

First occurrence of defect
 65.7 mm/2 9/16" Transfer roller
94.2 mm/3 11/16" Drum/Press roller
125.7 mm/4 15/16" Heat roller

## (3) Firmware environment commands

The printer maintains a number of printing parameters in its memory. These parameters may be changed permanently with the FRPO (Firmware RePrOgram) commands.
This section provides information on how to use the FRPO command and its parameters using examples.

## Using FRPO commands for reprogramming the firmware

The current settings of the FRPO parameters are listed as the optional values on the service status page.

Note: Before changing any FRPO parameters, print out a service status page, so you will know the parameter values before the changes are made. To return FRPO parameters to their factory default values, send the FRPO INIT (FRPO-INITialize) command.(!R! FRPO INIT; EXIT;)

The FRPO command is sent to the printer in the following sequence:
!R! FRPO parameter, value; EXIT;
Example: Changing emulation mode to PC-PR201/65A
!R! FRPO P1, 11; EXIT;

## FRPO parameters

| Item | FRPO | Setting values | Factory setting |
| :---: | :---: | :---: | :---: |
| Default pattern resolution | B8 | $\begin{aligned} & \text { 0: } 300 \mathrm{dpi} \\ & 1: 600 \mathrm{dpi} \end{aligned}$ | 0 |
| Copy count | C0 | Number of copies to print:1-999 | 1 |
| Page orientation | C1 | 0: Portrait <br> 1: Landscape | 0 |
| Default font No. * | $\begin{aligned} & \text { C2 } \\ & \text { C3 } \\ & \text { C5 } \end{aligned}$ | Middle two digits of power-up font Last two digits of power-up font First two digits of power-up font | $\begin{aligned} & 0 \\ & 0 \\ & 0 \end{aligned}$ |
| PCL font switch | C8 | $0: \mathrm{HP}$ compatibility mode (Characters higher than 127 are not printed.) <br> 32:Conventional mode (Characters higher than 127 are printed. Supported symbol sets: ISO60 Norway [00D], ISO-15 Italian [00I], ISO-11 Sweden [00S], ISO-6 ASCII [00U], ISO-4 U.K. [01E], ISO-69 France [01F], ISO-21 Germany [01G], ISO-17 Spain [02S], Symbol [19M]a) | 0 |
| Total host buffer size | H8 | 0 to 99 in units of the size defined by FRPO S5 | 5 |
| Form feed time-out value | H9 | Value in units of 5 seconds (0 to 99). | 6 |
| Duplex binding | N4 | 0: Off <br> 1: Long edge <br> 2: Short edge | 0 |
| Sleep timer time-out time | N5 | 1 to 240 minutes [0: Off] | 15 |
| Ecoprint level | N6 | $\begin{aligned} & \text { 0: Off } \\ & \text { 2: On } \end{aligned}$ | 0 |


| Item | FRPO | Setting values | Factory setting |
| :---: | :---: | :---: | :---: |
| Default emulation mode | P1 | $\begin{aligned} & \text { 6: PCL } 6 \\ & \text { 9: KPDL } \end{aligned}$ | 9(U.S.A) <br> or 6(Euro and other) |
| Carriage-return action * | P2 | 0: Ignores 0x0d <br> 1: Carriage-return <br> 2: Carriage-return+linefeed | 1 |
| Linefeed action * | P3 | 0 : Ignores 0x0d <br> 1: Linefeed <br> 2: Linefeed+carriage-return | 1 |
| Automatic emulation sensing (For KPDL3) | P4 | 0 : AES disabled <br> 1: AES enabled | 1(U.S.A) <br> or 0(Euro and other) |
| Automatic emulation switching trigger <br> (For KPDL3) | P7 | 0: Page eject commands <br> 1: None <br> 2: Page eject and prescribe EXIT <br> 3: Prescribe EXIT <br> 4: Formfeed (^L) <br> 6: Page eject, prescribe EXIT and formfeed <br> 10: Page eject commands; if AES fails, resolves to KPDL | 11(U.S.A) <br> or 10(Euro and other) |
| Command recognition character | P9 | ASCII code of 33 to 126 | 82 (R) |
| Default stacker | R0 | $\begin{aligned} & 1 \text { (inner tray) } \\ & 3 \\ & 5 \end{aligned}$ | 1 |


| Item | FRPO | Setting values | Factory setting |
| :---: | :---: | :---: | :---: |
| Default paper size | R2 | 0: Size of the default paper cassette (See R4.) <br> 1: Monarch (3-7/8 $\times 7-1 / 2$ inches) <br> 2: Business (4-1/8 $\times 9-1 / 2$ inches) <br> 3: International DL ( $11 \times 22 \mathrm{~cm}$ ) <br> 4: International C5 ( $16.2 \times 22.9 \mathrm{~cm}$ ) <br> 5: Executive ( $7-1 / 4 \times 10-1 / 2$ inches) <br> 6: US Letter ( $8-1 / 2 \times 11$ inches) <br> 7: US Legal ( $8-1 / 2 \times 14$ inches) <br> 8: A4 ( $21.0 \times 29.7 \mathrm{~cm}$ ) <br> 9: JIS B5 ( $18.2 \times 25.7 \mathrm{~cm}$ ) <br> 10: A3 ( $29.7^{\prime} 42 \mathrm{~cm}$ ) <br> 11: B4 ( $25.7^{\prime} 36.4 \mathrm{~cm}$ ) <br> 12: US Ledger (11 ' 17 inches) <br> 13: ISO A5 <br> 14: A6 (10.5 $\times 14.8 \mathrm{~cm}$ ) <br> 15: JIS B6 (12.8 $\times 18.2 \mathrm{~cm})$ <br> 16: Commercial \#9 (3-7/8 $\times 8-7 / 8$ inches) <br> 17: Commercial \#6 (3-5/8 $\times 6-1 / 2$ inches) <br> 18: ISO B5 ( $17.6 \times 25 \mathrm{~cm}$ ) <br> 19: Custom (11.7 $\times 17.7$ inches) <br> 30: C4 (22.9 ' 32.4 cm ) <br> 31: Hagaki $(10 \times 14.8 \mathrm{~cm})$ <br> 32: Ofuku-hagaki $(14.8 \times 20 \mathrm{~cm})$ <br> 33: Officio II <br> 39: 8K <br> 40: 16K <br> 42: $8.5 \times 13.5$ inches <br> 50: Statement <br> 51: Folio <br> 52: Youkei 2 <br> 53: Youkei 4 | 0 |
| Default cassette | R4 | 0: MP tray <br> 1: Cassette 1 <br> 2: Cassette 2 <br> 3: Cassette 3 | 1 |
| MP tray paper size | R7 | Same as the R2 values except: 0 | $\begin{gathered} \text { 6(U.S.A) } \\ \text { or } \\ \text { 8(Euro and } \\ \text { other) } \end{gathered}$ |
| A4/letter equation | S4 | $\begin{aligned} & \text { 0: Off } \\ & \text { 1: On } \end{aligned}$ | 1 |
| Host buffer size | S5 | $\begin{aligned} & \text { 0: } 10 \mathrm{kB}(x \mathrm{H} 8) \\ & \text { 1: } 100 \mathrm{kB}(\mathrm{x} \mathrm{H8}) \\ & \text { 2: } 1024 \mathrm{kB}(\mathrm{x} \mathrm{H8}) \end{aligned}$ | 1 |
| RAM disk size | S6 | 1 to 1024 MB | 400 |
| RAM disk mode | S7 | $\begin{aligned} & \text { 0: Off } \\ & \text { 1: On } \end{aligned}$ | 0 |


| Item | FRPO | Setting values | Factory setting |
| :---: | :---: | :---: | :---: |
| Wide A4 | T6 | $\begin{aligned} & \text { 0: Off } \\ & \text { 1: On } \end{aligned}$ | 0 |
| Line spacing * | U0 | Lines per inch (integer value) | 6 |
| Line spacing * | U1 | Lines per inch (fraction value) | 0 |
| Character spacing * | U2 | Characters per inch (integer value) | 10 |
| Character spacing * | U3 | Characters per inch (fraction value) | 0 |
| Country code | U6 | 0: US-ASCII <br> 1: France <br> 2: Germany <br> 3: UK <br> 4: Denmark <br> 5: Sweden <br> 6: Italy <br> 7: Spain <br> 8: Japan <br> 9: US Legal <br> 10: IBM PC-850 (Multilingual) <br> 11: IBM PC-860 (Portuguese) <br> 12: IBM PC-863 (Canadian French) <br> 13: IBM PC-865 (Norwegian) <br> 14: Norway <br> 15: Denmark 2 <br> 16: Spain 2 <br> 17: Latin America <br> 21: US ASCII (U7 = 50 SET) <br> 77: HP Roman-8 (U7 = 52 SET) | 41 |
| Code set at power up in daisywheel emulation | U7 | 0 : Same as the default emulation mode (P1) <br> 1: IBM <br> 6: IBM PC-8 <br> 50: US ASCII (U6 = 21 SET) <br> 52: HP Roman-8 (U6 = 77 SET) | 53 |
| Font pitch for fixed pitch scalable font | U8 | Integer value in cpi: 0 to 99 | 10 |
|  | U9 | Fraction value in 1/100 cpi: 0 to 99 | 0 |
| Font height for the default scalable font * | V0 | Integer value in 100 points: 0 to 9 | 0 |
|  | V1 | Integer value in points: 0 to 99 | 12 |
|  | V2 | Fraction value in $1 / 100$ points: $0,25,50,75$ | 0 |
| Default scalable font * | V3 | Name of typeface of up to 32 characters, enclosed with single or double quotation marks | Courier |


| Item | FRPO | Setting values | Factory setting |
| :---: | :---: | :---: | :---: |
| Default weight (courier and letter Gothic) | V9 | 0: Courier = darkness <br> Letter Gothic = darkness <br> 1: Courier = regular <br> Letter Gothic = darkness <br> 4: Courier = darkness <br> Letter Gothic = regular <br> 5: Courier = regular Letter Gothic = regular | 5 |


| Color mode | W1 | 0: Monochrome (grayscale) <br> 1: Color (CMYK) | 1 |
| :---: | :---: | :---: | :---: |
| Gloss mode | W6 | 0: Low (normal) <br> 1: High | 0 |
| Paper type for the MP tray | X0 | 1: Plain 1 <br> 2: Transparency <br> 3: Preprinted <br> 4: Label <br> 5: Bond <br> 6: Recycle <br> 7: Vellum <br> 9: Letterhead <br> 10: Color <br> 11: Prepunched <br> 12: Envelope <br> 13: Cardstock <br> 16: Thick <br> 17: High quality <br> 21: Custom1 <br> 22: Custom2 <br> 23: Custom3 <br> 24: Custom4 <br> 25: Custom5 <br> 26: Custom6 <br> 27: Custom7 <br> 28: Custom8 | 1 |


| Item | FRPO | Setting values | Factory setting |
| :---: | :---: | :---: | :---: |
| Paper type for paper cassettes 1 | X1 | 1: Plain | 1 |
|  |  | 3: Preprinted |  |
|  |  | 5: Bond |  |
|  |  | 6: Recycled |  |
|  |  | 9: Letterhead |  |
|  |  | 10: Color |  |
|  |  | 11: Prepunched |  |
|  |  | 17: High quality |  |
|  |  | 21: Custom1 |  |
|  |  | 22: Custom2 |  |
|  |  | 23: Custom3 |  |
|  |  | 24: Custom4 |  |
|  |  | 25: Custom5 |  |
|  |  | 26: Custom6 |  |
|  |  | 27: Custom7 |  |
|  |  | 28: Custom8 |  |


| Paper type for paper cassettes 2 | X2 | 1: Plain | 1 |
| :--- | :--- | :--- | :--- |
| to 4 | X3 | 3: Preprinted |  |
|  |  | 5: Bond |  |
|  | 6: Recycled |  |  |
|  | 9: Letterhead |  |  |
|  | 10: Color |  |  |
|  | 11: Prepunched |  |  |
|  | 17: High quality |  |  |
|  | 21: Custom1 |  |  |
|  | 22: Custom2 |  |  |
|  | 23: Custom3 |  |  |
|  | 24: Custom4 |  |  |
|  |  | $25:$ Custom5 |  |
|  |  | 26: Custom6 |  |
|  |  | 27: Custom7 |  |
|  |  | 28: Custom8 |  |
|  |  | $0:$ Performs paper selection depending on |  |
|  |  | media type. |  |
|  |  | 1: Performs paper selection depending on |  |
|  |  | paper sources. |  |


| Automatic continue for 'Press <br> GO' | Y0 | $0:$ Off <br> $1:$ On | 0 |
| :--- | :---: | :--- | :---: |
| Automatic continue timer | Y1 | Number from 0 to 99 in increments of 5 sec- <br> onds | 6 <br> $(30$ secons $)$ |
| Error message for device error | Y3 | $0:$ Not detect <br> $1:$ Detect | 0 |


| Item | FRPO | Setting values | Factory setting |
| :---: | :---: | :---: | :---: |
| Duplex operation for specified paper type (Prepunched, Preprintedand Letterhead) | Y4 | $\begin{aligned} & \text { 0: Off } \\ & \text { 1: On } \end{aligned}$ | 0 |
| Default operation for PDF direct printing | Y5 | 0: Enlarges or reduces the image to fit in the current paper size. Loads paper from the current paper cassette. <br> 1: Through the image. Loads paper which is the same size as the image. <br> 2: Enlarges or reduces the image to fit in the current paper size. Loads Letter, A4 size paper depending on the image size. <br> 3: Through the image. Loads Letter, A4 size paper depending on the image size. <br> 8: Through the image. Loads paper from the current paper cassette. <br> 9: Through the image. Loads Letter, A4 size paper depending on the image size. <br> 10: Enlarges or reduces the image to fit in the current paper size. Loads Letter, A4 size paper depending on the imagesize. | 0 |
| e-MPS error | Y6 | 0:Does not print the error report and display the error message. <br> 1:Prints the error report. <br> 2:Displays the error message. <br> 3:Prints the error report and displays the error message. | 3 |

a. Characters higher than 127 are printed regardless of the C 8 value. However, setting C 8 to 0 does not print character code 160.
(4) Chart of image adjustment procedures

| Adjusting order | Item | Image | Description | Maintenance mode |  | Original | Page | Remarks |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Item No. | Mode |  |  |  |
| 1 | Adjusting the magnification in the main scanning direction (printing adjustment) | $\xrightarrow{\\| H 1}$ | Polygon motor speed adjustment | U053 | POLYGON | U053 test pattern | P.1-3-26 |  |
| 2 | Adjusting the magnification in the auxiliary scanning direction (printing adjustment) |  | Drive motor speed adjustment | U053 | MAIN | U053 test pattern | P.1-3-26 |  |
| 3 | Adjusting the center line of the MP tray (printing adjustment) |  | Adjusting the LSU print start timing | U034 | LSUOUT LEFT (MPT) | U034 test pattern | P.1-3-21 | To make an adjustment for duplex copying, select LSUOUT LEFT (DUPLEX). |
| 4 | Adjusting the center line of the cassettes (printing adjustment) |  | Adjusting the LSU print start timing | U034 | LSUOUT LEFT (CASSETTE 1) LSUOUT LEFT (CASSETTE 2) LSUOUT LEFT (CASSETTE 3) | U034 test pattern | P.1-3-21 | Cassette 1: select Center (CASSETTE 1) Cassette 2: select Center (CASSETTE 2) Cassette 3: select Center (CASSETTE 3) |
| 5 | Adjusting the leading edge registration of the MP tray (printing adjustment) | $\star$   <br>    <br>    <br>    | Registration motor turning on timing (secondary paper feed start timing) | U034 | LSUOUT TOP MPT(L) LSUOUT TOP MPT(S) | U034 test pattern | P.1-3-21 | To make an adjustment for duplex copying, select LSUOUT TOP DUPLEX. <br> L: PAPER WIDTH 218 mm or more <br> S : PAPER WIDTH less than 218 mm |
| 6 | Adjusting the leading edge registration of the cassette (printing adjustment) |   <br>   <br>   | Registration motor turning on timing (secondary paper feed start timing) | U034 | LSUOUT TOP CASSETTE(L) SUOUT TOP CASSETTE(S) | U034 test pattern | P.1-3-21 | L: PAPER WIDTH 218mm or more S: PAPER WIDTH less than 218 mm |
| 7 | Adjusting the leading edge margin (printing adjustment) |  | LSU illumination start timing | U402 | LESD | U402 test pattern | P.1-3-72 |  |
| 8 | Adjusting the trailing edge margin (printing adjustment) | $\square$ $\square$ <br> $\star$  <br>   | LSU illumination end timing | U402 | TRAIL | U402 test pattern | P.1-3-72 |  |
| 9 | Adjusting the left and right margins (printing adjustment) |  | LSU illumination start/end timing | U402 | A MARGIN C MARGIN | U402 test pattern | P.1-3-72 |  |
| 10 | Adjusting magnification of the scanner in the main scanning direction (scanning adjustment) |  | Data processing | $\begin{aligned} & \text { U065 } \\ & \text { U070 } \end{aligned}$ | Y SCAN ZOOM <br> Y SCAN ZOOM | Test chart | $\begin{aligned} & \hline \text { P.1-3-29 } \\ & \text { P.1-3-35 } \end{aligned}$ | U065: For copying an original placed on the platen. U070: For copying originals from the DP. |


| Adjusting order | Item | Image | Description | Maintenance mode |  | Original | Page | Remarks |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Item No. | Mode |  |  |  |
| 11 | Adjusting magnification of the scanner in the auxiliary scanning direction (scanning adjustment) |  | Original scanning speed | $\begin{aligned} & \hline \text { U065 } \\ & \text { U070 } \end{aligned}$ | X SCAN ZOOM <br> X SCAN ZOOM | Test chart | $\begin{aligned} & \text { P.1-3-29 } \\ & \text { P.1-3-35 } \end{aligned}$ | U065: For copying an original placed on the platen. <br> U070: For copying originals from the DP. |
| 12 | Adjusting the center line (scanning adjustment) |  | Adjusting the original scan data (image adjustment) | U067 <br> U072 | FRONT ROTATE <br> FRONT BACK | Test chart | $\begin{aligned} & \text { P.1-3-32 } \\ & \text { P.1-3-38 } \end{aligned}$ | U067: For copying an original placed on the platen. <br> To make an adjustment for rotate copying, select ROTATE. <br> U072: For copying originals from the DP. <br> To make an adjustment for duplex copying, select BACK. |
| 13 | Adjusting the leading edge registration (scanning adjustment) |  | Original scan start timing | U066 <br> U071 | FRONT ROTATE <br> FRONT HEAD BACK HEAD | Test chart | $\begin{aligned} & \text { P.1-3-31 } \\ & \text { P.1-3-36 } \end{aligned}$ | U066: For copying an original placed on the platen. <br> To make an adjustment for trailing edge registration, select ROTATE. <br> U071: For copying originals from the DP. To make an adjustment for duplex copying, select BACK HEAD. |
| 14 | Adjusting the leading edge margin (scanning adjustment) |  | Adjusting the original scan data (image adjustment) | $\begin{aligned} & \text { U403 } \\ & \text { U404 } \end{aligned}$ | B MARGIN <br> B MARGIN | Test chart | $\begin{aligned} & \text { P.1-3-73 } \\ & \text { P.1-3-74 } \end{aligned}$ | U403: For copying an original placed on the contact glass U404: For copying originals from the DP. |
| 15 | Adjusting the trailing edge margin (scanning adjustment) |  | Adjusting the original scan data (image adjustment) | $\begin{aligned} & \text { U403 } \\ & \text { U404 } \end{aligned}$ | D MARGIN D MARGIN | Test chart | $\begin{aligned} & \text { P.1-3-73 } \\ & \text { P.1-3-74 } \end{aligned}$ | U403: For copying an original placed on the contact glass U404: For copying originals from the DP. |
| 16 | Adjusting the left and right margins (scanning adjustment) |  | Adjusting the original scan data (image adjustment) | $\begin{aligned} & \hline \text { U403 } \\ & \text { U404 } \end{aligned}$ | A MARGIN C MARGIN A MARGIN C MARGIN | Test chart | $\begin{aligned} & \text { P.1-3-73 } \\ & \text { P.1-3-74 } \end{aligned}$ | U403: For copying an original placed on the contact glass <br> U404: For copying originals from the DP. |

When maintenance item U411 (Automatic adjustment in the scanner) is run using the specified original (P/N 7505000005),
the following adjustments are automatically made.
Adjusting the scanner magnification (U065)
Adjusting the scanner leading edge registration (U066)
Adjusting the scanner center line (U067)
When maintenance item U411 (Automatic adjustment in the DP) is run using the specified original (P/N 303LJ57010), the following adjustments are automatically made
Adjusting the DP magnification (U070)
Adjusting the DP leading edge registration (U071)
Adjusting the DP center line (U072)

Image quality

| Item | Specifications |
| :--- | :--- |
| $100 \%$ magnification | Machine: $\pm 0.8 \%$ |
| Enlargement/reduction | Using DP: $\pm 1.5 \%$ |
|  | Machine: $\pm 1.0 \%$ |
| Lateral squareness | Using DP: $\pm 1.5 \%$ |
|  | Machine: $\pm 1.5 \mathrm{~mm} / 375 \mathrm{~mm}$ |
| Leading edge registration | Using DP: $\pm 3.0 \mathrm{~mm} / 375 \mathrm{~mm}$ |
|  | Cassette: $\pm 2.5 \mathrm{~mm}$ |
|  | MP tray: $\pm 2.5 \mathrm{~mm}$ |
| Skewed paper feed | Duplex: $\pm 2.5 \mathrm{~mm}$ |
| (left-right difference) | Cassette: 1.5 mm or less |
| Lateral image shifting | MP tray: 1.5 mm or less |
|  | Duplex: 2.0 mm or less |
|  | Cassette: $\pm 2.0 \mathrm{~mm}$ |
|  | MP tray: $\pm 2.0 \mathrm{~mm}$ |
|  | Duplex: $\pm 3.0 \mathrm{~mm}$ |








## Paper feeder Installation Guide

## PF-470/471 PAPER FEEDER




## © $\mathrm{Na}_{6}$

Fix Paper Width Guide
You can fix the paper width guide using the supplied retaining pins． Follow the steps below as necessary．
FR
Fixation du guide de largeur du papier
Vous pouvez fixer le guide de largeur du papier en utilisant les goupilles de fixation fournies
Suivez les étapes ci－dessous en fonction des besoins．
（Es）
Fijar la guía de anchura del papel
Puede fijar la guía de anchura del papel con los pernos de retén proporcionados．
Siga los pasos siguientes según sea necesario．
（DE）
Papierbreitenführung befestigen
Sie können die Papierbreitenführung mit den gelieferten Haltebolzen befestigen Folgen Sie den Schritten unten falls notwendig．
（IT）
Fissare la guida di larghezza carta
Per fissare la guida di larghezza carta，utilizzare i perni di fissaggio forniti． Eseguire i seguenti punti come necessario．
（CN）
固定纸张宽度导板
您可以使用附带的定位销固定纸张宽度导板。
必要时执行如下步摖。
（TW）
固定紙張寬度導板
您可以使用隨附的定位卡権固定紙張寬度導板。
如有必要，請執行以下步驟
KO
용지퐁 가이드 고정
기기와 함께 제공된 핀으로 용지폭 가이드를 고정시킬 수 있습니다
필요하면 아래의 작업을 하십시오
（JP）
用紙幅ガイドの固定
用用紙幅がイドは固定相のピンで䔬定することが可能です。


## Document finisher Installation Guide

## DF-470 DOCUMENT FINISHER, AK-470 ATTACHMENT KIT

 forBlack \& White MFP 25/30
Color MFP 20/25



## FAX System(U) Installation Guide

FAX System(U)

 panel．
（B）
A máquina fornece o Assistente de onfiguração Rápida no Menu de istema para configurar o FAX．Siga as instruções no painel de operação

## （c2）

$\checkmark$ systémové nabídce zařizení najdete Pruvodce rychlým nastavením，pomocí podle pokynů na provozním panelu

## （DE）

Die Maschine bietet den Schnelleinstieg Wizard im Systemmenü an，um das Fax einzustellen：Folgen Sie den Anweisungen auf dem Bedienfeld．

## （01）

Maskinen indeholder en Guide til hurtig opsætning i System menuen til indstilling f faxen．Følg anvisningerne på betjeningspanelet．


## （es）

La máquina dispone del Asistente de para configurar el fax．Siga las instrucciones del panel de controles．
（2）
$\qquad$
（3）
（2）
© System Menu／Counter
Prinvoce ondimm nastavenim
（3）Nastaventax

F1）
Laitteen Järjestelmä－valikossa on ohjattu pika－asennustoiminto faksin asetusta varten．Noudata käyttöpaneelin ohjeita

## （FR）

L＇appareil prévoit un Assistant de configuration rapide dans le menu système pour régler les paramètres du fax．Suivez les instructions sur le panneau de commande．
（2）

（3）


## （H0）

A rendszermenüben a gyorstelepitő varázsló lehetővé teszi a FAX beállítását．Kövesse a kezelöpulton megjelenő utasitásokat．

## （II）

è possibile utilizzare la procedura guidata di installazione rapida reperibile nel Menu Sistema per la configurazione visualizzate sul pannello comandi．


## （NL）

In het Systeemmenu van het apparaat bevindt zich de wizard Snel installeren om de fax in te stellen．Volg de instructies op het bedieningspaneel van de fax．


## （GR）

「 $\rho$ ク́yopns Eүкатáøtaons oto M\＆voú
 Ако入оиӨウ́бте тіऽ обпүікऽ тои


（No）
Maskinen har en Hurtigoppsettveiviser Systemmenyen til linstilling av faksen． Systemmenyen tii innstiling av faksen．
Følg veiledningen pà betjeningspanelet．
（P）
W menu systemowym urzadzenia dostepny jest Przewodnik szybkiej FAKSU，Wykonui inotruktaw zunkcj FAKSU Wykonuj instrukcje z panelu operacyjnego
（2）
（）Systeemmenu／Tellers
（3）

（2）

（3）

## RO

chipamentul are un expert de configurare rapidă in meniul Sistem pentru configurarea faxului．Urmați instrucțiunile din panoul de utilizare

## RU）

Аппарат позволяет запустить мастер быстрой установки из системного меню для настройки факса． Выполните инструкции на панели управления．
（2）

（2）
（1）
（3）


## sv）

Maskinen har en snabbstartguide i ystemmenyn för att ställa in faxen：Föl instruktionerna som anges på kontrollpanelen．
（TR）
Cihaz FAKS ayarlamak için Sistem Menüsünde Hizlı Kurulum Sihirbaz sunar．İşletim panosundaki talimatları izleyin．


## （K0）

기기의 시스템 메뉴에서 팩스를 설정할 수 있도록 빠른 설정 마법사를 공핫니다 조작 패넟에 표시되 지침을 따르십시오．

## （J）

本機は，システムメニューに簡単セット アップウィザードを搭載しております。面にしたがってファクスを設定してく ださい。
（2）
System Menu／Counter
（1）
（3）

| يوفر الجهاز معالج الإعداد السريع في قانمة النظام لإعداد الفاكس． اتبع التُعليمات الموجودة على لوحة التشئيل． |  |
| :---: | :---: |
|  |  |
|  |  |

© System Menu／Counte
（1）
（2）Expertonturuar epada
（3）Comingara tax
（CN）
可通过机器系统菜单中的快速设置向导设

## 置传真。请遵循操作面板上的指导说明。

透渦系絃選單中的快速設定精靈進行德真設定。請依照操作面板上的指示說明。
（2）首快速設定精霛
（3）偅真玟定
（2）

－ジシティムメニュー／カウンター
（2）
（3）ファクスのセットアップ＞

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[^0]:    *1 Available operating system: Windows 2000 (Service Pack 2), Windows XP, Windows Vista, Windows Server 2008, Windows 7
    *2 Available operating system: Windows Vista, Windows Server 2008, Windows 7

[^1]:    *: Refer to figure 1-4-1 for paper jam location (see page 1-4-1).

[^2]:    *: Refer to figure 1-4-1 for paper jam location (see page 1-4-1).

[^3]:    *: Refer to figure 1-4-1 for paper jam location (see page 1-4-1).

[^4]:    *: Refer to figure 1-4-1 for paper jam location (see page 1-4-1).

[^5]:    *: Refer to figure 1-4-1 for paper jam location (see page 1-4-1).

[^6]:    *: Refer to figure 1-4-1 for paper jam location (see page 1-4-1).

